

PNG TELECOMMUNICATIONS, INC.
OHIO TELECOMMUNICATIONS PRICE LIST

TITLE PAGE

This Price List contains the descriptions, regulations, and rates applicable to the furnishing of resold toll telecommunications services by PNG Telecommunications, Inc. ("PNG") within the State of Ohio. PNG's principal offices are located at 100 Commercial Drive, Fairfield, OH 45014.

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SECTION 1 TECHNICAL TERMS AND ABBREVIATIONS

- 1.1 Authorization Code - A numerical code, one or more of which may be assigned to a Customer, which enables PNG to identify the Customer's call for the purpose of tracking and billing the call. All authorization codes will be the sole property of PNG and no Customer will have any property or other right or interest in the use of any particular authorization code.
- 1.2 Commission - Public Utilities Commission of Ohio.
- 1.3 Company or Carrier - PNG Telecommunications, Inc.
- 1.4 Customer - The person or legal entity which subscribes to, utilizes, or enters into arrangements for PNG's telecommunications services and is responsible for payment for PNG's services.
- 1.5 Day - From 8:00 A.M. up to but not including 5:00 P.M., every day including Saturday and Sunday.
- 1.6 Delinquent Bill - Any bill not paid within 20 days of the date on which the bill was rendered.
- 1.7 Disabled - Refers to persons with communication disabilities, including those hearing disabled, deaf, deaf/blind, and speech disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- 1.8 Discontinuance of Service - Disconnection of telephone service initiated by PNG and not requested by the Customer.
- 1.9 Emergency Call - An emergency call is an originated call of short duration to a governmental Emergency Service Agency in order to seek assistance in circumstances or conditions which pose immediate threat to human life, property or both, and necessitate that prompt action be taken.
- 1.10 Emergency Service Agency - Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service provided they answer emergency service calls on a personally attended 24 hour basis, 365 days a year, including holidays.
- 1.9 Evening - From 5:00 p.m. up to but not including 11:00 p.m. Sunday through Friday
- 1.10 Facilities Based Carrier - A company owning equipment for the purpose of providing telecommunications services to the public.
- 1.11 Holidays - New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.
- 1.12 Interruption - The inability to complete calls due to equipment malfunction or human errors. Interruption will not include, and no allowance will be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Any Interruption allowance provided within this Price List by PNG will not apply where service is interrupted by the Customer or **where**

SECTION 1 TECHNICAL TERMS AND ABBREVIATIONS (cont.)1.12 Interruption (cont.)

PNG, pursuant to the terms of this Price List, terminates service because of nonpayment of bills, unlawful or improper use of PNG's service, or any other reason covered by this Price List or by applicable law.

1.14 Local Access and Transport Area (LATA) - A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communication services.

1.15 Local Exchange Company (LEC) - Entity providing local exchange telecommunications services.

1.16 Night - From 11:00 p.m. up to but not including 8:00 a.m.

1.17 Non-Day - From 5:00 P.M. up to but not including 8:00 A.M., every day including Saturday and Sunday.

1.18 Primary Interexchange Carrier - The Interchange Carrier to whom a customer's interexchange or interLATA calls are automatically routed by the LEC pursuant to the customer's instructions.

1.19 Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other communications.

1.20 Travel Card - A postpaid calling card issued by PNG which allows Customers to make telephone calls and charge the calls to a credit account. Calls charged to a PNG-issued credit travel card will appear on the Customer's regular monthly bill.

