

THIS TARIFF NO. 6 REPLACES TARIFF NO. 5 IN ITS ENTIRETY

KENTUCKY TELECOMMUNICATIONS TARIFF

applicable to

Regulations, Rates and Charges Applying to the Provision of Reseller and
Facilities-Based Competitive Local Exchange Carrier Services within
the Commonwealth of Kentucky

provided by

PNG Telecommunications, Inc.
d/b/a PowerNet Global Communications
d/b/a CrossConnect

This tariff ("Tariff") contains the descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed resold and Facilities - based local exchange telecommunications Services provided by PNG Telecommunications, Inc. d/b/a PowerNet Global Communications d/b/a CrossConnect within the Commonwealth of Kentucky. This Tariff is on file with the Kentucky Public Service Commission ("Commission"). Copies may be inspected during normal business hours at Company's principal place of business, 100 Commercial Drive, Fairfield, Ohio 45014.

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Issued by:

Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

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CHECK PAGE

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EXPLANATION OF SYMBOLS

When changes are made in any price list page, a revised page will be issued replacing the price list page affected. Changes will be identified on the revised page through the use of the following symbols.

- (C) Identifies a changed regulation.
- (D) Identifies a discontinued rate or regulation.
- (I) Identifies an increase in rate.
- (M) Identifies a move in the location of text.
- (N) Identifies a new rate or regulation.
- (R) Identified reduction in rate.
- (T) Identifies a change in text only.

TARIFF FORMAT

- A. Page Numbers.** Page numbers appear in the upper right hand corner of the pages. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added, a decimal is added to the preceding page number. For example, a new page added between pages 5 and 6 would be numbered 5.1.
- B. Page Revision Numbers.** Revision numbers also appear in the upper right corner of pages. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page No. 14 cancels the 3rd Revised Page No. 14.
- C. Paragraph Numbering Sequence.** There are eight levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following sequence:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.I
 - 2.1.1.A.I(a)
 - 2.1.1.A.I(a)(i)
 - 2.1.1.A.I(a)(i)(a)
- D. Check Pages -** When a Tariff filing is made with the Commission, an updated Check Page accompanies the Tariff filing. The Check Page lists the pages contained in the Tariff with a cross-reference to the current revision number. When new pages are added, the Check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The Tariff User should refer to the latest Check Page to find if a particular page is the most current on file with the Commission.

SECTION 1 – DEFINITIONS AND ABBREVIATIONS

Certain terms used generally throughout this tariff are defined in this Section 1. Other terms having reference only to a specific Service offered by the Company may be defined in the sections applicable to that Service.

- 1.1. Access Line:** A circuit providing Exchange Service between a Customer's standard network interface and a serving switching center.
- 1.2. Applicant:** The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which has applied to the Company for Services provided pursuant to this tariff.
- 1.3. Authorized User:** A person, firm, corporation or other legal entity authorized by the provider of Service to use the Service being provided.
- 1.4. Basic Local Exchange Service:** Service that includes the following:
- Single-party Service;
 - Voice grade access to the public switched network;
 - Support for local use;
 - Dual tone multifrequency signaling (touch-tone);
 - Access to emergency Services (E911);
 - Access to operator Services;
 - Access to Interexchange Services;
 - Access to directory assistance; and
 - Toll limitation Services.
- 1.5. Business Customer:** A Business Customer is a Customer who subscribes to the PNG's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.
- 1.6. Business Service:** Service will be classified as Business Service if:
- A. The Service is used primarily or substantially for a paid commercial, professional or institutional activity; or
 - B. The Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
 - C. The Service number is listed as the principal or only number for a business in any telecommunications directory; or
 - D. The Service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided.

SECTION 1 – DEFINITIONS AND ABBREVIATIONS, Continued

- 1.7. Called Station:** The terminating point of a call (i.e., the called number).
- 1.8. Carrier:** An entity certified by the Kentucky Public Service Commission (PPUC) to provide telecommunications Services within the Commonwealth of Kentucky. Companies providing telecommunications services but for which certification is not required by PUCT are also included in this definition.
- 1.9. Central Office:** A switching unit, in one location of a telecommunications system providing Service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one Central Office may be located in the same building.
- 1.9. Class of Service:** The term used in describing Exchange Service with respect to the character of use to be made of such Service. The Company furnishes two classes of Service: residence and non-residence. The classification of a Customer's Service as Business or Residential is determined by these regulations which define the character of use for rate purposes.
- 1.10. Commission:** The Kentucky Public Service Commission
- 1.11. Company:** PNG Telecommunications, Inc. d/b/a PowerNet Global Communications
- 1.12. Customer:** The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telephone Service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.
- 1.13. Customer Premises:** A location(s) designated by the Customer for the purposes of connecting to Company's Services.
- 1.15. Direct Inward Dial:** A Service attribute that routes incoming calls directly to Stations, by- passing a central answering point.
- 1.16. Directory Listing:** The publication in alphabetical directory published by an incumbent LEC of information relative to a subscriber's telephone number, by which telephone Users are enabled to ascertain the telephone number of a desired telephone.

SECTION 1 – DEFINITIONS AND ABBREVIATIONS, Continued

- 1.15. Disconnect or Disconnection:** The termination of a circuit connection between the Originating Station and the Called Station or Company's operator.
- 1.16. End User:** Any person, firm, corporation, partnership or other entity that uses the Services of PNG under the provisions and regulations of this Tariff. The End User is responsible for payment unless the charges for the Services utilized are accepted and paid by another Customer.
- 1.17. Exchange:** A basic unit for the administration of communication services in a specified area, called the exchange area. It usually consists of one or more Central Offices together with the associated plant used in furnishing communication service in that area.
- 1.18. Exchange Area:** The territory included within the boundaries of an exchange, as shown on maps on file with the Kentucky Public Service Commission
- 1.19. Exchange Service:** The furnishing of telecommunications Service to individual residence and Business Customers within a specified geographical area for local calling and access to the message toll network.
- 1.20. Facility(ies):** Includes, in the aggregate or otherwise, but is not limited to, the following:
- | | |
|----------------------|-------------|
| Channels | Lines |
| Apparatus | Devices |
| Equipment | Accessories |
| Communications paths | Systems |
- which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.
- 1.21. Facilities Based Carrier:** A company owning or leasing equipment or facilities for the purpose of providing telecommunications services to the public.
- 1.22. Grade of Service:** The term used in describing Exchange Service with respect to the number of Customers which may be connected to a line. The Company furnishes the following grades of Service: individual and PBX Trunks.

SECTION 1 – DEFINITIONS AND ABBREVIATIONS, Continued

- 1.23. Holidays:** New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.
- 1.24. Initial Contract Period:** The minimum length of time for which a Customer is obligated to pay for Service whether or not retained by the Customer for such length of time.
- 1.25. InterLATA Toll Service:** A toll Service provided for the purpose of making InterLATA calls.
- 1.26. InterLATA:** A term used to describe Services, functions, etc., that relate to telecommunications originating in one LATA and terminating outside of the originating LATA.
- 1.27. IntraLATA Toll Service:** A toll Service provided for the purpose of making toll calls that originate and terminate in the same LATA but that terminate outside of the Customer's Local Calling Area.
- 1.28. IntraLATA:** A term used to describe Services, revenues, functions, etc., that relate to the telecommunications that originate and terminate within the same LATA.
- 1.29. Joint User:** An individual, partnership, association or corporation sharing a Customer's Exchange Service according to the provisions of this tariff for such shared use.
- 1.30. Kbps:** Kilobits per second, which denotes thousands of bits per second.
- 1.31. Local Access and Transport Area (LATA):** A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communication services.
- 1.32. Local Calling Area:** One or more rate centers within which a Customer can place calls without incurring long-distance (toll) charges.

SECTION 1 – DEFINITIONS AND ABBREVIATIONS, Continued

- 1.33. Local Exchange Carrier:** A company that furnishes Local Exchange telecommunications Service.
- 1.34. Local Exchange Service:** The furnishing of telecommunications Service to individual Residence and Business Customers within a specified geographical area for Basic Local Exchange Service.
- 1.35. Local Service Area:** The area within which a Customer may make calls without payment of message toll charges. A Local Service Area may include one or more Exchange Areas of the Company or of other telephone companies.
- 1.36. Non-Recurring Charge:** A one-time charge, such as the installation charge, associated with certain installations, change or transfer of services, either in lieu of or in addition to monthly recurring charges.
- 1.37. PBX Trunk:** A class of Exchange Service used when connecting switching equipment located at the Customer's Premises to the Central Office.
- 1.38. Person-to-Person:** A call for which the person originating the call specifies to the operator a particular person, department or extension to be reached.
- 1.39. Premises:** The building, or portion or portions of a building, occupied at one time by a Customer either as a residence or for business use.
- 1.40. Residence Location:** A place in which a person actually lives continuously and which is considered to be the person's home.
- 1.41. Residential Customer:** A Residential Customer is a person to whom telecommunications Services are furnished by PNG predominantly for personal or domestic purposes at the person's dwelling.
- 1.42. Residential Service:** Service will be classified as Residential Service if none of the conditions of Business Service preceding apply, and:
- A. The use of the Service is primarily and substantially of a social or domestic nature, and
 - B. Service is located in a residence or, in the case of a combined business and residence Premises, the Service is located in a bona fide residential quarters of such Premises while Business Service is located in the business quarters of the same Premises.

SECTION 1 – DEFINITIONS AND ABBREVIATIONS, Continued

- 1.43. Service(s):** The intrastate telecommunications Services that Company offers pursuant to this Tariff.
- 1.44. Service Surcharge:** An additional sum added to the usual amount or cost.
- 1.45. Station:** Telephone equipment from or to which calls are placed.
- 1.46. Shared Tenant Service:** The resale or sharing of Local Exchange Service in a multi-tenant single building, or a contiguous complex of buildings under common ownership or management, or business and individual and PBX Trunks and semi-public Service.
- 1.47. Telecommunications Relay Service (TRS):** Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.
- 1.48. Toll Message:** A communication between a calling Station and Station located in a different Local Service Area.
- 1.49. Trunk:** A communications path connecting two switching systems in a network used in the establishment of an end-to-end connection.
- 1.50. User:** A Customer or any other person authorized by the Customer to use Service provided under this Tariff.

SECTION 2 – REGULATIONS

2.1. APPLICATION OF TARIFF

This Tariff sets forth the Services, offerings, rates, terms and conditions applicable to PNG Telecommunications, Inc.'s furnishing of Kentucky intrastate communications Services, specifically, competitive Local Exchange Services, Custom Calling Features, and Bundled Local Exchange, Long Distance and Custom Calling Features Services.

2.2. AVAILABILITY OF EQUIPMENT OR FACILITIES

The furnishing of Service under this Tariff is subject to the availability on a continuing basis of all the necessary Facilities and is limited to the capacity of the Company's Facilities as well as Facilities the Company may obtain from other Carriers, from time to time, to furnish Service as required at the sole discretion of the Company. The Company reserves the right to limit or allocate the use of existing Facilities, or of additional Facilities offered by the Company when necessary because of lack of Facilities or due to some other cause beyond the Company's control.

2.3. TERMS AND CONDITIONS OF SERVICE

2.3.1. Minimum Billing Period - Except as otherwise provided herein, Service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer. Unless otherwise specified herein, for the purpose of computing charges in this Tariff, a month is considered to have 30 days. All calculations of dates set forth in this Tariff shall be based on calendar days, unless otherwise specified herein.

2.3.2. Service Orders - Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the Service ordered, the rates to be charged, the duration of the Services, and the terms and conditions in this tariff.

2.3.3. Service Renewal - At the expiration of the initial term specified in the applicable Service Order, or in any extension thereof, Service shall continue on a month-to-month basis at the then current tariff rates until terminated by either the Customer or the Company pursuant to the provisions of this Tariff. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.4. Governing Law - This Tariff shall be interpreted and governed by the laws of the Commonwealth of Kentucky without regard for the Commonwealth's choice of law provisions.

2.3.5. Interference by Other Carriers - Another telephone company must not interfere with the right of any person or entity to obtain Services directly from the Company.

2.3.6. Telephone Numbers - The Customer has no property right in the telephone number which is assigned by the Company nor any right to continuance of Service through any particular Central Office, and the Company reserves the right to change the telephone number or the Central Office designation, or both, of a Customer whenever it deems it necessary to do so in the conduct of its business.

2.3.7. Company Provided Equipment - The Customer agrees to operate any equipment provided by the Company in accordance with instructions of the Company or the Company's agents. Failure to do so will void Company liability for interruption of Service and may make the Customer responsible for damage to the equipment. The Company is not liable for interruption of Service due to any failure of Customer Premises equipment provided by the Company or the Customer. The Customer agrees to return all Company-provided equipment to the Company within 5 days of termination of the Service in connection with which the equipment was used. The equipment shall be in the same condition as when delivered to the Customer, normal wear and tear excepted. The Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to the Customer's failure to comply with this provision.

2.3.8. Notification of Service Affecting Activities - The Company will provide the Customer reasonable notification of Service affecting activities that may occur in the normal operation of its business. Such activities may include but are not limited to, equipment or Facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' Services. No specific advance notification period is applicable to all Service activities. The Company will work cooperatively with Customers to determine the reasonable notification requirements. With some emergency or unplanned conditions which affect Service, notification to the Customer may not be possible.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company

- A. Generally - The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these Services or damages arising out of the failure to furnish the Service whether caused by acts or omissions by the Company or any third parties, shall be limited to the extension of allowances for interruption of Service as set forth in Section 2.8. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. **THE COMPANY WILL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES TO CUSTOMER, OR OTHERS USING THE SERVICE SUPPLIED TO CUSTOMER BY THE COMPANY, AS A RESULT OF ANY COMPANY SERVICE, EQUIPMENT, OR FACILITIES, OR THE ACTS, OMISSIONS, NEGLIGENCE OF THE COMPANY'S EMPLOYEES, AGENTS, OR SUPPLIERS.**
- B. Circumstances Beyond the Company's Control - The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing Service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- C. Acts of Other Entities - The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers Facilities or equipment used for or with the Services the Company offers, or (b) for the acts or omissions of other Carriers or warehousemen.
- D. Acts of the Customer - The Company shall not be liable for any damages or losses due to the fault of negligence of the Customer, its employees, agents, or suppliers, or due to the failure of malfunction of Customer-provided equipment or Facilities. This limitation of liability also pertains to Customer Premises equipment purchased or leased from the Company by the Customer.
- E. Loss, Destruction or Damage - The Company shall not be liable for any, loss, destruction or damage to property of the Customer, the Customer's agent, distributors, or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Company, Customer, Authorized User or their employees, agents representatives or invitees.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- F. Indemnification - Notwithstanding the Customer's obligations as set forth in Section 2.4, the Company shall be indemnified, defended, and held harmless (including costs and reasonable attorney's fees) by the Customer or by others authorized by it to use the Service against any claim, loss or damage arising directly or indirectly from Customer's use of Services furnished under this Tariff, including:
- I. claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's Service; or
 - II. patent infringement claims arising from combining or connecting the Service offered by the Company with apparatus and systems of the Customer or others; or
 - III. all other claims arising out of any act or omission of the Customer or others, in connection with any Service provided by the Company pursuant to this tariff.
- G. Limitations of Damages and of Period for Bringing Claims - The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no even exceed sums actually paid to the Company by the Customer for the specific Services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the Service related to the claim is rendered.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- H. Express and Implied Warranties - THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- I. Liability for Acts of Other Carriers or Companies - The Company shall not be liable for any act or omission of any other company or companies supplying a portion of the Service, or for damages associated with Service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, Facilities or services which are interconnected with Company Services.
- J. Liability for Transmission Errors - The Company shall not be liable for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the Service of the Company, (1) caused by Customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billings for the period of Service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (2) not prevented by Customer-provided equipment but which would have been prevented had Company-provided equipment been used.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- K. Disconnection of Service - The Company shall not be liable for the Disconnection of Service for failure to pay the charges billed to Customer, including but not limited to, any direct, indirect, incidental, special consequential, exemplary or punitive damages, so long as such Disconnection of Service complied with the applicable rules and regulations; or
- L. Violations - The Company shall not be liable for violations of the obligations of the Customer under this Tariff; or
- M. Interruption - The Company shall not be liable for the interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or
- N. Unlawful Acts - The Company shall not be liable for unlawful acts of Company's agents and employees if committed beyond the scope of their agency or employment.
- O. Disclosure - The Company shall not be liable for misrepresentation of, or the failure to disclose, the lawful rates and charges published in the Tariff, so long as Company has complied with any applicable rules and regulation related thereto; or
- P. Fees - The Company shall not be liable for fees Company delivered to a jurisdiction in question and not returned to Company as provided in the Taxes Section of this Tariff; or
- Q. Caller ID Blocking - The Company shall not be liable for any failures, errors malfunctions or omissions of Caller ID Blocking whether or not arising from or relating to any ordinary negligence or other conduct by Company; or
- R. Unauthorized Use - The Company shall not be liable for any unauthorized use of the Service provided to Customer.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- S. Service Installation and Operation - The Company does not guarantee nor make any warranty with respect to Service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, harm, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of Service furnished by the Company at such locations.
- T. Connection to the Company's Network - The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights of way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's Service, that the signals emitted into the Company's network are of the proper mode, band-width, power data speed, and signal level for the intended use of the Customer and that the signals do not damage Company equipment, injure its personnel or degrade Service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of Service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's Service without liability.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

U. Emergency 911 Number Service - With respect to emergency 911 number Service:

I. This Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suites or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this Service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and Facilities furnishing this Service.

II. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 Service features and the equipment associated therewith, or by any Services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.9. Liability of Company, Continued

- V. Directory Listings - The Company's liability arising from errors or omissions in Directory Listings shall be limited to the actual cost to the Customer for the Directory Listing during a given period of time. There is no liability to the Company and there will be no recovery by a Customer for loss of business to a Customer for errors or omissions in Directory Listings.
- I. Private and Semi-Private Listings - In conjunction with private and semi-private listing Services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable in any manner should such number be divulged.
- II. Non-Published Listings and Emergency Calls - When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such government authority. By subscribing to Service under this Tariff, the Customer acknowledges and agrees with the release of information under the provisions as described above.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.10. Provision of Equipment and Facilities

A. Generally

- I. Commencement of Service - The Company shall use reasonable efforts to make available Services to a Customer on or before a particular date, subject to the provisions of this Tariff and conditioned upon compliance by the Customer with those provisions. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing Service to any Customer
- II. Maintenance of Facilities - The Company shall use reasonable efforts to maintain Facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any Facilities installed by the Company except upon the written consent of the Company.
- III. Use of Customer Premises Equipment - Equipment installed at the Customers Premises for use in connection with the Services the Company offers shall not be used for any purpose other than that for which the Company has provided it.
- IV. Customer-Provided Equipment -The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the Facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of Facilities offered under this tariff and to the maintenance and operation of such Facilities. Beyond this responsibility, the Company shall not be responsible for the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by Customer-provided equipment; or network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.11. Non-Routine Installation - At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such case, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.3.12. Ownership of Facilities - Title to all Facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.3.13. Use of Service - Service is furnished for use by the Customer and may be used only by others as specifically provided elsewhere in this Tariff.

2.3.14. Unlawful Use of Service - Service shall not be used for any purpose in violation of law or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. The Company shall refuse to furnish Service to an Applicant or shall disconnect the Service of a Customer when:

- A. an order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the Service is prohibited by law; or
- B. the Company is notified in writing by a Law Enforcement Agency acting within its jurisdiction that any Service or Facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of law.
- C. Termination of Service shall take place after reasonable notice is provided the Customer, or as ordered by the Court. If communications Facilities have been physically disconnected by Law Enforcement Officials at the Premises where located, and if there is not presented to the Company the written finding of a judge, then upon written request of the Customer, and agreement to pay charges for restoration of Service and other applicable Service Charges, the Company shall promptly restore such Service.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

- 2.3.15. Obscenity** - Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material, which is obscene, lewd, lascivious, filthy, or indecent, regardless of the format or avenue of transmitting the indecent or obscene material (e.g., 900 or 999 service).
- 2.3.16. Impersonation** - Service shall not be used to impersonate another person with fraudulent or malicious intent.
- 2.3.17. Harassment** - Service shall not be used to call another person so frequently or at such times of day or in any manner so as to annoy, abuse, threaten, or harass such other person.
- 2.3.18. Fraudulent Use** - Service shall not be used to transmit a message or to otherwise give or obtain information without payment of the charges applicable to such use.)
- 2.3.19. Interference with or Impairment of Service** - Service shall not be used in any manner which interferes with other persons in the use of their Service, prevents other persons from using their Service, or otherwise impairs the quality of Service to other Customers. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others impairing the Service of others.
- 2.3.20. Subscribing to Adequate Service** - If a Customer's use of Service interferes unreasonably with the Service of other Customers, the interfering Customer will be required to take Service in sufficient quantity or of a different class or grade.
- 2.3.21. Telephone Solicitation by Use of Recorded Messages** - Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

SECTION 2 – REGULATIONS, Continued

2.3. TERMS AND CONDITIONS OF SERVICE, Continued

2.3.22. Common Receptionist - A Business Customer may extend Service capable of two-way communication to the location of another Business Customer for the purpose of performing clerical services which include the answering and originating of telephone calls. All regulations governing use of Service and the charges normally associated with the equipment and channels involved are applicable.

2.3.23. Service Used Without Payment

The use of Company's Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

2.3.24. Rights and Titles Remain with Company

Except as provided by law, Commission regulations or the Federal Communications Commission's regulations, the Customer obtains no property right or interest in the use of any specific type of Facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.

SECTION 2 – REGULATIONS, Continued

2.4. OBLIGATIONS OF THE CUSTOMER

2.4.1. Generally

- A. Payment of Bills and Charges
- I. The Customer shall be responsible for the payment of all applicable charges pursuant to this Tariff;
 - II. The Customer is responsible for the payment of charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.
 - III. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.
- B. Damage to Company Facilities or Equipment - The Customer shall be responsible for reimbursing the Company for damage to, or loss of, the Company's Facilities or equipment caused by the acts or omissions of the Customer; or the failure of the Customer to comply with these regulations; or by fire or theft or other casualty on the Customer's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

SECTION 2 – REGULATIONS, Continued

2.4. OBLIGATIONS OF THE CUSTOMER, Continued

2.4.1. Generally, Continued

- C. Resources for Operation of Customer Premises Equipment - The Customer shall be responsible for providing, at no charge to the Company and as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company Facilities and equipment installed on the Premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises.
- D. Rights of Way - The Customer shall be responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of all cable and associated equipment used to provide Local Exchange Service to the Customer from the cable building entrance or property line to the location of the Customer's equipment space. Any costs associated with obtaining and maintaining the rights of way described herein, including the costs of altering the structure to permit installation of the Company-provided Facilities, shall be borne entirely by, or may be charged to the Customer by the Company.
- E. Working Conditions - The Customer shall be responsible for providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's Facilities and equipment. The Customer may be required to install and maintain Company Facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work.

SECTION 2 – REGULATIONS, Continued

2.4. OBLIGATIONS OF THE CUSTOMER, Continued

2.4.1. Generally, Continued

- F. Compliance with Regulations - The Customer is responsible for compliance with applicable regulations set forth in this Tariff.
- G. Compliance with Law - The Customer shall be responsible for complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company Facilities and equipment in any Customer Premises or the rights of way for which the Customer is responsible under Section 2.4.1(D) above; and granting or obtaining permission for the Company's agents or employees to enter the Premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of Service as stated herein, removing the Facilities or equipment of the Company.
- H. Liens or Encumbrances - The Customer shall be responsible for not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or Facilities or Customer-Premises equipment leased by the Customer from the Company.
- I. Access to Customer-Premises Equipment - The Customer shall be responsible for making Company Facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in Service will be made for the period during which Service is interrupted for such purposes.
- J. Unauthorized Use - The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

SECTION 2 – REGULATIONS, Continued

2.4. OBLIGATIONS OF THE CUSTOMER, Continued

2.4.1. Generally, Continued

K. Identification

- I. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.
- II. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.

2.4.2. Claims - With respect to any Service or Facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to the property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, but not limited to, use of the Company's Services and Facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.4.3. Relationship - A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.

SECTION 2 – REGULATIONS, Continued

2.4. OBLIGATIONS OF THE CUSTOMER, Continued

2.4.4. Station Equipment - The Customer is responsible for providing and maintaining any terminal equipment on the Customer Premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R. , Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a Service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a Service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for Service interruptions as set forth in Section 2.8 following is not applicable. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and Facilities is compatible with such equipment and Facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.5. Interconnection of Facilities - Any special interface equipment necessary to achieve compatibility between the Facilities and equipment of the Company used for furnishing Local Exchange Service and the channels, Facilities, or equipment of others may be provided at the Customer's expense. The Company's Services (as detailed in Section 3 of this Tariff) may be connected to the services or Facilities of other communications Carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications Carriers which are applicable to such connections. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this Tariff.

SECTION 2 – REGULATIONS, Continued

2.4. OBLIGATIONS OF THE CUSTOMER, Continued

2.4.6. Inspections - Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in this Section 2.4 and elsewhere in this Tariff, for the installation, operation, and maintenance of Customer-provided Facilities and equipment to Company-owned Facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its Facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of Service, to protect its Facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer equipment must meet.

2.4.7. Company-Provided Equipment and Facilities

- A. Damage to Company Facilities or Equipment - The Customer shall be responsible for reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the failure of the Customer to comply with these regulations; or by fire or theft or other casualty on the Customer's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- B. Return of Equipment - Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.

SECTION 2 – REGULATIONS, Continued

2.5. ESTABLISHMENT OF SERVICE

The following general regulations are applicable in addition to regulations, rates and charges specified in other sections of this Tariff. Any change in rates or regulations authorized by legally constituted authorities effects a modification of all contracts for Service to that extent, without further notice.

2.5.1. Applications for Service - The Company will accept applications for Service verbally or in writing on forms supplied by the Company. Orders will be accepted from a Customer's duly authorized agent upon demonstration of such agent's authority in a form satisfactory to the Company.

2.5.2. Establishing Credit - The Company, in order to assure the payment of its charges for Service, will require Applicants and Customers to establish and maintain acceptable credit. The establishment or re-establishment of acceptable credit as provided in this Section shall not relieve the Applicant or Customer from compliance with the other provisions of this Tariff as to the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of Service for failure to pay bills due for Service furnished.

- A. Residence Service Applicants - Residence Service Applicants may establish credit in one of the following ways:
 - I. Credit Evaluation Process - The Applicant responds in a manner satisfactory to the Company to a set of standard questions, known as the Credit Evaluation Process (CEP). The Applicant may be required to provide proof in support of these responses.
 - II. Cash Deposit - The Applicant pays a cash deposit to the Company in accordance with Section 2.5.3 below.
 - III. Written Guarantee - The Applicant provides a sufficient written guarantee of payment for Service by a guarantor satisfactory to the Company. The Company will not demand a guarantee from any Customer ready and willing to make a cash deposit.
- B. Business Service Applicants - Business Service Applicants may establish credit by meeting the requirements of the Company's Business Credit Evaluation Plan or the requirements of Subsection (A) above.

SECTION 2 – REGULATIONS, Continued

2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.2. Establishing Credit, Continued

- C. Service During Verification of Credit - During the verification of an Applicant's credit, the Company will permit Service to be installed upon deposit by the Applicant of an amount equal to applicable Service charges and initial non-recurring charges applicable for Service installation plus the estimated amount of the Applicant's bill based upon one month's Service. Such advance payment will be credited to the Applicant's Service account but does not relieve the Applicant of his responsibility to subsequently establish credit. If credit is not established, the Company may disconnect Service not sooner than seven (7) days after delivery or nine (9) days after mailing written notice of intention to disconnect. When a Customer's Service has been disconnected in accordance with the above, Service will not be reconnected until the Customer has established credit.

SECTION 2 – REGULATIONS, Continued

2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.3 Customer Deposits

- A. When a Deposit May Be Required - The Company may require a deposit in the following circumstances:
- I. for new Service only if the Customer has an outstanding bill from previous telephone Service and the bill is not in dispute.
 - II. as a condition for restoration of Service that has been discontinued.
 - III. as a condition of subsequent Service.
- B. Amount of Deposit - The amount of a deposit (U.S. Currency) which an Applicant may be required to pay to the Company as a means of establishing credit shall be determined as follows:
- Applicant Type
- I. *Business* - An amount not to exceed the sum of two (2) month's average billing based on a twelve (12) month period for that class and type of Service and the applicable rates for the Customer's exchange.
 - II. *Residence* - An amount not to exceed the sum of two (2) month's average billing based on a twelve (12) month period for that class and type of Service and the applicable rates for the Customer's exchange.
- C. Recalculation of Deposits - If PNG will or may retain a deposit for more than eighteen (18) months, it shall notify Customers in writing that, at the Customer's request, the deposit will be recalculated every eighteen (18) months based on actual usage of the Customer. The notice of deposit recalculation shall be included either on the Customer's application for Service or on the receipt of deposit, or may be included annually with or on Customer bills. The notice of deposit recalculation shall state that if the deposit on account differs by more than ten (10) dollars for Residential Customers or more than ten (10) percent for Business Customers, from the deposit calculated on actual usage, then the utility shall refund any over-collection and may collect any underpayment.

SECTION 2 – REGULATIONS, Continued

2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.3 Customer Deposits, Continued

- D. Interest to be Paid on Deposits - Interest at the percentage rate determined by the Commission compounded annually shall be paid by the Company on all deposits for the purpose of establishing credit, but in no case shall interest be allowed for a period extending beyond the date of refund or the date Service is terminated, whichever is earlier. Interest shall be computed from the date of payment of the deposit and shall be paid to the Customer 1) by credit to the Customer's account annually; 2) by payment, no more than once in any twelve (12) months period, when requested by the Customer; or 3) by adding the accrued interest to the amount of the of the deposit at the time such deposit is refunded or applied to an unpaid bill of the Customer in accordance with Section 2.5.3 (E) following.
- E. Refund or Application of Deposits - The Company will refund deposits, within twelve months, including accrued interest, in any of the following circumstances:
- I. when all of the following conditions occur:
 - (a) the Customer has paid any past due bill for Service owed to the Company,
 - (b) Service has not been discontinued for nonpayment of an amount greater than or equal to the amount of the Customer's deposit,
 - (c) The Customer has not paid late three times or more,
 - (d) the Company has no that the Customer used a device or scheme to obtain Service without payment.
 - II. the Customer establishes credit by other means in accordance with section 2.5.2 preceding;
 - III. the Service is terminated and the bills are paid in full, or

SECTION 2 – REGULATIONS, Continued

2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.3 Customer Deposits, Continued

E. Refund or Application of Deposits, Continued

IV. the Applicant cancels his application for Service and any charges incurred are paid in full; or

V. timely payment by the Customer of all proper charges for telephone Service for a period of six successive months. Payment shall be deemed timely if made prior to the issuance of a notice of discontinuance of Service for nonpayment in four of the preceding six months and if there has been no discontinuance of Service for nonpayment during the same period.

2.5.4 Obligation to Provide Service - The Company's obligation to furnish Service is dependent upon its ability to secure sufficient and suitable services and facilities from underlying Facilities-Based Carriers.

SECTION 2 – REGULATIONS, Continued

2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.5 Refusal or Termination of Service

The Company may refuse to provide or terminate Service under the following conditions:

A. Previous Indebtedness

The Company will not be required to furnish new service to any Customer who is indebted to the Company for service furnished or other tariffed charges until that Customer has paid his indebtedness.

B Refusal or Termination With Ten (10) Days Advance Notice

The Company may refuse or terminate service with ten (10) days' advance Customer notice, in compliance with Section 2.7.3 of this tariff, for the following reasons:

1. For noncompliance with the Company's tariffed rules or the Commission's regulations. The Company will make a reasonable effort to obtain customer compliance prior to issuing Customer notice.
2. When a Customer refuses or neglects to provide reasonable access to the premises for installation, operation, meter reading, maintenance or removal of Company property, the Company may terminate or refuse service. Such action will be taken only when corrective action negotiated between the Company and Customer has failed to resolve the situation.
3. The Company may refuse or terminate service to a Customer if the customer does not comply with state, municipal or other codes, rules and administrative regulations applying to such service. Ten (10) days' advance notice is required unless the Company is ordered to terminate immediately by a governmental official.
4. Failure to Pay Deposit -Service may be refused or discontinued if payment of requested deposits is not made.

SECTION 2 – REGULATIONS, Continued

2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.5 Refusal or Termination of Service, Continued

C. Refusal or Termination Without Advance Notice

1. The Company may refuse or terminate service without advance notice if a dangerous condition relating to the Company's service, which could subject any person to imminent harm or result in substantial damage to the property of the utility or others, is found to exist on the customer's premises. The Company will notify the customer immediately in writing and, if possible, orally of the reasons for the termination or refusal. Such notice will be recorded by the Company and will include the corrective action to be taken by the customer or Company before service can be restored or provided. However, if the dangerous condition can be effectively isolated or secured from the rest of the system, the Company need discontinue service only to the affected portion of the system.
2. The Company may terminate service to a customer without advance notice if it has evidence that a Customer has obtained unauthorized service by illegal use or theft. Within twenty-four (24) hours after such termination, the Company will send written notification to the Customer of the reasons for termination or refusal of service upon which the Company relies, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission. This right of termination is separate from and in addition to any other legal remedies which the Company may pursue for illegal use or theft of service. The Company will not be required to restore service until the Customer has complied with all tariffed rules of the Company and laws and administrative regulations of the Commission.