1.21 Weekend-From 11:00 p.m. Friday up to but not including 5:00 p.m. Sunday.

SECTION 2. TERMS AND CONDITIONS

- 2.1 Application of Price List. - This Price List contains the regulations and rates applicable to intrastate resale telecommunications services provided by PNG for communications originating or terminating throughout the State of Ohio. The company's services are provided, subject to availability, on a monthly basis and are accessible 24 hours a day, seven days a week.
- 2.2 No Joint Undertaking - PNG's services are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the services of underlying Facilities Based Carriers.
- 2.3 Minimum Telephone Service Standards. – Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone complaint handling, ordering or charging service, service repair, payment of bills, and disconnection and reconnection service."
- 2.4 Liability of PNG
- 2.4.1 General Limitation of Liability - The liability of PNG, if any, for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission during the course of furnishing service shall in no event exceed an amount equivalent to the charge to the Customer for the service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occurred. Under no circumstances shall PNG be liable for any consequential, special, indirect, incidental or exemplary damages.
- 2.4.2 Liability for Acts of Customer - Any mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused by or contributed to by the negligence or willful act of Customer, or which arise from facilities or equipment used by Customer, shall not result in the imposition of any liability whatsoever upon PNG.
- 2.4.3 Liability for Acts of Other Carriers or Government - PNG shall not be liable for the quality of service provided by any local exchange carrier (LEC). PNG is not liable for any act, omission or negligence of any LEC or other provider whose facilities are used in furnishing any portion of the service received by Customer. In addition, PNG shall not be liable for any failure of performance hereunder due to necessary network reconfigurations; system modifications due to technical upgrades; or regulations established or actions taken by any court or government agency having jurisdiction over PNG.
- 2.4.4 Force Majeur - PNG shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to civil disorders; labor problems; and fire, flood, atmospheric conditions or other phenomena of nature.
- 2.4.5 PUCO Approval - Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

SECTION 2. TERMS AND CONDITIONS (cont.)**2.5 Responsibilities of Customer**

- 2.5.1 Compliance with Law - The Customer will comply with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided.
- 2.5.2 Payment of Charges - The Customer is responsible for payment of the charges set forth in this Price List.
- 2.5.3 Compliance with Price List - The Customer is responsible for compliance with the applicable terms and conditions of service set forth in this Price List.
- 2.5.4 Hold Harmless - The Customer will indemnify and save PNG harmless from all liability disclaimed by PNG as specified in Section 2.3 above, arising in connection with the provision of service by PNG, and will protect and defend PNG from any suits or claims against PNG in connection therewith. PNG will notify the Customer of any suit or claim against PNG of which it is aware.
- 2.5.5 Security of Authorization Code - It is the Customer's responsibility to secure its Authorization Code from unauthorized use.

2.6 Discontinuance or Interruption of Service**2.6.1 Discontinuance of Service**

2.6.1.A Discontinuance of Service after Notice - Without incurring liability, PNG may discontinue services to a Customer upon written notice or may withhold the provision of ordered services subject to the procedures set forth in Section 2.6.3.A of this Price List:

- 2.6.1 .A.1 by reason of any order or decision of any state or federal court, the PUCO, the FCC or other federal or state regulatory body or other governing authority prohibiting PNG from providing services,
- 2.6.1 .A.2 for violation of any of the provisions of this Price List,
- 2.6.1 A.3 for nonpayment of a delinquent and undisputed bill.

2.6.1 .B Discontinuance of Service without Notice - Without incurring liability, PNG may discontinue services to a Customer without notice

- 2.6.1 .B.1 for fraudulent procurement or use of PNG services,
- 2.6.1 .B.2 for violation of any law, rule, regulation or policy of any governing authority having jurisdiction over PNG's services,

SECTION 2. TERMS AND CONDITIONS (cont.)**2.6 Discontinuance or Interruption of Service (cont.)****2.6.1 Discontinuance of Service (cont.)****2.6.1 .B Discontinuance of Service without Notice (cont.)**

2.6.1 .B.3 where it is deemed necessary by PNG to protect itself against the imposition of large indebtedness and prior authorization is given by the Commission.

2.6.2 Procedures for discontinuance of existing service

2.6.2.A Timing of Notice - PNG will provide the Customer with written notice postmarked at least five days before the proposed discontinuance .

2.6.2.B Content of Notice - The notice of proposed discontinuance of service shall include the name, address and telephone number of Customer, a statement of the reason for the proposed discontinuance of service, the date on or after which service will be discontinued unless appropriate action is taken and PNG's toll-free customer service number.

2.6.3 Interruption of Service - Credit allowance for the interruption of service which is not due to testing or adjusting by Facilities Based Carriers, negligence of the customer, violation of the provisions of this Price List or failure of equipment provided by the Customer are subject to the provisions of Section 2.4 of this Price List. It will be the obligation of the Customer to notify PNG immediately of any interruption of service for which credit is desired. Before giving such notice, the Customer will ascertain that the interruption is not the result of any act or omission of the Customer or the failure of any equipment provided by the Customer.

2.6.3.A Amount of Credit and Method of Application - During any interruption of PNG service, the Customer may access any competitor's network by using the competitor's 10xxx code. The Customer will be credited the difference in the cost of using the competitor's service and the cost of using PNG's service had it not been interrupted.

2.7 Billing Arrangements - Customers are billed directly by PNG. PNG will render bills monthly. Payment is due upon receipt. PNG may impose a late payment charge of 1.5% on any bill not paid within 30 days of receipt. A charge of \$20 will be assessed for checks returned for insufficient funds.

2.8 Creditworthiness - PNG may, with its customers' written permission, obtain credit reports on its Customers for purposes of determining a Customer's creditworthiness.

2.9 Contested Charges - All bills are presumed accurate, and will be binding on the Customer unless an objection is received by PNG within 20 days from the date on which the bill was rendered. The Customer may notify PNG of its objection either by phone at PNG's toll-free

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SECTION 2. TERMS AND CONDITIONS (cont.)2.9 Contested Charges (cont.)

customer service number (1 -800-860-9495) or in writing. A PNG representative will then try to resolve the dispute over the phone. In the case of a billing dispute between the Customer and PNG which cannot be settled with mutual satisfaction, the Customer may request and PNG will provide a detailed review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the Customer's service may be discontinued. PNG will notify the Customer of the results of PNG's review in writing by ordinary U.S. Mail.

2.10 Taxes - All federal excise taxes and state and local sales taxes are billed as separate items and are not included in the quoted rates.

2.11 Promotions - PNG may from time to time offer promotional services with the approval of the PUCO.

SECTION 3 DESCRIPTION OF SERVICES

- 3.1 Description of Services - PNG provides interexchange telecommunications services including 10xxx dialing or dial 1+ service, 800 service and travel card service. PNG offers all of the above described services throughout the State of Ohio. These services are offered directly to end users and are not offered for resale.
- 3.2 Dial 1+ Service or 10xxx Interexchange Service - Customers are provided access to interexchange service purchased by PNG from Facilities Based Carriers by dialing a 10xxx code.
- 3.3 800 Service - 800 Service is an inbound-only service in which callers located within the state may place toll-free calls to a telephone with a predesignated 800 access number assigned to the Customer.
- 3.4 Travel Card Service - Callers are issued one or more travel cards which allow them to place long distance calls from any touch tone phone and have the charges for the call billed to their account with PNG.
- 3.5 Dedicated Business Local Services (Integrated Services Digital Network I - Primary Rate Interface Service/T-1) - Integrated Services Digital Network (ISDN)-Primary Rate Interface (PRI)/T-1 is a central office based service arrangement that is an alternative for exchange access services. ISDN-PRI/T-1 is a service for high-speed dedicated digital voice and data transmission. Company's ISDN PRI Service employs a 1.544 Megabits per second (Mbps) facility typically divided into twenty-three B Channels and one D Channel. The B Channels are used for circuit-switched voice and data communications connecting to the public switched telephone network (PSTN) while the D Channel provides out-of-band signaling.

3.5.A. Regulations

ISDN PRI/T-1 service provides the Customer with a single, voice-grade, DTMF communications Channel.

ISDN PRI/T-1 and its associated features are only provided where facilities, equipment and technical capabilities exist and does not create an obligation for the Company to construct such facilities and equipment especially for the provision of this Service.

Customer is responsible for providing Customer Premises Equipment that is compatible with ISDN-PRI/T-1 Service.

The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI/T-1 Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

 SECTION 3 DESCRIPTION OF SERVICES, Continued
3.5.B. Application of Rates and Charges

- A. Term Pricing Plans: Term Pricing Plans (TPP) are available to the Customer. The Customer must select a 12 Month, 24 Month or 36 Month term.
- B. Modifying Term Pricing Plans: A TPP may be modified when additional PRI/T-1 Circuits are purchased.

A TPP may be also be converted to a longer TPP, without incurring a Termination Charge, if there is at least one month remaining on an existing TPP. Service will automatically renew at month-to-month terms.