- D. When termination requirements do not apply - The termination notice requirements of this subsection shall not apply if termination notice requirements to a particular Customer or Customers are otherwise dictated by the terms of a special contract between the Company and Customer which has been approved by the Commission.

SECTION 2 – REGULATIONS, Continued

2.5. ESTABLISHMENT OF SERVICE, Continued

2.5.6. Use of Service

- A. Customer Service - Customer Service is furnished for use by the Customer, the Customer's family, employees or representatives, persons residing in the Customer's household, or guests of the Customer. Subject to the applicable provisions of this tariff, Customer Service may also be extended to include the following:
- I. Joint Users
 - II. Guests and tenants of hotels, motels, hospitals, apartment houses and apartment hotels
 - III. Members of a club
 - IV. Persons temporarily subleasing a Customer's residential Premises
 - V. Patrons of Business Customers who resell or share their Service or equipment.
 - VI. Business Service of a Customer may also be furnished for use in connection with composite data service and overseas telecommunications services.

2.5.7. Transfers and Assignments

A Customer, Joint User, or Authorized User may not assign, or transfer in any manner, the Service or any rights associated with the Service without the written consent of the Company.

SECTION 2 – REGULATIONS, Continued

2.6. PAYMENT FOR SERVICE

- 2.6.1. Customer Responsibility** - The Customer is required to pay all charges for Service in accordance with the Company's billing and collection practices. The Customer will be held responsible for all charges for Service rendered in connection with local or Toll Messages placed from his or her Station and in connection with Toll Messages received at his or her Station on which the charges have been reversed with the consent of the person called.
- 2.6.2. Billing Period** - The billing period shall be one month. Every month shall be considered to have thirty (30) days.
- 2.6.3. Call Information** - Detailed call information, such as the time at which the call was made, and its destination will not be generally provided other than for long-distance telecommunications message Service.
- 2.6.4. Adjustment of Charges for Service Interruptions** - Charges on a bill issued to a Customer whose Service has been interrupted at some time during the relevant billing period will be adjusted according to the regulations set forth in section 2.8 of this Tariff.
- 2.6.6. Dishonored Checks** - When a Customer's check is not honored by their bank and the check is returned to the Company due to "insufficient funds" in the Customer's account or similar reasons, a return check charge may be applied in an amount not to exceed that allowed by applicable state law, as contained in the Kentucky Code. PNG charges \$15 (fifteen dollars) for all dishonored payments.

SECTION 2 – REGULATIONS, Continued

2.6. PAYMENT FOR SERVICE, Continued

2.6.7. Delinquent Bills - For all purposes relating to late payment or non-payment of bills, including imposition of late payment charges and discontinuance of Service, a Customer's account shall be considered delinquent if payment in full (except for disputed amounts) for any bill sent to the Customer is not received by the Company within thirty (30) days of the after the mailing date of the bill. The Customer shall be presumed to have received the bill twenty (20) days after the date of mailing or, if the bill is delivered rather than mailed, on the date of delivery. If the last calendar day for remittance falls upon a day when the offices of the Company regularly used for the payment of Customer bills are closed to the general public, the final payment date shall be extended through the next business day.

2.6.8. Late Payment Charges - A late payment charge of 1.5% per month shall apply to amounts shown on a monthly bill for Service which remains unpaid after the date due, except that the charge is not applicable in the following conditions:

- A. Disputed Amounts - The charge does not apply to amounts which are in dispute at the time the late payment charge would otherwise be applied.
- B. Taxes - The charge does not apply to Federal excise taxes or any other taxes levied by law directly on the Customer.

The penalty may be assessed only once on any bill for rendered Services. Any payment received shall first be applied to the bill for Service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

SECTION 2 – REGULATIONS, Continued

2.7. TERMINATION OF SERVICE

2.7.1 Termination of Service

- A. The Company may terminate its Customer's local or Local Toll Service for any of the reasons stated in Section 2.5.5 of this Tariff and for nonpayment of service as set forth below.
- B. Termination for Nonpayment
 - 1. The Company may terminate service at a point of delivery for nonpayment of charges incurred for Service at that point of delivery.
 - 2. When proposing to terminate Customer service for non-payment, the Company will mail or otherwise deliver to that Customer five (5) days' written notice of intent to terminate. Under no circumstances will the Company terminate service before twenty (20) days after the mailing date of the original unpaid bill.

2.7.2 Conditions Under Which Service May Not Be Terminated

The Company will not terminate Service to a Customer if the following conditions exist:

- A. If payment for services is made. If, following receipt of a termination notice for nonpayment but prior to the actual termination of service, there is delivered to the Company payment of the amount in arrears, service shall not be terminated.
- B. If a payment agreement is in effect. Service will not be terminated for nonpayment if the Customer and the Company have entered into a partial payment plan in accordance with the Commission's regulations and the Customer is meeting the requirements of the plan.
- C. If a medical certificate is presented. Service will not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The Company may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan in accordance with the Commission's regulations. The Company will not require a new deposit from a Customer to avoid termination of service for a thirty (30) day period who presents to the utility a medical certificate certified in writing by a physician, registered nurse or public health officer.

SECTION 2 – REGULATIONS, Continued

2.7. TERMINATION OF SERVICE, Continued

2.7.3. Advance Termination Notice

- A. When advance termination notice is required, the termination notice will be mailed or otherwise delivered to the last known address of the Customer. The termination notice will be in writing, distinguishable and separate from any bill.
- B. Contents of Termination Notice

The termination notice will plainly state:
 - 1. the reason for termination;
 - 2. that the termination date will not be affected by receipt of any subsequent bill; and
 - 3. and that the Customer has the right to dispute the reasons for termination.
- C. When termination requirements do not apply - The termination notice requirements of this subsection shall not apply if termination notice requirements to a particular Customer or Customers are otherwise dictated by the terms of a special contract between the Company and Customer which has been approved by the Commission.

SECTION 2 – REGULATIONS, Continued

2.8. ALLOWANCES FOR INTERRUPTIONS OF SERVICE

2.8.1. Credit for Interruptions - When the use of Service or Facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the Facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to the interruption will be allowed for the Service and Facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a Service, Facility or circuit to be inoperative but declines to release it for testing and repair it is considered to be impaired, but not interrupted.

- A. Calculation of Credit - For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those Facilities on the interrupted portion of the circuit will receive a credit. The Customer will receive a credit of one thirtieth of the monthly rate for each of the first three 24 hour periods during which Service is interrupted. The Customer will receive a credit of two thirtieths of the monthly rate for each subsequent 24 hour period.
- B. Restrictions on Allowance - No credit allowance will be made for:
- I. interruptions due to the negligence or willful act of the Customer, Authorized-User or Joint-User, including but not limited to noncompliance with the provisions of this tariff,
 - II. interruptions due to the failure or malfunction of Facilities or equipment provided by the Customer or by others besides the Company,
 - III. interruptions due to electric power failure where the Customer furnishes such electric power,
 - IV. interruptions of Service during any period in which the Company is not given full and free access to its Facilities and equipment for the purpose of investigating and correcting interruptions,
 - V. interruptions of Service during a period in which the Customer continues to use the Service on an impaired basis,
 - VI. interruption of Service due to circumstances or causes beyond the control of the Company.

SECTION 2 – REGULATIONS, Continued

2.8. ALLOWANCES FOR INTERRUPTIONS OF SERVICE, Continued

2.8.2. Use of Alternative Service Provided by the Company - Should the Customer elect to use an alternative Service provided by the Company during the period that a Service is interrupted, the Customer must pay the tariffed rates and charges for the alternative Service.

2.9. DISPUTED BILLS

2.9.1. Disputes may be brought to the attention of the Company orally or in writing by the Customer before the earlier of actual suspension or termination of Service or before 90 days from the date of the bill. Service may not be terminated thereafter for unpaid disputed amounts as long as the unpaid amount remains in dispute. The Company's address and Customer Service number for receiving written and oral notices of disputes will be printed on every bill received by the Customer.

2.9.2 Billing disputes should be addressed to Company's Customer service organization via the Company's toll-free telephone number, (800) 860-9495. Customer service representatives are available twenty-four (24) hours a day, seven days per week.

2.9.3. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

- A. First, the customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
- B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Kentucky Public Service Commission for its investigation and decision

The address and telephone number of the Commission are:

Kentucky Public Service Commission
Complaint Branch
211 Sower Boulevard
Frankfort, Kentucky 40601
Telephone: 502.564.3940
Toll-free: 800.772.4636

SECTION 2 – REGULATIONS, Continued

2.10. FULL FORCE AND EFFECT

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

2.11. CREDIT LIMIT

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any monthly period.

SECTION 3 - DESCRIPTION OF SERVICE

3.1. APPLICATION OF RATES

Services offered in this Tariff may be subject to Service Order, Nonrecurring, Monthly Recurring, and Usage Charges as indicated in Section 4.

3.1.1. General

- A. The Company will provide Service in the Commonwealth of Kentucky as specified herein. The Company will provide Services over its own Facilities or will utilize the Facilities, in whole or in part, of other telecommunications companies.
- B. The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:
 - I. Nonrecurring Charges for installation of Facilities and Services;
 - II. Monthly Rates for availability and use of Facilities and Services; and
 - III. Usage or Transaction Charges (where applicable).

3.1.2. Application of Business and Residential Rates

- A. The determination as to whether telephone Service should be classified as Business or Residential is based on the character of the use to be made of the Service. Service is classified as Business Service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, Service is classified as Residential Service.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF RATES, Continued

3.1.2. Application of Business and Residential Rates, Continued

B. Business rates apply at the following locations, among others:

- I. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
- II. In Residence Locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in Residence Locations where an extension is located at a place where business rates would apply.
- III. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no Service at business rates at another location.
- IV. In any Residence Location where there is substantial business use of the Service and the Customer has no Service at business rates.

C. Residence rates apply at the following locations, among others:

- I. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the Service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
- II. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has Service charged for at business rates another location.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF RATES, Continued

3.1.3. Service Areas

- A. Local Exchange Services are provided throughout the service areas of Bell South – Kentucky.
- B. Company's description of Service area in no way compels Company to provide any Service in an area where Facilities or other extenuating factors limit Company's ability to provide Service.

3.1.4. Exchanges

Local Exchange Services are provided, subject to availability of Facilities and equipment, in the service area of BellSouth -Kentucky set forth in Section 7.

3.2. CHARGES BASED ON DURATION OF USE

3.2.1. Duration Rules

Where charges for a Service are specified based on the duration of use, such as the duration of a telephone Call, the following rules apply:

- A. Calls are billed in one (1) minute increments unless otherwise noted.
- B. Any portion of an applicable increment, after the appropriate minimum time for the Call, will be rounded upward to the next increment.
- C. Calls less than the minimum length will be rounded to the minimum length.
- D. There is no billing for incomplete Calls
- E. Timing on completed Calls begins when the Call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local Carrier and any intermediate Carrier(s). Timing for operator Service Person-To-Person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX Station called.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.2. CHARGES BASED ON DURATION OF USE, Continued

3.2.1. Duration Rules, Continued

- F. Call timing ends when the calling Station "hangs up," thereby releasing the network connection. If the Called Station "hangs up" but the calling Station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- G. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the Call.
- H. All times refer to local time.

3.2.2. Applicable Rate Periods

Where charges for a Service are based on rate periods, applicable rate periods are as indicated in the chart below, unless otherwise specified:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* To, but not including

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. RATES BASED UPON DISTANCE

3.3.1 GENERAL

Where charges for Service are specified based upon distance, the following rule applies:

Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an Access Line on PNG's network (such as a dedicated 800 or WATS Access Line), PNG will apply the Rate Center of the Customer's main billing telephone number.

3.3.2. Calculating Distance

Where applicable, the distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA tariff FCC No. 4, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.4. INSTALLATION, MOVES AND SERVICE CHANGE CHARGES

3.4.1. Connection Charge

A. Application of Connection Charge

The Connection Charge is a nonrecurring charge that applies to the following:

- I. installation of a new Service;
- II. transfer of an existing Service to a different location;
- III. change from one Class Of Service to another at the same or a different location; and
- IV. installation of an additional line.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.4. INSTALLATION, MOVES AND SERVICE CHANGE CHARGES, Continued

3.4.2. Moves, Adds and Changes

- A. The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge as set forth in Section 4 for the underlying Service will apply as if the work had been done by the Company.
- B. The Customer will be assessed a charge for any move, add or change of a Company Service. Move, Add and Change are defined as follows:
- Move: The Disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same Premises.
- Add: The addition of a vertical Service to existing equipment and/or Service at one location.
- Change: Includes rearrangement or reclassification of existing Service at the same location.

3.4.3. Trouble Isolation Charge

Trouble isolation and other repair Services are provided to Customers by the underlying Carrier, at the underlying Carrier's rates, terms and conditions, pursuant to the underlying Carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying Carrier's tariffed rates.

3.4.4. Missed Appointment

Customer must be available for scheduled appointments or be assessed a missed appointment charge.

3.4.5. Restoral Charge

At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by Customer to the Company for Service, Company will reconnect Customer whose Service has been disconnected for non-payment. A restoral charge will be assessed per occurrence.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.4. INSTALLATION, MOVES AND SERVICE CHANGE CHARGES, Continued

3.4.6 Conversion Fee

The conversion charge is applied to the Customer's account upon the Customer moving from a carrier other than PNG to PNG for local service.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.5. NETWORK EXCHANGE SERVICES

3.5.1. General

Sections 3.6 and 3.7 of this Tariff contain a general description of the Exchange Services offered by PNG and Section 4 indicates the rates applicable to each Service. PNG provides switched, telephonic-quality voice and data transmission Services that enable Users to communicate on a real-time basis between points within Local Calling Areas in the Commonwealth of Kentucky as well as ancillary Services that facilitate the use or expand the capabilities of switched communications Services.

A. Basic Local Exchange Service

- I. The Company's Local Exchange Services provide a Customer with a telephonic connection to, and a telephone number address on, the public switched telecommunications network. Each Exchange Access Service enables Users to:
 - (a) receive Calls from other Stations on the public switched telecommunications network;
 - (b) access other Services offered by the Company as set forth in this Tariff;
 - (c) access certain interstate and international calling services provided by the Company;
 - (d) access (at no additional charge) the Company's operators and business office for Service related assistance;
 - (e) access toll-free telecommunications Services such as 800 NPA and access (at no additional charge) emergency Services by dialing 0- or 9-1-1 (where available);

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.5. NETWORK EXCHANGE SERVICES, Continued

3.5.1. General, Continued

A. Basic Local Exchange Service, Continued

I. Continued

- (f) access (at no additional charge) the Telecommunications Relay Service (TRS) system by dialing 7-1-1; and
- (g) access services provided by other common Carriers that purchase the Company's switched access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

II. Each Exchange Access Service is available on a "full" Service basis, whereby Service is delivered to a demarcation/connection block at the Customer's Premises.

III. Basic Local Exchange Service can also be used to originate Calls to other telephone companies' caller-paid information Services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information Services will be blocked by PNG's switch at no charge upon Customer request. PNG Customers are provided with Collect- Call, Person-to-Person and Third Party Billed Blocking Service automatically upon subscription to PNG's Services at no charge. Each Basic Local Exchange Service corresponds to one or more telephonic communications Channels that can be used to place or receive one Call at a time.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.5. NETWORK EXCHANGE SERVICE, Continued

3.5.1. General, Continued

- B. Exchange Access Line – Individual line residence and Business Service is comprised of Exchange Access Lines defined as the Service Central Office line equipment and all PNG plant Facilities up to the demarcation point. These Facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll Service and for local calling appropriate to the Tariffed use offering selected by the Customer.
- C. Call Charges
 - I. Based on Duration - Rates are based on the duration of the Call as measured according to section 3.2.1 above.
 - II. Mileage and Time Periods - Rates do not vary between time periods or with mileage.
 - III. Per Call Charges - Where live or automated operator assistance is required for Call completion or billing, a per Call Service charge applies. The per Call Service Charge is assessed in addition to any applicable rate based on Call duration.
 - IV. Classes of Calls – Except for operator assisted calls addressed in Section 3.5.1(A)(3) above, charges for all classes of Calls may be to the calling Station, to the Called Station when the called party agrees to accept the charges, to an authorized telephone number which is not the Called Station or the calling Station (3rd number billing), or to an authorized calling card.
 - V. Zones - Service rates are differentiated by Service zone, as set forth in Section 3.14 below.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.6. RESIDENTIAL NETWORK EXCHANGE SERVICES

Local Exchange Service Areas are described in Sections 3.1.3, 3.1.4, and Section 6. The Services and Packages in this Section are offered to Residential Customers only. (M)
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3.6.1. Residential Bundled Services

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A. General - Network Exchange Bundled Service is a bundle or package of telecommunications Services including Local Exchange Service, intrastate and interstate long distance Service and custom calling features.

B. Bundled Service Packages - Residential packages may include Basic Local Exchange Service, IntraLATA Toll Service, InterLATA Toll Service and custom calling features. Wireless Service, voice mail and/or Internet access may be available with some packages at an additional charge.

I. *Call to Connect Simple Bundled Service* – Provides Customers with Unlimited locals calls and thirty (30) minutes of long distance calling in the United States. Additional toll intraLATA and interLATA billed at a per minute rate. Customer must choose PNG as intraLATA and interLATA carrier.

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II. *Call to Connect Bundled Service* – Provides Customers with Unlimited locals calls and one hundred twenty (120) minutes of long distance calling in the United States. Additional toll intraLATA and interLATA billed at a per minute rate. Customer must choose PNG as intraLATA and interLATA carrier.

III. *Call to Connect Plus Bundled Service* – Provides Customers with Unlimited locals calls and one hundred twenty (120) minutes of long distance calling in the United States, as well as the following custom calling features: Caller ID with name, Call Waiting and Caller ID Waiting. Additional toll intraLATA and interLATA billed at a per minute rate. Customer must choose PNG as intraLATA and interLATA carrier.

(M) (N)

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.6. RESIDENTIAL NETWORK EXCHANGE SERVICES, Continued

3.6.2. Custom Calling Features

Customers also may choose to subscribe to certain individually available custom calling features for a monthly fee per feature or, in some cases, on a per use basis, as set forth below. Custom calling features available on an individual basis are as follows: Call Blocking (Call Screening), Anonymous Call Rejection (Privacy Manager), Caller ID, Caller ID Deluxe, Call Forwarding- Variable, Call Waiting, Call Waiting Deluxe, Speed Calling 8, Repeat Dial (Busy Redial) (*66), Call Return (Automatic Call Back) (*69) and Three-Way Calling.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.7. BUSINESS NETWORK EXCHANGE SERVICES

[Reserved for Future Use]

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.8. DIRECTORY LISTINGS

3.8.1. Regulations

A. Primary Listing

For each Customer of Company-provided Exchange Access Service(s), PNG shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple Premises served by PNG, PNG will arrange for a listing of the main billing telephone number at each premise.

B. Length of Directory White Pages Listing

The Company reserves the right to limit the length of any White Pages Directory Listing by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one (1) line is required to properly list the Customer, additional charges will not apply.

C. Right of Refusal

The Company may refuse a White Pages Directory Listing which is known not to constitute a legally authorized or adopted name, where obscenities or offensive material appear in the listing, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any White Pages Directory Listing that is found to be in violation of its rules with respect thereto.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.8. DIRECTORY LISTINGS, Continued

3.8.1. REGULATIONS, Continued

D. Sections

Each White Pages Directory Listing must be designated as either "Government", "Business" or "Residence" so that it can be placed in the appropriate section of the White Pages Directory. In order to aid the User of the White Pages Directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any White Pages Directory Listing that is found to be in violation of its rules with respect thereto.

E. Schedule

In order for listings to appear in an upcoming White Pages Directory, the Customer must furnish the listing to the Company in time to meet the directory-publishing schedule.

F. Other Requirements

The Customer's White Pages Directory Listing may be subject to other requirements imposed by the ILEC publishing the telephone directory.

3.8.2. Descriptions

White Pages Directory Listings are provided in connection with each Customer's Service as specified herein.

A. Primary Listing

A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. A primary White Pages Directory Listing is provided in connection with Local Exchange Service at no additional charge.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.8. DIRECTORY LISTINGS, Continued

3.8.2. Descriptions, Continued

B. Additional Listings

In connection with Business Service, additional listings are available to be printed in the White Pages Directory in the names of Authorized Users of the Customer's Service, as defined herein. Rates for additional listings are specified in this Tariff.

C. Non-published Listings

Listings that are not printed in the White Pages Directory are referred to as Non-published Listings. These types of listings are not available from Directory Assistance and are omitted or deleted from Directory Assistance records. Non-published Listing Service will be furnished, at the Customer's request, subject to the provisions of and charges in this Tariff.

This Service is subject to the rules and regulations for E911 Service, where applicable.

The Company will complete Calls to a nonpublished number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonpublished number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonpublished Service.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonpublished Service or the disclosing of said number to any person.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.8. DIRECTORY LISTINGS, Continued

3.8.2. Descriptions, Continued

D. Non-listed Service

Non-listed Service will be furnished at the Customer's request, providing for the omission of the Customer's listing from the White Pages Directory. Such listings will be maintained in the Directory Assistance database and other records and will be provided upon request to callers of Directory Assistance. Charges for Non-listed Service are specified in this Tariff.

This Service is subject to the rules and regulations for E911 Service, where applicable.

The Company will complete Calls to a nonlisted number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonlisted number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonlisted Service.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonlisted Service or the disclosing of said number to any person.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.9. DIRECTORY ASSISTANCE SERVICE

PNG furnishes Directory Assistance Service for the purpose of aiding Subscribers in obtaining telephone numbers through arrangements with the incumbent Local Exchange Carrier when a party requests assistance in obtaining telephone numbers of Subscribers who are located within the same numbering plan area as the number the party is calling from.

A Directory Assistance charge applies per local directory assistance Call. The Customer may make two (2) requests for a telephone number per Call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.10 LOCAL OPERATOR SERVICES

3.10.1 Local Operator Handled Calling Services

Local Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Service. Per Call charges which reflect the level of operator assistance and billing arrangement requested by the Customer apply in addition to any other applicable local usage charges. Company provides collect call, third-party billed and person-to-person call blocking automatically upon subscription at no charge. Thus, Customers may dial, but may not receive or be billed for, these types of operator-assisted calls

3.10.2 Operator Service Call Types

- A. Customer Dialed Calling/Credit Card Call - This charge applies in addition to local usage charges for Station-to-Station Calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.
- B. Operator Dialed Calling/Credit Card Call - This charge applies in addition to local usage charges for Station to Station Calls billed to an authorized Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.
- C. Operator Station - These charges apply in addition to local usage charges for non-Person-to-Person Calls placed using the assistance of a Company operator and billed to the originating line, Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.
- D. Person-to-Person - This charge applies in addition to local usage charges for Calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.10 LOCAL OPERATOR SERVICES, Continued

3.10.3 Available Billing Arrangements

- A. Bill to Line - A billing arrangement whereby the originating caller may bill the charges for a Call to the Company-provided local exchange line from which the Call is placed. The terms and conditions of the Company apply to payment arrangements.
- B. Calling Card - A billing arrangement whereby the originating caller may bill the charges for a Call to an approved LEC-issued calling card. The terms and conditions of the Local Exchange Carrier apply to payment arrangements.
- C. Collect Billing - A billing arrangement whereby the originating caller may bill charges for a Call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- D. Commercial Credit Card - A billing arrangement whereby the originating caller may bill the charges for a Call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.
- E. Third Party Billing - A billing arrangement by which the charges for a Call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

3.10.4 Busy Line Verification and Line Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local Service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the Call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the Call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that Facilities permit.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. ADDITIONAL CHARGES

In addition to the Service charges described elsewhere in this Tariff, the following charges apply to each individual Exchange Access Service line unless otherwise specified.

3.11.1. Subscriber Line Charge

As established by the Federal Communications Commission the Subscriber Line Charge applies in addition to the monthly Basic Exchange Access Services rate described above.

3.11.2. Other Government Fees Or Charges

Any applicable municipal, state or federal taxes, telecommunications municipal infrastructure maintenance fees or other charges.

3.11.3. Casual Traffic Charges

Charges that are derived from third party Calls (e.g. 10XXX, 900/976, third party Calls initiated by Customer through PNG's system) and trafficked over PNG's system.

3.11.4. Primary Interexchange Carrier Change Charge

Customers may be presubscribed to the Carrier of their choice for both InterLATA and IntraLATA Service. The Customer will incur a charge each time there is a change in the long distance Carrier associated with the Customer's IntraLATA or InterLATA Service after the initial installation of Service.

3.11.5. Local Number Portability (LNP)

Customers are assessed this fee for costs incurred when an End-User switches local Carriers while maintaining the same local telephone number

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. ADDITIONAL CHARGES, Continued

3.11.6. Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371 and subsequent orders), an undiscountable per Call charge is applicable to all intrastate Calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided Services. This surcharge, set forth in Section 4.2.10 of this Tariff, is in addition to standard Tariffed usage charges and any applicable Service charges and surcharges associated with Service and applies for the use of the instrument used to access Company provided Service. The surcharge is unrelated to the Service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and Interexchange Carriers. The Public Telephone Surcharge applies to the initial completed Call and any reoriginated Call (e.g. using the "#" symbol). The Public Telephone Surcharge does not apply to Calls placed from pay telephones at which the Customer pays for Service by inserting coins during the progress of the Call.

Whenever possible, the Public Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged Call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to the completion of a Call, the Public Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a Carrier that the originating Station is an eligible pay telephone.

3.11.7. Paper Bill Fee

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Customers may access their bills by signing on to PNG's Customer Portal at <https://secure.pngcom.com/customerportal/loginform.php>. PNG's primary method of rendering and submitting bills is electronic. Those Customers who do not opt to pay their bills via the Customer Portal may receive a paper bill. A monthly fee of \$1.00 may be charged to Customers who desire a paper bill. The electronic form of bill on the Customer Portal contains all of the same information as is required to be listed on the paper bill by Commission rules and regulations.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

- C. *Call Forwarding -Variable* – a Customer activated feature that automatically transfers all incoming Calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the Call to the called number. If the forwarded leg of the Call is chargeable, the Customer with the Call Forwarding – Variable is billed for the forwarded leg of the Call.
- D. *Call Waiting* - provides a tone signal to indicate to a Customer already engaged in a telephone Call that a second caller is attempting to dial in This feature permits the Customer to place the first Call on hold, answer the second Call and then alternate between both callers.
- E. *Call Waiting Deluxe* –includes the functionality of the Call Waiting feature and provides several additional call disposition options. Customers must (N)
subscribe to Caller ID to receive this feature. Call disposition options (N)
provided with Call Waiting Deluxe include:
- Answer the waiting call, placing the first party on hold
 - Answer the waiting call, dropping the first party
 - Direct the waiting caller to hold via a recording
 - Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.
- Utilization of the full capabilities of Call Waiting Deluxe requires the use of an Analog Display Services Interface (ADSI) -compatible telephone at the customer's premises. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein. All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this Tariff. Such features must be ordered separate from Call Waiting Deluxe.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

- F. *Caller ID* - Allows the customer to view on a display unit the Directory Number (DN) on incoming telephone calls. When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called customer provided equipment during the first long silent interval of the ringing cycle. Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display. If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted will always be the main number of the hunt group unless the calling number is Telephone Number (TN) identified within the group. Calling number information via Caller ID - Basic is not available on operator handled calls.
- G. *Caller ID Deluxe* – Allows the customer to view on a display unit the calling party Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party Directory Name. When Caller ID - Deluxe is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called customer provided equipment during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Deluxe customer. Caller ID - Deluxe also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

(N)

G. *Caller ID Deluxe*, Continued

When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Rejection regardless of the current state of the ACR customer's line (e.g., off hook or idle). Subsequent to establishment of Caller ID - Deluxe, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. Any customer subscribing to Caller ID - Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. Calling party name and/or telephone number information via Caller ID - Deluxe is not available on operator handled calls. If the incoming call originates from a Multi-Line Hunt Group, the telephone number and name information transmitted will be associated with the main number in the hunt group, unless, facilities permitting, the lines within the group are TN (Telephone Number) identified. If the incoming call is from a caller served by a PBX, generally only the main listed name of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display. If the incoming call originates from a customer provided pay telephone, the name information transmitted will always be "PayPhone".

- H. *Speed Calling* – allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

- I. *Three-Way Calling* – Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the Call and may Disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming Calls.
- J. *Call Trace* - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.
- K. Per Use Custom Calling Features – the following features can be purchased for a monthly fee or on a per use basis
 - 1. *Call Return(Automatic Call Back) (*69)* – allows a Customer to return the most recent incoming Call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the Customer dials a code, then hears an announcement of the telephone number of the last party that called. If the Customer wishes to return the Call right away, voice prompts will instruct the Customer to dial a certain digit and the Call will automatically be returned.
 - 2. *Repeat Dial (Busy Redial) (*66)* – automatically redials the last telephone number the Customer dialed. If the number is busy, this Service will keep dialing the busy number up to 30 minutes and alert the Customer with a special ring when the line is free. The Call will automatically be made when the Customer picks up the receiver. Repeat Dialing does not tie up the Customer’s line, allowing the Customer to make and receive Calls while it attempts to redial in the background

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.13. INTRALATA TOLL PRESUBSCRIPTION

3.13.1. Generally - IntraLATA Presubscription is a procedure whereby a End User designates to the Company the IntraLATA Toll Provider (ITP) which the Customer wishes to be the Carrier of choice for IntraLATA toll calls. Such calls are automatically directed to the designated Carrier without the need to use Carrier access codes or additional dialing to direct the calls to the designated Carrier. IntraLATA presubscription does not prevent a End User, who has presubscribed to an ITP, from using Carrier access codes or additional dialing to direct calls to an alternative IntraLATA toll Carrier on a per call basis.

Each Carrier will have one or more access codes assigned to it for various types of Service. When a End User selects a Carrier as its preferred ITP only one access code of that Carrier may be incorporated into the switching system of the Company permitting access to that Carrier by the End User without dialing an access code. Should the same End User desire access to the ITP's other services, he must dial the access code associated with such other services.

An ITP must use Feature Group D (FGD) Switched Access to qualify as an ITP unless prior arrangements have been made with or by the Company. ITPs must submit an Access Service Request (ASR) prior to the IntraLATA toll presubscription conversation date or prior to the date on which the Carrier proposes to begin participating IntraLATA toll presubscription, unless prior arrangements have been made with the Company.

3.13.2. Terms and Conditions Applicable to IntraLATA Toll Presubscription - Selection of an IntraLATA toll provider by an End User is subject to the terms and conditions following:

- A. At the option of the ITP, the nonrecurring charge for a change in IntraLATA toll presubscription, as provided, here in, may be billed to the ITP, instead of the End User. This may involve charges resulting from End User initial free choice PIC changes, as specified herein.
- B. This option for the ITP to be billed for the PIC change charge instead of the End User is not available for orders placed directly via the Company's business offices.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.13. INTRALATA TOLL PRESUBSCRIPTION, Continued

3.13.3. Presubscription Charge Application

- A. Generally. IntraLATA Presubscription is a procedure whereby an subscriber designates to the Company the IntraLATA Toll Provider (ITP) which the Customer wishes to be the Carrier of choice for IntraLATA toll calls. Such calls are automatically directed to the designated Carrier without the need to use Carrier access codes or additional dialing to direct the calls to the designated Carrier. IntraLATA presubscription does not prevent an subscriber, who has presubscribed to an ITP, from using Carrier access codes or additional dialing to direct calls to an alternative IntraLATA toll Carrier on a per call basis. IntraLATA Presubscription will become effective upon the initial offering of certified Local Exchange Service.
- B. IntraLATA Presubscription Options - Subscribers may exercise their presubscription choice, either by contacting the Company or by contacting the ITP directly. The charge for the change will be billed to the new ITP at the discretion of the Company. Subscriber's choices which constitute exercising the choice are:
- I. The subscriber may select the Company as the presubscribed Carrier for IntraLATA toll calls subject to presubscription.
 - II. The subscriber may select her/his InterLATA toll Carrier as the presubscribed Carrier for IntraLATA calls subject to presubscription.
 - III. The subscriber may select a Carrier other than the Company or the subscriber's InterLATA toll Carrier as the presubscribed Carrier for IntraLATA toll calls subject to presubscription.
 - IV. The subscriber may select no presubscribed Carrier for IntraLATA toll calls subject to presubscription which will require the subscriber to dial a Carrier access code to route all IntraLATA toll calls to the Carrier of choice for each call.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.13. INTRALATA TOLL PRESUBSCRIPTION, Continued

3.13.3. Presubscription Charge Application, Continued

C. Rules and Regulations

- I. Subscribers will retain their current dialing arrangements until they request that their dialing arrangements be changed.
- II. New subscribers may select from the options above for IntraLATA Presubscription
- III. Subscribers may change their selected option and/or their presubscribed IntraLATA toll Carrier at any time subject to charges specified below.