- C. Expiration of Term Pricing Plan: Within one month prior to the expiration of a TPP, the Customer must select one of the following options:

1. Renew the Service for an additional term at the TPPs available; or
2. Disconnect Service at the end of the billing period.

- D. Waiving of Nonrecurring Charges per circuit:

Business Plans 1 and 2: For 12 month terms, a \$198 non-recurring charge applies. Company will waive the non-recurring charge on terms of 24 and 36 months.

Business Plans 3, 4, and 5: For 12 month terms, a \$200 non-recurring charge applies. Company will waive the non-recurring charge on terms of 24 and 36 months.

- E. Moves and Changes: There are two types of modifications available for PRI/T-1 Circuits:

1. A move of the point of termination of an existing PRI Circuit(s) to a new location within the Customer's same Premises.
2. Any subsequent change or rearrangement of Services requested by the Customer on an existing PRI Circuit(s). Fee may apply.

- F. Termination Liability: If the service is terminated by a Customer before the expiration of the initial or any subsequent term, the Customer will pay to PNG an amount equal to the sum of:

1. all billed and unbilled charges which the Customer has not paid at the time of termination;
2. the monthly recurring charge at the time of termination multiplied by the number of months remaining in the term;
3. and all charges incurred by PNG to its suppliers and other third parties for the provision or disconnection of service to the Customer.

Except as otherwise detailed in the Local Competition Guidelines (Case No. 95-845-TP-COI), Commission approval of contracts does not constitute a determination of the reasonableness of termination liability provisions.

SECTION 3 DESCRIPTION OF SERVICES, Continued**3.5.B. Application of Rates and Charges, Continued**

- G. Cancellation Charge: If the Company misses a Service installation date by more than thirty (30) days due to a Force Majeure condition, the Customer may cancel an order without incurring a Cancellation Charge.
- H. Local Usage: Company offers various amounts of included local minutes of usage depending on the Business Plan selected. In the event Customer exceeds its monthly planned local usage per circuit for three (3) consecutive months, the Company may convert Customer's local usage to a measured rate call plan upon thirty (30) days notice.
- I. Promotions: The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.
- J. Individual Case Basis (ICB) Arrangements: Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.
- K. Stated pricing requires business customer to subscribe long distance service from Company.

3.5.C. ISDN-PRI/T-1 Term and Volume Plans

- A. Business Plan 1 - Dedicated Local Voice T-1/PRI (digital only): This T-1 service employs a variety of added features and offers unlimited local minutes with 24 and 36 month terms.
- B. Business Plan 2 - Integrated Voice and Data (digital only): This service combines voice and data traffic over a single circuit. Bandwidth is dynamically allocated between voice and data, as needed. This plan is available in line and trunk configurations with multiple voice channel and data bandwidth options. This business service offers unlimited local minutes with 12,24 and 36 terms.

SECTION 3 DESCRIPTION OF SERVICES, Continued**3.5.C. ISDN-PRI/T-1 Term and Volume Plans, Continued**

- C. Business Plan 3 - Dedicated Local PRI (digital or analog): This business service provides local service utilizing Primary Rate Interface (PRI). PRI is a Digital System 1 (DS1) comprised of 23 B channels and 1 D channel. Each B channel uses the full 64k for the voice traffic. The single D channel is used for call setup, tear down and other signaling. All channels work at 64kbps. PRI uses the signaling standard Common Channel Signaling No. 7 (SS7). PRI is used when the customer has a digital PBX and PRI interface card. Available with 100,000 included minutes of local usage or 300,000 included minutes of local usage. This business service is available in 12,24, or 36 month terms.
- D. Business Plan 4 - Dedicated Local Digital T1 (digital or analog): Digital T1 uses in band signaling to support 24 simultaneous calls. Each 64k voice channel uses ~8k for signaling. This leaves 56k for voice traffic. A Digital T1 Trunk is used when a digital PBX and digital T1 interface card are available. Available with 100,000 included minutes of local usage or 300,000 included minutes of local usage. This business service is available in 12,24, or 36 month terms.
- E. Business Plan 5 - Integrated Voice and Data (digital or analog): Combines voice and data traffic over a single circuit. Bandwidth is dynamically allocated between voice and data, as needed. This plan is available in line and trunk configurations with multiple voice channel and data bandwidth options. All options are scalable. This business service is available in 12,24, or 36 month terms.