3.13.4. IntraLATA Presubscription Procedures

- A. New subscribers will be asked to select an IntraLATA toll Carrier(s) at the time the subscriber places an order to establish Local Exchange Service with the Company. The Company will process the subscriber's order for IntraLATA Service. The selected Carrier(s) will confirm their respective subscribers' verbal selection by any of the methods set forth in the Carrier selection rules of the Federal Communications Commission and the Kentucky Public Service Commission. All new subscriber's initial requests for IntraLATA Toll Service presubscription shall be provided free of charge.
- B. If a new subscriber is unable to make a selection at the time the new Subscriber places an order to establish Local Exchange Service, the Company will read a random listing of all available IntraLATA Carriers to aid the Subscriber in selection. If selection is still not possible, the Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Company of an IntraLATA toll Carrier presubscription free of charge. Until the subscriber informs the Company of his/her choice for IntraLATA toll Carrier, the subscriber will not have a presubscribed IntraLATA toll Carrier, but rather will be required to dial a Carrier access code to route all IntraLATA toll calls to the Carrier(s) of choice. Subscribers who inform the Company of a choice for IntraLATA toll presubscription within the 90-day period will not be assessed a Service charge for the initial Subscriber request.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.13. INTRALATA TOLL PRESUBSCRIPTION, Continued

3.13.4. IntraLATA Presubscription Procedures, Continued

C. Subscribers of record may initiate an IntraLATA presubscription change at any time subject to the charges specified below. If a Customer Of Record inquires of the Company of the Carriers available for IntraLATA toll presubscription, the Company will read a random listing of all available IntraLATA Carriers to aid the subscriber in selection.

3.13.5. IntraLATA Presubscription Charges

After a subscriber's initial selection for a presubscribed IntraLATA toll Carrier and as detailed above, for any change thereafter, a nonrecurring IntraLATA Presubscription Change Charge as set forth below will apply:

Initial line, Trunk, or port:	\$9.99
Additional line, Trunk, or port:	\$9.99

3.14. PREMIUM CALLING

Premium Calling is available for residential customers and provides unlimited local calling within the Full Local Calling Area. Subscribers to this calling arrangement will not be billed local usage charges. preceding for calls completed within the Full Local Calling Area. The Premium Calling Usage Package rate is in addition to the access line rate. In accordance with KPSC Docket No. 91-149, the Georgetown, Sadieville and Stamping Ground exchanges have an exception to the statewide group. Exchanges included in Premium Calling are described in Section 6.

(N)
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(N)

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15. Digital Local Business Services

(N)

3.15.1. Exchange Access Availability

Business rates apply whenever the use of the service is primarily or substantially of a business, professional institution or otherwise occupational nature, or where the listing is such as to indicate business use. Business rates apply, but are not limited to:

1. Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public, private or parochial schools, hospitals, nursing homes, libraries, public or private institutions, churches, synagogues, mosques and all other establishments of a strictly business nature.
2. Any location where business designation is provided or when a title indicating a trade, occupation or profession is listed.
3. Service terminating solely on the answering services facilities of a telephone answering firm.
4. At residential locations where the Customer has no regular business telephone service and the use of the service by the Customer, members of the household, or guests is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

3.15.2. Service Description

- A. The Company offers Business Customers Digital Local Business Services. These DS-1 capacity Services provide high-speed dedicated voice and data transmission. Company's Digital Business Services employ a 1.544 Megabits per second (Mbps) facility typically divided into twenty-three B Channels and one D Channel. The B Channels are used for Circuit-switched voice and data communications connecting to the public switched telephone network (PSTN) while the D Channel provides out-of-band signaling. The Company provides a port at the end-user's site which connects to the Company's underlying carrier's network for call completion. The Digital Business services employ a variety of included features.

(N)

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15. Digital Local Business Services, Continued

3.15.2. Service Description, Continued

(N)

B. Regulations

- This service provides the Customer with a single, voice-grade, DTMF communications Channel.
- These services and associated features are only provided where facilities, equipment and technical capabilities exist and does not create an obligation for the Company to construct such facilities and equipment especially for the provision of this Service.
- Customer is responsible for providing Customer Premises Equipment that is compatible with this DS-1 Service.
- The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of this Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

3.15.3. Term and Volume Plans

- A. Business Plan 1 – Digital Local Voice Business Service:** This DS-1 capacity Service provides the Customer with one single, voice-grade, DTMF communications Channel and unlimited local calling within the local calling area, including mandatory flat rate unlimited calling, of the incumbent local exchange company where the customer is located. This service uses in-band signaling to support 23 simultaneous calls inbound or outbound. Customers have the option to purchase blocks of 20 or 100 Direct Inward Dial numbers within a circuit.
- B. Business Plan 2 - Integrated Voice and Data Digital Business Service:** This Service combines digital voice and data over a single, dedicated circuit and bandwidth is dynamically allocated between voice and data, as needed. This service offers the Customer unlimited local calling within the local calling area, including mandatory flat rate unlimited calling, of the incumbent local exchange company where the customer is located.

(N)

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15. Digital Local Business Services, Continued

(N)

3.15.4. Business Plans Service Features

A. Business Plan 1 and 2: Each local exchange Channel may include a telephone number assignment and the following features:

- Caller ID Name and Number
- Local Usage (Unlimited Business minutes)
- Local Directory Assistance (411)
- Local T-1/PRI
- Switched Long Distance
- Dedicated Long Distance
- Toll-free
- Directory Services
- Operator Services
- 900/976 Blocking
- Integrated Access
- Dedicated Internet Access (DIA)

(N)

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15. Digital Local Business Services

3.15.5. Optional Features

Backup D Channel – In arrangements of two or more Primary Rate Interfaces or Ports, it provides enhanced continuity of Service by allowing a D Channel on one Primary Rate Interface or Port to automatically take over for a failed D Channel on another Primary Rate Interface or Port. A single Backup D Channel may support a maximum of five interfaces or ports.

Calling Number and Name Delivery – Provides the Customer who is receiving a call with the telephone number and the name of the calling party.

Serial Hunt – Calls will start with the number of the trunk dialed and hunt sequentially to the end of the trunk or hunt group.

Circular Hunt – A switch feature that dynamically points each new call attempt to the next idle B Channel following the last Channel either to have accepted a call or the last Channel to have attempted to place a call.

DLH (Distributed Line Hunting) – Calls are distributed evenly among a trunk group or hunt group by number of calls.

MIDL/LIDL (Most Idle/Least Idle) – Incoming calls will be sent to the trunk that has been idle the longest (MIDL) or the shortest (LIDL) amount of time.

Direct Inward Dialing (DID) Numbers – Provides telephone numbers for direct inward dialing. Numbers are available in blocks of ten or one hundred, or as a single number. The assignment and sequence of the numbers may be requested by the Customer in cases where the Company has the number or series of numbers available for use.

Dynamic Channel Allocation – Allows a Customer to designate the quantity of B Channels for call types to be allocated within previously provisioned criteria for either DID or Direct Outward Dialing (DOD) capability. [Not currently available; under development.]

(N)

(N)

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15. Digital Local Business Services, Continued

(N)

3.15.5. Optional Features, Continued

Enhanced Alternate Route – Allows incoming voice calls to overflow on an emergency and busy basis to a line or Trunk side connection designated by the Customer. A route may be limited in the number of simultaneous calls that can be routed.

Enhanced 911 – The number of the caller is transmitted to the PSAP where it is cross-referenced with an address database to determine the caller's location.

Inform 911 – Allows the calling party number of the station to be sent to the E911 database rather than the billed telephone number. It is the Customer's responsibility to provide station number updates to the 911 database.

Local Number Portability – Allows businesses to switch local service providers and retain their local telephone numbers.

Inbound Only – Provides for an inbound calling option on the Primary Rate Interface or Primary Rate Port. No outgoing capability exists when this feature is selected. A minimum of one D Channel is required.

Inbound Interface – Provides a PRI termination and a Digital multichannel transmission path between the Central Office and the Customer's Premises and is configured with one D Channel or a Backup D Channel and 23 B Channels or 24 B Channels.

Universal Calling – Allows the end-user to make and receive local, intraLATA (local toll) and long distance calls. PNG Local Service provides Universal Calling with the following call coverage:

- Local Call Coverage: enable callers to place phone calls to any telephone in a pre-defined local calling area.
- Extended Area Service (EAS): enables callers to place calls to a pre-defined area outside of what is normally considered the local calling area at no extra charge.
- IntraLATA (Local Toll): carried by the long distance network.
- InterLATA: also carried by the long distance network.

Service Access Codes (SAC) – SACs are non-geographic area codes (often referred to as NPAs) assigned for special network uses. These codes include 500,700, and 8XX.

(N)

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15. Digital Local Business Services, Continued

(N)

3.15.6. Application of Rates and Charges

- A. Term Pricing Plans: Term Pricing Plans (TPP) are available to the Customer. The Customer must select a 12 Month, 24 Month or 36 Month term.
- B. Modifying Term Pricing Plans: A TPP may be modified when additional Circuits are purchased.

A TPP may be also be converted to a longer TPP, without incurring a Termination Charge, if there is at least one month remaining on an existing TPP. Service will automatically renew at month-to-month terms.
- C. Expiration of Term Pricing Plan: Within one month prior to the expiration of a TPP, the Customer must select one of the following options:
 - 1. Renew the Service for an additional term at the TPPs available; or
 - 2. Disconnect Service at the end of the billing period.
- D. Waiving of Nonrecurring Charges per circuit: For 12 month terms, a \$198 non-recurring charge applies. Company will waive the non-recurring charge on terms of 24 and 36 months.
- E. Moves and Changes: There are two types of modifications available for Circuits:
 - 1. A move of the point of termination of an existing PRI Circuit(s) to a new location within the Customer's same Premises.
 - 2. Any subsequent change or rearrangement of Services requested by the Customer on an existing Circuit(s). Fee may apply.

(N)

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15. Digital Local Business Services, Continued

(N)

3.15.6. Application of Rates and Charges, Continued

- F. Termination Liability: If the service is terminated by a Customer before the expiration of the initial or any subsequent term, the Customer will pay to PNG an amount equal to the sum of:
 - 1. all billed and unbilled charges which the Customer has not paid at the time of termination;
 - 2. the monthly recurring charge at the time of termination multiplied by the number of months remaining in the term;
 - 3. and all charges incurred by PNG to its suppliers and other third parties for the provision or disconnection of service to the Customer.
- G. Cancellation Charge: Charge applies if Customer requests a cancellation of an order already submitted to Company. If the Company misses a Service installation date by more than thirty (30) days due to a Force Majeure condition, the Customer may cancel an order without incurring a Cancellation Charge.
- H. Expedite Order Charge: Expedite charge applies when Customer requests an order to be executed in less time than otherwise established by Company's published interval.
- I. Local Usage: Customers are provided unlimited local service for the local servicing area as part of the business offering.
- J. Promotions: The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.

(N)

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15. Digital Local Business Services, Continued

(N)

3.15.6. Application of Rates and Charges, Continued

- K. Individual Case Basis (ICB) Arrangements: Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.
- L. Stated pricing requires business customer to subscribe long distance service from Company.

(N)

SECTION 4 - RATES AND CHARGES

4.1. NETWORK SWITCHED SERVICES

4.1.1. Residential Services

A. Residential Bundled Services

I. Call to Connect Simple Bundled Service

Per Line, Per Month	\$36.99	(I)
Toll calls in excess of included 30 minutes		
Direct Dialed InterLATA Toll, per minute	\$0.089	
Direct Dialed IntraLATA Toll, per minute	\$0.089	

II. Call to Connect Bundled Service

Per Line, Per Month	\$39.99	(I)
Toll calls in excess of included 120 minutes		
Direct Dialed InterLATA Toll, per minute	\$0.089	
Direct Dialed IntraLATA Toll, per minute	\$0.089	

III. Call to Connect Plus Bundled Service

Per Line, Per Month	\$54.99	(I)
Toll calls in excess of included 120 minutes		
Direct Dialed InterLATA Toll, per minute	\$0.089	
Direct Dialed IntraLATA Toll, per minute	\$0.089	

SECTION 4 - RATES AND CHARGES, Continued

4.1. NETWORK SWITCHED SERVICES, Continued

[Reserved For Future Use]

(M)

(M)

SECTION 4 - RATES AND CHARGES, Continued

4.1. NETWORK SWITCHED SERVICES, Continued

4.1.2. BUSINESS SERVICES

[Reserved For Future Use]

SECTION 4 - RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES

4.2.1. Installation, Moves and Service Change Charges Non-Recurring

New Installation*	\$150.00
Move Service to new location*	\$75.00
One-Time Changes to Service	\$9.99
Installation of additional line*	\$75.00
Missed Appointment	\$75.00
Restoral charge	\$25.00
Conversion fee	\$25.00

*Customer must be available at scheduled install time

4.2.2. Trouble Isolation Charge

Trouble isolation and other repair Services are provided to Customers by the underlying Carrier, at the underlying Carrier's rates, terms and conditions, pursuant to the underlying Carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying Carrier's tariffed rates.

4.2.3. Custom Calling Features

The following Custom Calling Features are available on a per-use and/or monthly basis, as indicated elsewhere in this tariff, at the rates and charges set forth below.

Feature	Per Use	Monthly	
Call Waiting	N/A	\$6.00	
Call Waiting Deluxe (Caller ID must also be ordered)	N/A	\$7.50	
Caller ID	N/A	\$8.00	
Caller ID Deluxe	N/A	\$9.00	
Call Return (Automatic Call Back) (*69)	\$0.90	\$6.00	
Anonymous Call Rejection (Privacy Manager)	N/A	\$4.00	
Speed Calling 8	N/A	\$4.50	
Three-Way Calling	\$0.90	\$6.00	(I)
Call Forwarding	N/A	\$5.00	
Call Blocking (Call Screening)	N/A	\$5.00	
Repeat Dial (Busy Redial) (*66)	\$0.90	\$5.00	
Call Trace	\$8.00	N/A	

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Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

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SECTION 4 - RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES, Continued

4.2.4. Additional Monthly Charges

Subscriber Line Charge (SLC), per line, per month	\$6.50	
Local Number Portability (LNP), per month	\$0.25	
Paper Bill Fee	\$1.00	(D) (N)

4.2.5. Directory Listing

Non-Published Listing	\$4.50	
Non-Listed Listing	\$2.20	
Additional Listing	\$1.50	

4.2.6. Directory Assistance **Per Usage**

Directory Assistance	\$1.35	(I)
Directory Assistance Call Completion	\$0.50	

4.2.7. Local Operator Assisted

The Per Call charges below are in addition to any other applicable usage charges identified in this Tariff.

Customer Dialed Calling/Credit Card	\$0.00	
Operator Dialed Calling/Credit Card	\$0.00	
Operator Station		
Billed Collect	N/A	
Billed to Third Party	\$1.00	
Billed to Line	\$0.00	
Person-to-Person	\$1.00	
Busy Line Verification and Line Interrupt Service:		
Per Busy Line Verification, Per Call	\$3.00	(I)
Per Line Interruption, Per Call	\$6.00	(I)

SECTION 4 - RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES, Continued

4.2.8. Presubscribed Interexchange Carrier Change Charge	Per Change	(M) (T)
Charge	\$5.00	
4.2.9. Pay Telephone Surcharge	Per Call	(T)
Charge	\$0.65	
4.2.10 Premium Calling		(M) (N)
Per month, per line	\$21.25	

SECTION 4 - RATES AND CHARGES, Continued

4.3. CALL BLOCKING SERVICE

Call Blocking Service is a Service that provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 Services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 Service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach an intercept announcement. Call Blocking is provided at no charge.

Customers are automatically provided with Collect Call, Third-Party Billed and Person-to-Person Call Blocking upon Subscription to the Company's Services, at no charge.

4.4 KENTUCKY UNIVERSAL SERVICE FUND (KUSF)

In order to support funding of LifeLine service to low-income consumers, the Company will collect a monthly Kentucky LifeLine Support charge from its Customers for each local line provided by the Company. Beginning July 1, 2004, the charge per line will be applied at the rate of \$0.08 per month.

4.5 KENTUCKY TELECOMMUNICATIONS RELAY SERVICE / TELECOMMUNICATIONS ACCESS PROGRAM (TRS/TAP) SURCHARGE

In order to support funding of Kentucky TRS/TAP Surcharge for the deaf, the Company will collect a monthly support charge from its Customers for each local line provided by the Company. Effective July 1, 2006, the total charge per line will be \$0.09 per month (TRS charge of \$0.07 per line per month and TAP charge of \$0.02 per line per month).