3.5.D. Business Plans Service Features

- A. Business Plan 1 and 2: Each local exchange Channel may include a telephone number assignment and the following features:
- Caller ID Name and Number
 - Local Usage (Unlimited Business minutes)
 - Local Directory Assistance (411)
 - Local T-1/PRI
 - Switched Long Distance
 - Dedicated Long Distance
 - Toll-free
 - Directory Services
 - Operator Services
 - 900/976 Blocking
 - Integrated Access
 - Dedicated Internet Access (DIA)

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SECTION 3 DESCRIPTION OF SERVICES, Continued

3.5.D. Business Plans Service Features, Continued

B. Business Plan 3 and 4:

- Local Usage (included minutes based on Plan selection)
- Switched Local Distance
- 911
- Directory Listing
- Operator Services
- Directory Assistance
- Inbound redirect
- Remote Call Forward (RCF)

C. Business Plan 5:

- Local Usage (included minutes based on Plan selection)
- Switched Local Distance
- 911
- Directory Listing
- Operator Services
- Directory Assistance
- Inbound redirect
- Remote Call Forward (RCF)
- Internet Access
- Static Public IP Address

3.5.E. Business Plans Optional Features

A. Business Plans 1 and 2:

Backup D Channel - In arrangements of two or more Primary Rate Interfaces or Ports, it provides enhanced continuity of Service by allowing a D Channel on one Primary Rate Interface or Port to automatically take over for a failed D Channel on another Primary Rate Interface or Port. A single Backup D Channel may support a maximum of five interfaces or ports.

Calling Number and Name Delivery - Provides the Customer who is receiving a call with the telephone number and the name of the calling party.

Serial Hunt - Calls will start with the number of the trunk dialed and hunt sequentially to the end of the trunk or hunt group.

Circular Hunt - A switch feature that dynamically points each new call attempt to the next idle B Channel following the last Channel either to have accepted a call or the last Channel to have attempted to place a call.

SECTION 3 DESCRIPTION OF SERVICES, Continued**3.5.E. Business Plans Optional Features**, Continued

DLH (Distributed Line Hunting) - Calls are distributed evenly among a trunk group or hunt group by number of calls.

MD3L/LIDL (Most Idle/Least Idle) - Incoming calls will be sent to the trunk that has been idle the longest (MIDL) or the shortest (LIDL) amount of time.

Direct Inward Dialing (DID) Numbers - Provides telephone numbers for direct inward dialing. Numbers are available in blocks often or one hundred, or as a single number. The assignment and sequence of the numbers may be requested by the Customer in cases where the Company has the number or series of numbers available for use.

Dynamic Channel Allocation - Allows a Customer to designate the quantity of B Channels for call types to be allocated within previously provisioned criteria for DID.

Enhanced Alternate Route - Allows incoming voice calls to overflow on an emergency and busy basis to a line or Trunk side connection designated by the Customer. A route may be limited in the number of simultaneous calls that can be routed.

Enhanced 911 - The number of the caller is transmitted to the PSAP where it is cross-referenced with an address database to determine the caller's location.

Inform 911 - Allows the calling party number of the station to be sent to the E911 database rather than the billed telephone number. It is the Customer's responsibility to provide station number updates to the 911 database.

Local Number Portability - Allows businesses to switch local service providers and retain their local telephone numbers.

Inbound Only - Provides for an inbound calling option on the Primary Rate Interface or Primary Rate Port. No outgoing capability exists when this feature is selected. A minimum of one D Channel is required.

Inbound Interface - Provides a PRI termination and a Digital multichannel transmission path between the Central Office and the Customer's Premises and is configured with one D Channel or a Backup D Channel and 23 B Channels or 24 B Channels.