(R)

SECTION 4 - RATES AND CHARGES, Continued

4.6. Digital Local Business Services

4.6.1. Rates and Charges

A. Business Plan 1 (Local Digital Voice Business Service): - A Pricing:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
		<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>24 Months:</u>	\$410.00	\$6.00	\$6.00	\$25.00	\$30.00
<u>36 Months:</u>	\$401.00	\$6.00	\$6.00	\$25.00	\$30.00

* where available

(N)

(N)

SECTION 4 – DESCRIPTION OF SERVICE AND RATES, Continued

4.6. Digital Local Business Services

4.6.1. Rates and Charges, Continued

C. Business Plan 2 - Integrated Voice and Data Digital Business Service:

	<u># of Channels</u>	<u>MRC</u>	<u>Installation fee</u>
<u>12 Months</u>	1 (64k)	\$107.00	\$198.00
	2(128k)	\$156.00	\$198.00
	4(256k)	\$219.00	\$198.00
	6(384k)	\$276.00	\$198.00
	8(512k)	\$332.00	\$198.00
	12(768k)	\$360.00	\$198.00
	16(1024k)	\$377.00	\$198.00
<u>24 Months</u>	1 (64k)	\$100.00	waived
	2 (128k)	\$147.00	waived
	4 (256k)	\$208.00	waived
	6 (384k)	\$263.00	waived
	8 (512k)	\$317.00	waived
	12 (768k)	\$343.00	waived
	16 (1024k)	\$358.00	waived
<u>36 Months</u>	1 (64k)	\$95.00	waived
	2 (128k)	\$139.00	waived
	4 (256k)	\$197.00	waived
	6 (384k)	\$250.00	waived
	8 (512k)	\$300.00	waived
	12 (768k)	\$326.00	waived
	16 (1024k)	\$339.00	waived

(N)

(N)

SECTION 4 – DESCRIPTION OF SERVICE AND RATES, Continued

4.6. Digital Local Business Services

4.6.1. Rates and Charges, Continued

D. Other

	<u>Per Use fee</u>		
Local Directory Assistance	\$0.89		
	<u>MRC</u>	<u>NRC</u>	
Local Number Portability (LNP)/Channel	\$0.35		
PICC/Channel	\$1.19		
Loop Fees	ICB		
Cancellation Charge per order		\$230	
Expedite Order Charge per order		\$690	

(N)

(N)

SECTION 5 – SPECIAL ARRANGEMENTS

5.1 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service not offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All ICB arrangements will be filed with the Commission in writing.

5.2 PROMOTIONAL PROGRAMS

The Company may make promotional offerings of its tariffed services, which may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six (6) months in duration, and any promotional offering will be extended on a non-discriminatory basis to any customer similarly classified who requests the specific offer. At the Company's option, a letter outlining the promotion may be filed with the Commission Staff in lieu of filing language in the Tariff.

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS

6.1. LOCAL CALLING AREAS

The local area of each exchange or locality includes all the Central Offices and localities of the exchange. The Local Calling Area consists of contiguous exchanges within the Local Access and Transport Area (LATA), and certain additional exchanges and localities.

6.2. EXCHANGES

Following are the basic Local Calling Areas and the exchanges included in the Customer's Local Calling Area if the Customer chooses the Extended Area Option.

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Allen/ <i>Winchester</i>	Martin, McDowell, Prestonsburg, Wayland, Wheelright ¹	Pikesville, Topmost ¹
Aurora/ <i>Owensboro</i>	Murray	Benton, Cadiz, Calvert City ¹ , Canton, Eddyville, Fairdealing ¹ , Fredonia, Gilbertsville, Hardin ¹ , Lynn Grove ¹ , Marion, New Concord ¹ , Paducah, Symsonia
Bagdad/ <i>Louisville</i>	Cropper, Finchville, Mt. Eden, Shelbyville, Simponville, Waddy	Campbellsburg, Eminence, Frankfort, LaGrange, Louisville, Port Royal, Sulphur, West Point
Bardstown/ <i>Louisville</i>	Bloomfield, Chaplin, New Haven	Cecilia ¹ , Elizabethtown ¹ , Hodgenville ¹ , LaGrange, Lebanon ¹ , Lebanon Junction, Loretto ¹ , Louisville, Mount Eden, South Hardin ¹ , Taylorsville, West Point
Beattyville/ <i>Winchester</i>		Irvine ¹ , Jackson

¹Denotes Independent Company Exchange

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Beaver Dam/ <i>Owensboro</i>	Centertown, Fordsville, Hartford	Bowling Green, Central City, Drakesboro, Greenville, Habit, Logansport ¹ , Livermore, Morgantown, Owensboro, Pleasant Ridge, Rochester ¹ , Utica
Bedford/ <i>Louisville</i>	Milton	Campbellsburg, Carrollton, LaGrange, Louisville, Port Royal, Sulphur, West Point
Benham-Lynch/ <i>Winchester</i>	Cumberland ¹	Bledsoe ¹ , Evarts ¹ , Harlan, Wallins Creek, Whitesburg
Benton/ <i>Owensboro</i>	Calvert City ¹ , Fairdealing ¹ , Gilbersville, Hardin ¹	Aurora, Eddyville, Fredonia, Kirksey ¹ , Marion, Mayfield, Murray, Paducah, Smithland ¹ , Symsonia, West Plains ¹
Bessie Bend	Ridgely (Tennessee) and Tiptonville (Tennessee) of which Bessie Bend is a part.	
Bloomfield/ <i>Louisville</i>	Bardstown, Chaplin, New Haven	LaGrange, Louisville, Mt. Eden, Taylorsville, West Point
Bluff Springs/ <i>Owensboro</i>	Crofton, gracey, Hopkinsville, Lafayette, Oak Grove, Pembroke	
Bowling Green/ <i>Owensboro</i>	Smiths Grove ¹ , Woodburn	Adairville ¹ , Auburn ¹ , Beaver Dam, Brownsville ¹ , Dunmor ¹ , Franklin, Lewisburg ¹ , Logansport ¹ , Morgantown, Rochester ¹ , Russellville
Bremen/ <i>Owensboro</i>	Central City, Drakesboro, Greenville	Calhoun, Centertown, Dunmor ¹ , Island, Lewisburg ¹ , Livermore, Owensboro, Panther, Rochester ¹ , Sacramento, Utica
Burgin/ <i>Winchester</i>	Cornishville, Harrodsburg, Salvisa	Bryantsville ¹ , Crab Orchard, Danville, Hustonville ¹ , Junction City, Perryville, Stanford

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Cadiz/ <i>Owensboro</i>	Canton, Gracey	Aurora, Bluff Springs, Crofton, Eddyville, Gilbertsville, Hopkinsville, LaFayette, Murray, Pembroke, Princeton
Calhoun/ <i>Owensboro</i>	Island, Livermore, Sacramento	Bremen, Central City, Clay, Dixon, Drakesboro, Greenville, Owensboro, Panther, Sebree, Sorgho, Sturgis, Utica, West Louisville
Campbellsburg/ <i>Louisville</i>	Eminence, Port Royal, Sulphur	Bagdad, Bedford, Carrollton, Cropper, Frankfort, LaGrange, Louisville, Milton, Shelbyville, Simpsonville, Waddy, West Point
Canton/ <i>Owensboro</i>	Cadiz, Gracey	Aurora, Eddyville, Gilbertsville, Murray
Carlisle/ <i>Winchester</i>		Cythiana, Little Rock, Millersburg, Paris
Carrollton/ <i>Louisville</i>	Ghent	Bedford, Campbellsburg, LaGrange, Louisville, Milton, New Liberty, Port Royal, Sulphur, West Point
Cayce/ <i>Owensboro</i>	Fulton, Hickman, Water Valley	Clinton, Mayfield, Murray, Paducah, Symsonia
Centertown/ <i>Owensboro</i>	Beaver Dam, Fordsville, Hartford	Bremen, Central City, Drakesboro, Habit, Island, Livermore, Owensboro, Pleasant Ridge, Utica, Greenville
Central City/ <i>Owensboro</i>	Bremen, Drakesboro, Greenville	Beaver Dam, Calhoun, Centertown, Dunmor ¹ , Island, Lewisburg ¹ , Livermore, Owensboro, Panther, Rochester ¹ , Sacramento, Utica
Chaplin/ <i>Louisville</i>	Bardstown, Bloomfield, New Haven	LaGrange, Lawrenceburg, Louisville, Mt. Eden, Taylorsville, West Point

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Clay/ <i>Owensboro</i>	Dixon, Providence, Sebree, Slaughters	Calhoun, Corydon, Hanson, Hebbardsville, Henderson, Madisonville, Marion, Morganfield, Nebo, Owensboro, Panther, Robards, Sorgho, Stanley, Sturgis, Utica, West Louisville
Clinton/ <i>Owensboro</i>	Columbus ¹	Arlington ¹ , Bardwell ¹ , Cayce, Cunningham ¹ , Fancy Farm ¹ , Folsomdale ¹ , Fulton, Hickman, Lowes ¹ , Mayfield, Murray, Milburn ¹ , Paducah, Symsonia, Water Valley, West Plains ¹ , Wingo ¹
Cloverport/ <i>Owensboro</i>	Custer ¹ , Hardinsburg, Irvington ¹ , McDaniels	Ensor, Fordsville, habit, Hawesville, Owensboro, Whitesville
Corbin/ <i>Winchester</i>	Jellico (Tennessee), including Jellico, Ky., Williamsburg	Barbourville ¹ , East Bernstadt ¹ , London ¹ , Manchester ¹ , Shopville ¹ , White Lily ¹
Cornishville/ <i>Winchester</i>	Burin, Harrodsburg, Salvisa	Crab Orchard, Danville, Junction City, Mackville, Mooresville, Perryville, Springfield, Stanford, Willisburg
Corydon/ <i>Owensboro</i>	Hebbardsville, Henderson, Robards	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville
Crab Orchard/ <i>Winchester</i>	Hustonville ¹ , Stanford	Brodhead ¹ , Burgin, Cornishville, Danville, Eubank ¹ , Harrodsburg, Junction City, Lancaster ¹ , Perryville, Salvisa, Mt. Vernon ¹ , Science Hill ¹
Crofton/ <i>Owensboro</i>	Bluff Springs, Gracey, Hopkinsville, LaFayette, Oak Grove, Pembroke	Cadiz, Dawson Spring, Earlington, Elkton, Madisonville, Mortons Gap, Nortonville, St. Charles

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Cropper/ <i>Louisville</i>	Bagdad, Eminence, Finchville, Mt. Eden, Shelbyville, Simpsonville, Waddy	Campbellsburg, Frankfort, LaGrange, Louisville, Port Royal, Sulphur, West Point
Cynthiana/ <i>Winchester</i>		Carlisle, Georgetown, Millersburg, Paris, Sadieville, Stamping Ground
Dade Park	Evansville (Indiana) of which Dade Park is a part	
Danville/ <i>Winchester</i>	Junction City, Perryville	Bryantsville ¹ , Burgin, Cornishville, Crab Orchard, Eubank ¹ , Harrodsburg, Hustonville ¹ , Lancaster ¹ , Liberty ¹ , Salvisa, Stanford
Dawson Springs/ <i>Owensboro</i>	Earlington, Hanson, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Crofton, Gracey, Hopkinsville, Princeton, Slaughters
Dixon/ <i>Owensboro</i>	Clay, Providence, Sebree, Slaughters	Calhoun, Corydon, Hanson, Hebbardsville, Henderson, Madisonville, Morganfield, Nebo, Owensboro, Panther, Robards, Sorgho, Stanley, Sturgis, Utica, West Louisville
Drakesboro/ <i>Owensboro</i>	Bremen, Central City, Greenville	Beaver Dam, Calhoun, Centertown, Dunmor ¹ , Island, Lewisburg, Livermore, Owensboro, Panther, Rochester ¹ , Sacramento, Utica
Earlington/ <i>Owensboro</i>	Dawson Springs, Hanson, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke, Princeton, Slaughters

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Eddyville/ <i>Owensboro</i>	Fredonia, Princeton	Aurora, Benton, Cadiz, Calvert City, Canton, Gilbertsville, Gracey, Hopkinsville, Marion, Murray, Paducah, Smithland, Symsonia
Elkhorn City/ <i>Winchester</i>	Fedscreen, Pikeville, Virgie	Freeburn, Jenkins ¹ , McCarr, South Williamson, Stone
Elkton/ <i>Owensboro</i>	Guthrie, Sharon Grove, Trenton	Adairville ¹ , Bluff Springs, Crofton, Dunmor ¹ , Gracey, Hopkinsville, LaFayette, Lewisburg ¹ , Pembroke, Russellville
Eminence/ <i>Eminence</i>	Campbellsburg, Cropper, Port Royal, Sulphur	Bagdad, Frankfort, Ghent, LaGrange, Louisville, New Liberty, Owenton, Shelbyville, Simpsonville, Waddy, West Point
Ensor/ <i>Owensboro</i>	Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Cloverport, Fordsville, Hardinsburg, Hawesville, McDaniels
Fedscreen/ <i>Winchester</i>	Elkhorn City, Pikeville, Virgie	Freeburn, McCarr, South Williamson, Stone
Finchville/ <i>Louisville</i>	Bagdad, Cropper, Mt. Eden, Shelbyville, Simpsonville, Waddy	LaGrange, Louisville, Taylorsville, West Point
Ford/ <i>Winchester</i>	Berea ¹ , Kirksville, Richmond, Waco, Winchester	Lexington ¹
Fordsville/ <i>Owensboro</i>	Beaver Dam, Centertown, Hartford	Cloverport, Ensor Habit, Hardinsburg, Hawesville, Lewisport ¹ , Maceo, McDaniels, Owensboro, Pleasant Ridge, Utica, Whitesville

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Frankfort/ <i>Louisville</i>		Bagdad, Campbellsburg, Cropper, Eminence, Ghent, Lawrenceburg, New Liberty, Owenton, Port Royal, Shelbyville, Waddy
Franklin/ <i>Owensboro</i>		Adairville ¹ , Auburn ¹ , Bowling, Green, Russelville, Woodburn
Fredonia/ <i>Owensboro</i>	Eddyville, Princeton	Aurora, Benton, Calvert City ¹ , Gilbertsville, Marion, Murray, Paducah, Smithland ¹
Freeburn/ <i>Winchester</i>	McCarr, Matewan (WV)	Elkhorn City, Fedscreek, Pikeville, South Williamson, Stone, Virgie
Georgetown/ <i>Winchester</i>	Lexington ¹ , Midway ¹ , Sadieville, Stamping Ground	Cynthiana, Paris
Ghent/ <i>Louisville</i>	Carrollton	Eminence, Frankfort, New Liberty, Owenton, Port Royal
Gilbertsville/ <i>Owensboro</i>	Benton, Calvert City ¹	Aurora, Cadiz, Canton, Eddyville, Fairdealing ¹ , Fredonia, Hardin ¹ , Marion, Murray, Paducah, Princeton, Smithland ¹ , Symsonia
Gracey/ <i>Owensboro</i>	Bluff Springs, Cadiz, Canton, Crofton, Hopkinsville, LaFayette, Oak Grove, Pembroke	Dawson Springs, Earlington, Eddyville, Elkton, Madisonville, Mortons Gap, Nortonville, Princeton, St. Charles
Greenville/ <i>Owensboro</i>	Bremen, Central City, Drakesboro	Beaver Dam, Bluff Springs, Calhoun, Centertown, Dunmor ¹ , Island, Lewisburg ¹ , Livermore, Owensboro, Panther, Rochester ¹ , Sacramento, Utica
Guthrie/ <i>Owensboro</i>	Elkton, Sharon Grove, Trenton and South Guthrie (Tennessee) ¹ which is a part of the Guthrie Exchange	Adairville ¹ , Hopkinsville, Pembroke, Russellville

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Habit/ <i>Owensboro</i>	Ensor, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Centertown, Cloverport, Fordsville, Hardinsburg, Hawesville, Livermore, MdDaniels, Hartford
Hanson/ <i>Owensboro</i>	Dawson Springs, Earlinton, Madisonville, Mortons Gap, Nebo, Nortonville, St. Charles	Clay, Dixon, Slaughters
Hardinsburg/ <i>Owensboro</i>	Cloverport, Custer ¹ , Irvington ¹ , McDaniels	Ensor, Fordsville, habit, Hawesville, Owensboro, Whitesville
Harlan/ <i>Owensboro</i>	Lewisport ¹	Cloverport, Ensor, Fordsville, Habit, hardinsburg, Maceo, McDaniels, Owensboro, Whitesville
Hebbardsville/ <i>Owensboro</i>	Corydon, Henderson, Robards	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville
Henderson/ <i>Owensboro</i>	Corydon, Hebbardsvilloe, Robards	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville
Hickman/ <i>Owensboro</i>	Cayce, Fulton, Water Valley	Clinton, Mayfield, Murray, Paducah, Symsonia
Hopkinsville/ <i>Owensboro</i>	Bluff Springs, Crofton, Gracey, LaFayette, Oak Grove, Pembroke	Cadiz, Dawson Springs, Earlinton, Eddyville, Elkton, Guthrie, Madisonville, Mortons Gap, Nortonville, Princeton, St. Charles, Sharon Grove, Trenton