Universal Calling - Allows the end-user to make and receive local, intraLATA (local toll) and long distance calls. PNG Local Service provides Universal Calling with the following call coverage:

- Local Call Coverage: enable callers to place phone calls to any telephone in a pre-defined local calling area.
- Extended Area Service (EAS): enables callers to place calls to a pre-defined area outside of what is normally considered the local calling area at no extra charge.
- IntraLATA (Local Toll): carried by the long distance network.
- InterLATA: also carried by the long distance network.

SECTION 3 DESCRIPTION OF SERVICES, Continued**3.5.E. Business Plans Optional Features, Continued**

Service Access Codes (SAC) - SACs are non-geographic area codes (often referred to as NPAs) assigned for special network uses. These codes include 500,700, and 8XX

B. Business Plan 3:

Calling Name Delivery - Allows customer to receive the calling name on inbound calls (customer equipment must be NI-2 compliant).

D-Channel Sharing - PRIs can be aggregated with one D-channel controlling multiple PRIs.

D-Channel Backup - Allows a predetermined D-Channel to automatically take over if the primary D-Channel fails.

Two B Channel Transfer (TBCD) - Prevents 2 B channels from being tied up when transferring calls.

C. Business Plan 4:

Channelized T1 - Configuration that allows certain channels to operate in one trunk group and other channels in a separate trunk group.

Inbound ANI (Automatic Number Identification) over T1 - Delivers the calling number on a digital T1 circuit

Outbound ANI over T1 - Will outpulse a telephone number of the customer's choice for each trunk group. No number will be outpulsed to the PSTN.

D. Business Plan 5:

Calling Number Delivery (PRI Only)

Private Networking - Provides the ability to combine multiple locations into one secure network for the exchange of data traffic.

DNS Hosting - Company will store customer's DNS information and perform DNS resolution

DNS Resolution - Process of translating domain names to IP addresses

Multiple Public IP Addresses - Option to obtain more IP addresses

Battery Backup - Backup available for the integrated access device (IAD)

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SECTION 3 DESCRIPTION OF SERVICES, Continued**3.5.E. Business Plans Optional Features**, Continued**D. Business Plan 5**, Continued:

Caller ID. Name and Number (Analog line only) - Allows customer to receive the calling name and/or number on inbound calls.

Inbound ANI (Automatic Number Identification) over T1 - Delivers the calling number on a digital T1 circuit

Outbound ANI over T1 - Will output a telephone number of the customer's choice for each trunk group. No number will be outputted to the PSTN.

Calling Name Delivery (PRI Only) - Allows customer to receive the calling name on inbound calls (customer equipment must be NI-2 compliant).

Two B Channel Transfer (TBCT) (PRI Only)- Prevents 2 B channels from being tied up when transferring calls.

DID Billing option (PRI Trunk only) - Allows customers to receive a summary of outbound calls by DID number.

Voicemail (Analog Lines Only) - Available in Chicago, Atlanta, New York, New Jersey, Los Angeles and San Francisco

Enhanced Call Features (Analog Line only)

- Call Forward Universal
- Call Forward Busy
- Call Forward No Answer
- Call Waiting
- Cancel Call Waiting
- Three Way Calling
- Hunting - Directory # Hunt
- Hunting - Multi-Line Hunting

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SECTION 4 - RATES

- 4.1 PNG "One +" Service - The service is offered at a flat rate per minute regardless of distance or time of call. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up.

A monthly service charge of \$2.50 applies to this service.

Intrastate

Per minute rate: \$.059

- 4.2 PNG "Easy 800" Service - "Easy 800" Service is designed for businesses. The service is offered at a flat rate per minute regardless of distance called. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up.

A monthly service charge of \$2.50 applies to this service for all monthly bills less than \$10.00.

Intrastate

Per minute rate: \$.139

- 4.3 PNG "Personal 800" Service - "Personal 800" Service is designed for residential customers. The service is offered at a flat rate per minute regardless of distance called. A PIN code is included with the service which callers must use to complete the call, a process which serves to screen out wrong numbers meant for commercial 800 numbers. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up.

A minimum monthly charge of \$3.00 applies to this service.

Intrastate

Per minute rate: \$.159

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SECTION 4 - RATES (cont.)

4.4 PNG Travel Card Service - PNG Travel Card Service is offered to both business and residential customers. The service is offered at a flat rate per minute regardless of distance called. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up.