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Eagle Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmore, Philadelphia Suburban Zone 28, Phoenixville, Pughtown, Royersford, West Chester	
Metropolitan Area	All Stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
East Palestine	East Palestine, Pa.	East Palestine, OH, New Waterford, OH, Rogers, OH (Ohio Bell)
Edensburg	Carrolltown, Cresson, Edensburg	Colver (The Murraysville Tel. Co.)Nanty- Glo, Johnston (GTE Pennsylvania)
Eldred	Bradford, Eldred, Port Allegheny, Rew, Smethport	Duke Center (Otto Tel. Co.)
Elizabeth Local Area	Clairton, Donora, Elizabeth, Monongahela, Pittsburgh Suburban Zones 10 and 11	
Extended Area	All Stations in the Local Area plus: Finleyville, Pittsburgh Suburban Zone 12, West Newton	

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Metropolitan Area	All Stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Ellwood City	Beaver Falls, Ellwood City, New Castle, Wampum, Zelenople	Portersville (SPRINT)
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury	
Endeavor	Endeavor, Tidioute, Tionesta	
Exton Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmore, Lenape, Mortonville, Philadelphia Suburban Zone 28, Pughtown, West Chester, Westtown	
Inez/ Winchester	Warfield	Louisa, Paintsville, South Williamson
Island/ Owensboro	Calhoun, Livermore, Sacramento	Bremen, Centertown, Central City, Drakesboro, Greenville, Owensboro, Panther, Sorgho, Utica, West Louisville
Jackson/ Winchester	Buckhorn ¹ , (Breathitt County portion only), Canoe ¹	Beattyville, Hazard ¹ , Vicco ¹

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Jellico	Corbin, Williamsburg, Jellico (Tennessee) of which Jellico, Ky is a part	
Jordan	Union City, (Tennessee), of which Jordan is a part	
Junction City/ Winchester	Danville, Perryville	Burgin, Cornishville, Crab Orchard, Eubank ¹ , Harrodsburg, Hustonville ¹ , Liberty ¹ , Salvisa, Stanford
Kirksville/ Winchester	Bearea ¹ , Ford, Paint Lick ¹ , Richmond, Waco	Brodhead ¹ , Lancaster ¹ , Lexington ¹ , Nicholasville ¹
LaFayette/ Owensboro	Bluff Springs, Crofton, Gracey, Hopkinsville, Oak Grove, Pembroke	Cadiz, Earlington, Elkton, Madisonville, Mortons Gap, Nortonville, St. Charles, Trenton
LaGrange/ Louisville	Louisville, West Point, Zoneton ¹ , and Indiana exchanges of Charlestown ¹ , Galena ¹ , New Albany ¹ , Sellersburg ¹	Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Eminence, Finchville, Lebanon Junction, Milton, Mt. Eden, Mt. Washington ¹ , New Haven, Port Royal, Rose Terrace, Shelbyville, Shepherdsville ¹ , Simpsonville, Sulphur, Taylorsville, Waddy
Lawrenceburg/ Louisville		Chaplin, Frankfort, Mt. Eden, Waddy
Lebanon Junction/ Louisville		Bardstown, Cecilia ¹ , Elizabethtown ¹ , Hodgenville ¹ , LaGrange, Louisville, Mt. Washington ¹ , New Haven, Rose Terrace, Shephersville ¹ , South Hardin ¹ , West Point, Zoneton ¹

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Lexington	Georgetown, Midway, Nicholasville, Sadieville, Stamping Ground, Versailles, Willmore	
Little Rock/ Winchester	Millersburg, North Middletown, Paris	Carlisle, Lexington ¹ , Mt. Sterling
Livermore/ Owensboro	Calhoun, Island, Sacramento	Reaver Dam, Bremen, Centertown, Central City, Drakesboro, Greenville, Habit, Hartford, Owensboro, Panther, Pleasant Ridge, Utica
Louisa/ Winchester	Blaine ¹ , Chapman ¹ , Fallsburg ¹ , Ft. Gay (WV) ¹	Catlettsburg ¹ , Inex, Paintsville, Staffordsville ¹ , Warfield
Louisville/ Louisville	LaGrange, West Point, Zoneton ¹ , and Indiana exchanges of Charlestown ¹ , Galena ¹ , New Albany ¹ , Sellersburg ¹	Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Eminence, Finchville, Lebanon Junction, Milton, Mt. Eden, Mt. Washington, New Haven, Port Royal, Rose Terrace, Shelbyville, Sulphur, Taylorsville, Waddy
Maceo/ Owensboro	Ensor, Habit, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Fordsville, Hawesville, Lewisport ¹
Mackville/ Winchester	Mooreville, Springfield, Willisburg	Cornishville

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Madisonville/ <i>Owensboro</i>	Dawson Springs, Earlington, Hanson, Mortons Gap, Nebo, Nortonville, St. Charles	Bluff Springs, Clay, Crofton, Dixon, Gracey, Hopkinsville, LaFayette, Marion, Pembroke, Princeton, Providence, Slaughters
Marion/ <i>Owensboro</i>	Salem ¹	Aurora, Benton, Clay, Eddyville, Fredonia, Gilbertsville, Madisonville, Murray, nebo, Paducah, Princeton, Providence, Smithland ¹ , Symsonia, Sturgis
Martin/ <i>Winchester</i>	Allen, McDowell, Prestonburg, Wayland, Wheelwright ¹	Pikeville, Topmost ¹
Mayfield/ <i>Owensboro</i>	Fancy Farm ¹ , Farmington ¹ , Folsomdale ¹ , Lowes ¹ , Lynnville ¹ , Lowes ¹ , Lynnville ¹ , Sedalia ¹ , West Plains ¹ , Wingo ¹	Benton, Cayce, Clinton, Fulton, Hickman, Kirksey ¹ , Murray, Paducah, Symsonia, Water Valley
Maysville/ <i>Winchester</i>	Aberdeen (Ohio), Dover ¹ , Fernleaf ¹ , Lewisburg (Mason County) ¹ , Mays Lick ¹ , Washington	Germantown ¹
McCarr/ <i>Winchester</i>	Freeburn, South Williamson and West Virginia exchanges of Matewan, Delbarton and Williamson	Elkorn City, Fedscreek, Pikeville, Stone, Virgie
McDaniels/ <i>Owensboro</i>	Cloverport, Custer ¹ , Hardinsburg, Irvington ¹	Ensor, Fordsville, Habit, Hawesville, Owensboro, Whitesville

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
McDowell/ <i>Winchester</i>	Allen Martin, Prestonsburg, Wayland, Wheelwright ¹	Pikeville, Topmost ¹
Middlesboro/ <i>Winchester</i>	Pineville, Cumberland Gap (Tennessee) and Fork Ridge (Tennessee), which is part of the Middlesboro Exchange	Wallins Creek, Williamsburg
Millersburg/ <i>Winchester</i>	Little Rock, North Middletown, Paris	Carlisle, Cynthiana, Lexington ¹
Milton/ <i>Louisville</i>	Bedford	Campbellsburg, Carrollton, LaGrange, Louisville, Sulphur, West Point
Mooresville/ <i>Winchester</i>	Mackville, Springfield, Willisburg	Cornishville
Morganfield/ <i>Owensboro</i>	Sturgis, Uniontown ¹	Clay, Corydon, Dixon, Hebbardsville, Henderson, Owensboro, Panther, Providence, Robards, Sebree, Sorgho, Stanley, West Louisville
Morgantown/ <i>Owensboro</i>	Logansport ¹ , Rochester ¹	Auburn ¹ , Beaver Dam, Bowling Green, Dunmor ¹ , Harford, Lewisburg ¹ , Woodburn
Mortons Gap/ <i>Owensboro</i>	Dawson Springs, Earlington, Hanson, Madisonville, Nebot, Nortonville, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke
Mount Eden/ <i>Louisville</i>	Bagdad, Cropper, Finchville, Shelbyville, Simpsonville, Waddy	Bardstown, Bloomfield, Chaplin, LaGrange, Lawrenceburg, Louisville, New Haven, Taylorsville, West Point

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Mount Sterling/ <i>Winchester</i>		Irvine ¹ , Little Rock, North Middleton, Stanton, Winchester
Murray/ <i>Owensboro</i>	Aurora, Hardin ¹ , Hazel ¹ , Kirksey ¹ , Lynn Grove ¹ , New Concord ¹	Benton, Cadiz, Calvert City ¹ , Canton, Cayce, Clinton, Eddyville, Farmington ¹ , Fairdealing ¹ , Fredonia, Fulton, Gilbertsville, Hickman, Marion, Mayfield, Paducah, Sedlia ¹ , Symsonia, Water Valley
Nebo/ <i>Owensboro</i>	Dawson Springs, Earlington, Hanson, Madisonville, Mortons Gap, Nortonville, St. Charles	Clay, Dixon, Marion, Princeton, Providence, Slaughters
Neon/ <i>Winchester</i>	Jenkins ¹ , Whitesburg	Cumberland ¹ , Pikeville, Virgie
New Haven/ <i>Louisville</i>	Bardstown, Bloomfield, Chaplin	Cecilia ¹ , Elizabethtown ¹ , Hodgenville ¹ , LaGrange, Lebanon ¹ , Lebanon Junction, Loretto ¹ , Louisville, Mt. Eden, South Hardin ¹ , Taylorsville, West Point
New Liberty/ <i>Louisville</i>	Owenton	Carollton, Eminence, Frankfort, Ghent, Port Royal
North Middletown/ <i>Winchester</i>	Little Rock, Millersburg, Paris	Lexington ¹ , Mt. Sterling, Winchester
Nortonville/ <i>Owensboro</i>	Dawson Springs, Earlington, Hanson, Madisonville, Mortons Gap, Nebo, St. Charles	Bluff Springs, Crofton, Gracey, Hopkinsville, Lafayette, Pembroke

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Oak Grove/ <i>Nashville, TN</i>	Bluff Springs, Crofton, Gracey, LaFayette, Pembroke, Hokinsville, and Tennessee exchanges of Sango ¹ , Fredonia ¹ , Palmyra ¹ , Cunningham, Clarksville ¹ , and South Oak Grove, which is part of the Oak Grove exchange	
Owensboro/ <i>Owensboro</i>	Ensor, Habit, Maceo, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Bremen, Calhoun, Centertown, Central City, Clay, Cloverport, Corydon, Dixon, Drakesboro, Fordsville, Greenville, Hartford, Hardinsburg, Hawesville, Hebbardsville, Henderson, Island, Livermore, McDaniels, Morganfield, Robards, Sacramento, Sebree, Sturgis
Owneeton/ <i>Louisville</i>	New Liberty	Eminence, Frankfort, Ghent, Port Royal
Paducah/ <i>Owensboro</i>	Heath ¹ , Kevil ¹ , Symsonia	Aurora, Benton, Calvert City ¹ , Clinton, Cunningham ¹ , Eddyville, Fairdealing ¹ , Fancy Farm ¹ , Folsomdale ¹ , Fredonia, Fulton, Gilbertsville, Hardin ¹ , Hazel ¹ , Hickman, Kirksey ¹ , Lowes ¹ , Lynn Grove ¹ , Lynnville ¹ , Marion, Mayfield, Murray, New Concord ¹ , Princeton, Sedalia ¹ , Smithland ¹ , Water Valley, West Plains ¹ , Wingo ¹
Paintsville/ <i>Winchester</i>	Flat Gap ¹ , Staffordsville ¹	Inez, Louisa, Prestonsburg, South Williamson, Warfield

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Panther/ <i>Owensboro</i>	Ensor, Habit, Maceo, Owensboro, Pleasant Ridge, Sorgho, Stanley, Utica, West Louisville, Whitesville	Bremen, Chalhoun, Central City, Clay, Corydon, Dixon, Drakesboro, Greenville, Hebbardsville, Henderson, Island, Livermore, Morganfield, Robards, Sacramento, Sebree, Sturgis
Paris/ <i>Winchester</i>	Little Rock, Millersburg, North Middletown	Carlisle, Cynthiana, Georgetown, Lexington ¹ , Winchester
Pembroke/ <i>Owensboro</i>	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Oak Grove	Cadiz, Earlington, Elkton, Guthrie, Madisonville, Mortons Gap, Nortonville, St. Charles, Sharon Grove, Trenton
Perryville/ <i>Winchester</i>	Danville, Junction City	Burgin, Cornishville, Crab Orchard, Harrondsburg, Hustonville ¹ , Liberty ¹ , Salvisa, Stanford
Pineville/ <i>Winchester</i>	Middlesboro	Evarts ¹ , Harlan, Wallins Creek, Williamsburg
Pleasant Ridge/ <i>Owensboro</i>	Ensor, Habit, Maceo, Owensboro, Panther, Sorgho, Stanley, Utica, West Louisville, Whitesville	Beaver Dam, Centertown, Fordsvill, Hartford, Livermore
Port Royal/ <i>Louisville</i>	Campbellsburg, Eminence, Sulphur	Bagdad, Bedford, Carrollton, Cropper, Frankfort, Gehtn, LaGrange, Louisville, New Liberty, Owenton, Simpsonville, West Point
Prestonburg/ <i>Winchester</i>	Allen, Martin, McDowell, Wayland, Wheelright ¹	Paintsville, Pikeville, Topmost ¹

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Princeton/ <i>Owensboro</i>	Eddyville, Fredonia	Cadiz, Dawson Springs, Earlington, Gilbertsveille, Gracey, Hopkinsville, Madisonville, Marion, Nebo, Paducah, Providence, Smithland ¹ , Symsonia
Providence/ <i>Owensboro</i>	<i>Clay, Dixon, Sebree, Slaughters</i>	Madisonville, Marion, Morganfield, Nebo, Princeton, Sturgis
Richmond/ <i>Winchester</i>	Berea ¹ , Ford, Kirksville, Paint Lick ¹ , Waco	Broadhead ¹ , Irvine ¹ , Lancaster ¹ , Lexington ¹ , Mt. Vernon ¹ , Winchester
Robards/ <i>Owensboro</i>	Corydon, Hebbardsville, Henderson	Clay, Dixon, Morganfield, Owensboro, Panther, Sebree, Sorgho, Stanley, Sturgis, West Louisville
Rose Terrace/ <i>Louisville</i>	Radcliff ¹ , Vine Grove ¹ , Brandenburg ¹ , North Garrett ¹ , Battletown ¹ , Payneville ¹ , Irvington ¹	Cecilia ¹ , Elizabethtown ¹ , LaGrange, Lebanon Junction, Louisville, Mt. Washington ¹ , Shepherdsville ¹ , West Point, Zoneton ¹
Russellville/ <i>Owensboro</i>	Adairville ¹ , Auburn ¹ , Dunmor ¹ , Lewisburg (Logan Co.) ¹	Bowling Green, Elkton, Franklin, Guthrie, Sharon Grove, Trenton, Woodburn
Sacramento/ <i>Owensboro</i>	Calhoun, Island, Livermore	Bremen, Central City, Drakesboro, Greenville, Owensboro, Panther, Sorgho, Utica, West Louisville
Sadieville/ <i>Winchester</i>	Georgetown, ¹ Midway ¹ , Stamping Ground	Cynthiana
Saint Charles/ <i>Owensboro</i>	Dawson Springs, Earlington, Hanson, Madisonville, Mortons Gap, Nebo, Nortonville	Bluff Springs, Crofton, Gracey, Hopkinsville, LaFayette, Pembroke

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Salvisa/ <i>Winchester</i>	Burgin, Cornishville, Harrodsburg	Crab Orchard, Danville, Junction City, Perryville, Stanford
Sebree/ <i>Owensboro</i>	Clay, Dixon, Providence, Slaughters	Calhoun, Corydon, Hebbardsville, Henderson, Morganfield, Owensboro, Panther, Robards, Sorgho, Stanley, Sturgis, Utica, West Louisville
Sharon Grove/ <i>Owensboro</i>	Elkton, Guthrie, Trenton	Bluff Springs, Dunmor ¹ , Hopkinsville, Lewisburg ¹ , Pembroke, Russellville
Shelbyville/ <i>Louisville</i>	Bagdad, Cropper, Finchville, Mt. Eden, Simpsonville, Waddy	Campbellsburg, Eminence, Frankfort, LaGrange, Louisville, Port Toryal, Sulphur, Taylorsville, West Point
Simpsonville/ <i>Louisville</i>	Bagdad, Cropper, Finchville, Mt. Eden, Shelbyville, Waddy	Campbellsburg, Eminence, Frankfort, LaGrange, Louisville, Port Toryal, Sulphur, Taylorsville, West Point
Slaughters/ <i>Owensboro</i>	Clay, Dixon, Providence, Sebree	Dawson Springs, Earlington, Hanson, Madisonville, Nebo
Sorgho/ <i>Owensboro</i>	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Stanley, Utica, West Louisville, Whitesville	Calhoun, Clay, Corydon, Dixon, Island, Hebbardsville, Henderson, Morganfield, Robards, Sacramento, Sebree, Sturgis
South Williamson/ <i>Winchester</i>	McCarr, Stone and West Virginia exchanges of Delbarton ¹ , Matewan ¹ , and Williamson ¹	Elkhorn City, Fedscreek, Freeburn, Inez, Paintsville, Pikeville, Virgie, Warfield
Springfield/ <i>Winchester</i>	Mackville, Mooreville, Willisburg	Cornishville