A monthly service charge of \$3.00 applies to this service for all monthly bills less than \$10.00.

Per minute rate: \$.179

4.5 Discounts for Persons with Communication Disabilities - Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled are eligible to receive the following discounts off rates applying to intrastate, interexchange, customer-dialed, station-to-station calls:

	<u>Day</u>	<u>Evening & Holiday</u>	<u>Night& Weekend</u>
Discount	40%	60%	70%

4.6 Emergency Services Calling Plan - Message toll telephone calls, to governmental Emergency Service Agencies having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made are offered at no charge to Customers.

SECTION 4 - RATES (cont.)

4.7 Dedicated Business Local Services (Integrated Services Digital Primary Rate Interface Service/T-1)

4.7.A. Directory Listings

	<u>MRC</u>	<u>NRC</u>
Primary Listing	Free	Free
Additional non-primary listing	\$6.00	\$35.00
Additional changes or deletions to First non-primary listing	\$0.00	\$35.00
2 nd and subsequent non-primary listings	\$6.00	\$9.00
Additional changes or deletions to 2 nd and subsequent non-primary listing	\$0.00	\$9.00
Caption	\$6.00	\$0.00
Foreign	\$6.00	\$0.00
Line of information	\$6.00	\$0.00
Classified heading	Free	Free
Non-listed	\$3.50	\$34.71
Non-published	\$4.95	\$34.71

4.7.B Local Operator Assistance Services

	<u>Per Use Fee</u>
Local Directory Assistance	\$0.89
Payphone	\$0.35
Person to Person	\$0.89
Station to Station	\$1.75
Busy Line Verification	\$1.35
Busy Line Interrupt	\$1.50
Operator Assisted Call	\$0.75

4.7.C. Term and Volume Business Plans Rates and Charges

Business Plan 1 (Dedicated Local Voice T-I/PRI) Unlimited local - A Pricing:

	<u>MRC</u>	<u>Block of 20* DID's</u>		<u>Block of 100 *DK's</u>	
		<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>24 Months:</u>	\$439.00	\$6.00	\$6.00	\$25.00	\$30.00
<u>36 Months:</u>	\$430.00	\$6.00	\$6.00	\$25.00	\$30.00

* where available

Business Plan 1 (Dedicated Local Voice T-I/PRI) Unlimited local - L Pricing:

	<u>MRC</u>	<u>Block of 20* DID's</u>		<u>Block of 100 * DID's</u>	
		<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>24 Months:</u>	\$568.00	\$6.00	\$6.00	\$25.00	\$30.00
<u>36 Months:</u>	\$559.00	\$6.00	\$6.00	\$25.00	\$30.00

* where available

SECTION 4 - RATES (cont.)

4.7.C. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 2 (Integrated Voice and Data):

	# of Channels	MRC	NRC (Installation fee)
<u>12 Months</u>	1 (64k)	\$107.00	\$198.00
	2(128k)	\$156.00	\$198.00
	4(256k)	\$219.00	\$198.00
	6(384k)	\$276.00	\$198.00
	8(512k)	\$332.00	\$198.00
	12(768k)	\$360.00	\$198.00
	16(1024k)	\$377.00	\$198.00
<u>24 Months</u>	1 (64k)	\$100.00	waived
	2(128k)	\$147.00	waived
	4 (256k)	\$208.00	waived
	6 (384k)	\$263.00	waived
	8 (512k)	\$317.00	waived
	12 (768k)	\$343.00	waived
	16 (1024k)	\$358.00	waived
<u>36 Months</u>	1 (64k)	\$95.00	waived
	2 (128k)	\$139.00	waived
	4 (256k)	\$197.00	waived
	6 (384k)	\$250.00	waived
	8 (512k)	\$300.00	waived
	12 (768k)	\$326.00	waived
	16 (1024k)	\$339.00	waived

PNG TELECOMMUNICATIONS, INC.SECTION 4 - RATES (cont.)

4.7.C. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 3 (Dedicated Local PRI) -100,000 included local minutes:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100* DIDs</u>	
		<u>MRC</u>	<u>MRC</u>	<u>MRC</u>	<u>MRC</u>
<u>12 Months:</u>	\$623.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$450.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>36 Months:</u>	\$437.00	\$6.00	\$50.00	\$30.00	\$200.00

* where available

Business Plan 3 (Dedicated Local PRI) - 300,000 included local minutes:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100* DIDs</u>	
		<u>MRC</u>	<u>MRC</u>	<u>MRC</u>	<u>MRC</u>
<u>12 Months:</u>	\$965.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$735.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>36 Months:</u>	\$722.00	\$6.00	\$50.00	\$30.00	\$200.00

* where available

Business Plan 4 (Dedicated Local Digital T1) -100,000 included local minutes:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
		<u>MRC</u>	<u>MRC</u>	<u>MRC</u>	<u>MRC</u>
<u>12 Months:</u>	\$503.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$340.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>36 Months:</u>	\$327.00	\$6.00	\$50.00	\$30.00	\$200.00

* where available

Business Plan 4 (Dedicated Local Digital T1) - 300,000 included local minutes:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
		<u>MRC</u>	<u>MRC</u>	<u>MRC</u>	<u>MRC</u>
<u>12 Months:</u>	\$965.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$735.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>36 Months:</u>	\$722.00	\$6.00	\$50.00	\$30.00	\$200.00

* where available

PNG TELECOMMUNICATIONS, INC.SECTION 4 - RATES (cont.)

4.7.C. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 5 (Integrated Voice and Data):

	<u># of Channels</u>	<u>Bandwidth</u>	<u>MRC</u>
<u>12 Months</u>	12-19	256	\$311.00
	12-19	512	\$411.00
	12-19	1536	\$511.00
	20-26	256	\$312.00
	20-26	512	\$412.00
	20-26	1536	\$512.00
	27-32	256	\$313.00
	27-32	512	\$413.00
	27-32	1536	\$513.00
<u>24 Months</u>	12-19	256	\$272.00
	12-19	512	\$352.00
	12-19	1536	\$472.00
	20-26	256	\$271.00
	20-26	512	\$351.00
	20-26	1536	\$471.00
	27-32	256	\$270.00
	27-32	512	\$350.00
	27-32	1536	\$470.00
<u>36 Months</u>	12-19	256	\$250.00
	12-19	512	\$329.00
	12-19	1536	\$450.00
	20-26	256	\$249.00
	20-26	512	\$329.00
	20-26	1536	\$449.00
	27-32	256	\$248.00
	27-32	512	\$328.00
	27-32	1536	\$448.00

SECTION 4 - RATES (cont.)

4.7.C. Term and Volume Business Plans Rates and Charges, Continued

Other Applicable Rates (Features not available in all plans):

	<u>MRC</u>	<u>NRC</u>
Local Number Portability (LNP)/Channel	\$0.35	
Port Charge	\$0.00	
Loop Fees	ICB	
Customer Dialed Directory Assistance	\$0.89	
Directory Listings - Primary	Free	
Caller ID Number (POTS)	\$5.80	
Caller ID Name & Number (POTS)	\$7.00	
Analog Trunk - Inbound ANI (FXO Lines)	\$75.00	
Analog Trunk - CID Number (FXS/POTS Line)	\$7.50	
Analog Trunk - CID Name & Number (FXS/POTS Line)	\$9.00	
T1 CAS - Inbound ANI over T1	\$37.50	
T1 CAS - Outbound ANI over T1	\$37.50	
PRI - CID Name & Number	\$300.00	
DNS Hosting MRC	\$15.00	\$25.00
Channelized T-1	\$0.00	\$750.00
D-channel sharing	\$75.00	\$75.00
D-channel back-up	\$75.00	\$75.00
Inbound Redirect	\$100.00	\$0.00
Remote Call Forwarding on demand	\$50.00	\$75.00
CNAM Delivery (PSTN Connect TDM & foreign exch)	\$250.00	\$50.00

PNG TELECOMMUNICATIONS, INC.

SECTION 4 - RATES (cont.)

4.7.C. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 5 only:

	<u>NRC</u>
Battery backup -	
One year term	\$949
Two year term	\$475
Three year term	\$200
Without battery backup -	
One year term	\$749
Two year term	\$375
Three year term	waived