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Stamping Ground/ <i>Winchester</i>	Georgetown, Lexington ¹ , Midway, Sadieville	Cynthiana
Stanford/ <i>Winchester</i>	Crab Orchard, Hustonville, Eubank	Brodhead, Bryantsville, Burgin, Cornishville, Danville, Harrodsburg, Junction City, Lancaster, Liberty, Perryville, Salvisa, Science Hill
Stanley/ <i>Owensboro</i>	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Utica, West Louisville, Whitesville	Clay, Corydon, Dixon, Hebbardsville, henderson, Morganfield, Robards, Sebree, Sturgis
Stanton/ <i>Winchester</i>		Irvine, Mt. Sterling, Winchester
Stone/ <i>Winchester</i>	South Willimson, Williamson (WV) ¹	Elkhorn City, Feds Creek, Freeburn, McCarr, Pikeville, Virgie
Sturgis/ <i>Owensboro</i>	Morganfield, Uniontown ¹	Calhoun, Clay, Corydon, Dixon, Hebbardsville, Henderson, Marion, Owensboro, Panther, Providence, Robards, Sebree, Sorgho, Stanley, Utica, West Louisville
Sulphur/ <i>Louisville</i>	Campbellsburg, Eminence, Port Royal	Bagdad, Bedford, Carrollton, Cropper, LaGrange, Louisville, Milton, Shelbyville, Simpsonville, West Point
Symsonia/ <i>Owensboro</i>	Paducah	Aurora, Benton, Calvert City ¹ , Cayce, Clinton, Eddyville, Fairdealing ¹ , Fancy Farm ¹ , Farmington ¹ , Folsomdale ¹ , Fredonia, Futon, Gilbertsville, Hardin ¹ , Hickman, Lowe ¹ , Lynnville ¹ , Marion, Mayfield, Murray, Princeton, Sedalia ¹ , Smithland ¹ , Water Valley, West Plains ¹ , Wingo ¹

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Taylorsville/ Louisville		Barstown, Bloomfield, Chaplin, Finchville, LaGrange, Louisville, Mount Eden, Mount Washington ¹ , New Haven, Shelbyville, Shepherdsville ¹ , Simpsonville, West Point, Zoneton ¹
Trenton/ Owensboro	Elkton, Guthrie, Sharon Grove	Hopkinsville, LaFayette, Pembroke, Russellville
Utica/ Owensboro	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, West Louisville, Whitesville	Beaver Dam, Bremen, Calhoun, Centertown, Central City, Clay, Dixon, Drakesboro, Fordsville, Greenville, Hartford, Island, Livermore, Sacramento, Sebree, Sturgis
Virgie/ Winchester	Elkhorn City, Feds Creek, Pikeville	Cumberland ¹ , Freeburn, Jenkins ¹ , McCarr, Neon, South Williamson, Stone, Whitesburg
Waco/ Winchester	Berea ¹ , Ford, Kirksville, Richmond	Irvine ¹ , Lexington ¹ , Winchester
Waddy/ Louisville	Bagdad, Cropper, Finchville, Mt. Eden, Shelbyville, Simpsonville	Campbellsburg, Eminence, Frankfort, LaGrange, Lawrenceburg, Louisville, West Point
Wallins Creek/ Winchester	Bledsoe ¹ , Harlan	Benham-Lynch, Cumberland ¹ , Evarts ¹ , Middlesboro, Pineville, Louisa, Paintsville, South Williamson
Warfield/ Winchester	Inez, Kermit (West Virginia) ¹	Louisa, Paintsville, South Williamson
Water Valley/ Owensboro	Cayce, Hickman, Fulton	Clinton, Fancy Farm ¹ , Farmington ¹ , Folsomdale ¹ , Lowes ¹ , Lynnville ¹ , Murray, Mayfield, Paducah, Sedalia ¹ , Symsonia, West Plains ¹ , Wingo ¹

SECTION 6 – EXCHANGES AND LOCAL CALLING AREAS, Continued

6.2. EXCHANGES, Continued

Exchange/ LATA	Local Calling Area	Additional Exchanges with Extended Area Option
Wayland/ <i>Winchester</i>	Allen, Martin, McDowell, Mousie ¹ , Prestonburg, Topmost ¹ , Wheelwright ¹	Pikeville
West Louisville/ <i>Owensboro</i>	Ensor, Habit, Maceo, Owensboro, Panther, Pleasant Ridge, Sorgho, Stanley, Utica, Whitesville	Calhoun, Clay, Corydon, Dixon, Hebbardsville, Henderson, island, Morganfield, Robards, Sacramento, Sebree, Sturgis
West Point/ <i>Louisville</i>	Louisville, LaGrange, Zoneton ¹ , and Indiana exchanges of Charlestown, Galena, New Albany and Sellersburg	Bagdad, Bardstown, Bedford, Bloomfield, Campbellsburg, Carrollton, Chaplin, Cropper, Elizabethtown ¹ , Eminence, Finchville, Lebanon Junction, Milton, Mt. Eden, Mt. Washington ¹ , new Haven, Port Royal, Rose Terrace, Shelbyville, Shepherdsville ¹ , Simpsonville, Sulphur, Taylorsville, Waddy
Whitesburg/ <i>Winchester</i>	Jenkins ¹ , Neon	Benham-Lynch, Cumberland ¹ , Evarts ¹ , Hazard ¹ , Leatherwood ¹ , Pikeville, Vicco ¹ , Virgie
Williamsburg/ <i>Winchester</i>	Corbin and Jellico (Tennessee) ¹ including Jellico, Kentucky	East Bernstadt ¹ , London ¹ , Middlesboro, Pineville
Willisburg/ <i>Winchester</i>	Mackville, Mooreville, Springfield	Cornishville
Winchester/ <i>Winchester</i>	Ford	Irvine ¹ , Lexinton ¹ , Mt. Sterling, North Middleton, Paris, Richmond, Stanton, Waco
Woodburn/ <i>Owensboro</i>	Bowling Green	Adairville ¹ , Auburn ¹ , Brownsville ¹ , Dunmor ¹ , Franklin, Lewisburg ¹ , Logansport ¹ , Morgantown, Rochester ¹ , Russellville

SECTION 7 – GRANDFATHERED SERVICES

(D) (M)

The following services and rates are no longer being offered to new customers:

7.1 NETWORK EXCHANGE SERVICE

7.1.1. Services Offered

- A. Residential Network Switched Services
 - I. PowerNet Global Basic Package
 - II. Network Exchange Dial Tone Service
 - III. PowerNet Global Unlimited Bundled Service
 - IV. PowerNet Global Basic Plus Bundled Service

7.2. RESIDENTIAL NETWORK EXCHANGE SERVICES

Rates and charges for Service vary by Service zone as set forth in Section 4 (Rates) and Section 3.14 (Zones). Local Exchange Service Areas are described in Sections 3.1.3, 3.1.4, and Section 7. The Services and Packages in this Section are offered to Residential Customers only.

7.2.1. Basic Local Services

- A. Dial Tone Service Only

Provides Customers with local calling Service at a per minute rate. The Customer may also subscribe to PNG's IntraLATA and InterLATA long distance Service at a per minute rate. Customers may add the Feature Package or individual Customer calling features for an additional monthly charge.

- B. Basic Package

Provides Customers with unlimited local Calls for a flat monthly rate. Customers may subscribe to PNG's IntraLATA and InterLATA long distance Service at a per minute rate. Customers may add the Feature Package or individual custom calling features for an additional monthly charge.

(D) (M)

SECTION 7 – GRANDFATHERED SERVICES, Continued

(D) (M)

7.2. RESIDENTIAL NETWORK EXCHANGE SERVICES, Continued

7.2.2. Residential Bundled Services

- A. General - Network Exchange Bundled Service is a bundle or package of telecommunications Services including Local Exchange Service, intrastate and interstate long distance Service and custom calling features.
- B. Bundled Service Packages - Residential packages may include Basic Local Exchange Service, IntraLATA Toll Service, InterLATA Toll Service and custom calling features. Wireless Service, voice mail and/or Internet access may be available with some packages at an additional charge.
 - I. *Unlimited Package* – Provides Customers with a combination of unlimited local calling and unlimited long distance calling in the United States and Canada, as well as the following custom calling features package for one single monthly rate: Caller I.D. with Name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.
 - II. *Basic Plus Package* – Provides Customers with Unlimited local Calls, and includes the following features at no extra cost: Caller I.D. with Name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Presubscribed InterLATA and IntraLATA long distance Calls are billed at a per minute rate.

7.2.3. Feature Package

Provides Customers with the following features at one monthly rate: Caller I.D. with name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.

7.2.4. Per Use Custom Calling Features

Customers may utilize the following custom calling features on a per use basis: Repeat Dialing (*66), Number ID Blocking Activation (*67), Last Call Return (*69).

(D) (M)

SECTION 7 – GRANDFATHERED SERVICES, Continued

7.2. RESIDENTIAL NETWORK EXCHANGE SERVICES, Continued

(D) (M)

7.2.5. Non Package Custom Calling Features

Customers also may choose to subscribe to certain individually available custom calling features for a monthly fee per feature, as set forth below. Custom calling features available on an individual basis are as follows: All Call Blocking, Anonymous Call Rejection, Caller ID With Name, Call Forwarding- Variable, Call Forwarding – No Answer/Busy Line, Call Waiting, Call Waiting with ID, Speed Dial 8, Speed Dial 30 and Three-Way Calling.

7.3 CUSTOM CALLING FEATURES

7.3.1 Generally

Certain Custom Calling Features in this section are included in Network Exchange Bundled Service packages offered by PNG. Other Custom Calling Services described below also may be purchased in addition to the Services included in a particular package but these features are available only when purchased in combination with a PNG provided Network Exchange Bundled Service

7.3.2. Feature Descriptions

A. *Anonymous Call Rejection* - is an arrangement that allows a called party to reject Calls from parties that have activated the *67 Per Call Blocking feature to prevent the display of the calling telephone numbers to Caller ID - Number Only Subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID Subscribers. When Anonymous Call Rejection is activated, such Calls will be routed to an announcement which tells the calling party that the called party will not accept Calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the Call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code. This arrangement is included with the Caller ID – Number Only and Caller ID features and is available to non-Caller ID –Number Only/Caller ID Customers.

(D) (M)

SECTION 7 – GRANDFATHERED SERVICES, Continued

7.3 CUSTOM CALLING FEATURES, Continued

(D) (M)

7.3.2. Feature Descriptions, Continued

- B. *Call Blocking* – allows Customers to block Calls from different telephone numbers. A screening list is created by the Customer either by adding the last number with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such number hear an announcement that the calling party is not accepting Calls.
- C. *Call Forwarding - Fixed, Busy Line No Answer* – This feature, when activated, redirects attempted terminating Calls to another PNG-specified line. Call originating ability is not affected by Call Forwarding-Fixed, Busy Line No Answer. The calling party is billed for the Call to the called number. If the forwarded leg of the Call is chargeable, the Customer with the Call Forwarding – Fixed, Busy Line No Answer is billed for the forwarded leg of the Call.
- D. *Call Forwarding -Variable* – a Customer activated feature that automatically transfers all incoming Calls from the Customer’s telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the Call to the called number. If the forwarded leg of the Call is chargeable, the Customer with the Call Forwarding – Variable is billed for the forwarded leg of the Call.
- E. *Call Waiting with Caller ID with Name* – Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone Call that a second caller is attempting to dial in and allows a Customer to see a caller’s name and number previewed on a display screen allowing a Customer to prioritize and/or screen incoming Calls. This feature permits the Customer to place the first Call on hold, answer the second Call and then alternate between both callers. Call Waiting with Caller ID with Name Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer’s responsibility to obtain such Customer provided equipment.

(D) (M)

SECTION 7 – GRANDFATHERED SERVICES, Continued

7.3 CUSTOM CALLING FEATURES, Continued

(D) (M)

7.3.2. Feature Descriptions, Continued

- F. *Caller ID Per Line Blocking* – allows a Customer to prevent the transmission and display of their directory number and/or directory name information on outgoing Calls. Line Blocking is in operation on a continuous basis and is applicable on all outgoing Calls from Customer’s blocked line. Line Blocking does not prevent transmission of the calling party information to emergency Services that utilize automatic number identification for delivery of the calling information.
- G. *Caller ID with Name* – allows a Customer to see a caller’s name and number previewed on a display screen before the Call is answered allowing a Customer to prioritize and/or screen incoming Calls. Caller ID records that name, number, date and time of each incoming Call – including Calls that are not answered by the Customer. Caller ID Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer’s responsibility to obtain such Customer provided equipment.
- H. *Speed Calling* – allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.
- I. *Three-Way Calling* – Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the Call and may Disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming Calls.

(D) (M)

SECTION 7 – GRANDFATHERED SERVICES, Continued

7.3 CUSTOM CALLING FEATURES, Continued

(D) (M)

7.3.2. Feature Descriptions, Continued

J. Per Use Custom Calling Features

1. *Reveal Last Incoming Call (*69)* – This Service allows a Customer to return the most recent incoming Call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the Customer dials a code, then hears an announcement of the telephone number of the last party that called. If the Customer wishes to return the Call right away, voice prompts will instruct the Customer to dial a certain digit and the Call will automatically be returned.
2. *Caller ID Blocking (*67)* – blocks the Customer’s name and number from being transmitted on all outgoing Calls from a particular line. Per Call blocking is achieved by pressing *67 prior to each Call, while per line blocking blocks the name and number of every outgoing Call. Dialing a special code prior to dialing the number of the person being called can unblock the number and name. Caller ID Blocking is provided at no charge.
3. *Repeat Dialing (*66)* – automatically redials the last telephone number the Customer dialed. If the number is busy, this Service will keep dialing the busy number up to 30 minutes and alert the Customer with a special ring when the line is free. The Call will automatically be made when the Customer picks up the receiver. Repeat Dialing does not tie up the Customer’s line, allowing the Customer to make and receive Calls while it attempts to redial in the background

(D) (M)

SECTION 7 – GRANDFATHERED SERVICES, Continued

7.4 NETWORK EXCHANGE SERVICE ZONES

(D) (M)

Local Exchange Service rates are differentiated by Service zone, as set forth below. Zones are comprised of NPA-NXX's. All Customers with a particular NPA-NXX will obtain Service at the rates for that particular zone.

7.4.1. Zone 1

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
270 - 415	502 - 244	502 - 374	502 - 459	502 - 581	502 - 671	502 - 899
270 - 441	502 - 245	502 - 375	502 - 473	502 - 582	502 - 681	502 - 963
270 - 442	502 - 247	502 - 380	502 - 479	502 - 583	502 - 721	606 - 563
270 - 443	502 - 253	502 - 394	502 - 485	502 - 584	502 - 772	606 - 564
270 - 444	502 - 254	502 - 412	502 - 489	502 - 585	502 - 774	859 - 236
270 - 538	502 - 259	502 - 420	502 - 491	502 - 587	502 - 775	859 - 238
270 - 575	502 - 272	502 - 423	502 - 493	502 - 588	502 - 776	859 - 239
270 - 603	502 - 326	502 - 425	502 - 495	502 - 589	502 - 778	859 - 936
270 - 683	502 - 327	502 - 426	502 - 499	502 - 595	502 - 779	
270 - 684	502 - 329	502 - 429	502 - 540	502 - 596	502 - 852	
270 - 685	502 - 333	502 - 438	502 - 560	502 - 625	502 - 854	
270 - 686	502 - 339	502 - 447	502 - 561	502 - 627	502 - 873	
270 - 687	502 - 359	502 - 448	502 - 562	502 - 629	502 - 874	
270 - 688	502 - 361	502 - 449	502 - 566	502 - 632	502 - 891	
270 - 689	502 - 363	502 - 451	502 - 568	502 - 634	502 - 893	
270 - 691	502 - 364	502 - 452	502 - 569	502 - 635	502 - 894	
270 - 852	502 - 366	502 - 454	502 - 571	502 - 636	502 - 895	
270 - 926	502 - 367	502 - 456	502 - 572	502 - 637	502 - 896	
502 - 217	502 - 368	502 - 458	502 - 574	502 - 638	502 - 897	

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SECTION 7 – GRANDFATHERED SERVICES, Continued

7.4 NETWORK EXCHANGE SERVICE ZONES, Continued

(D) (M)

7.4.2. Zone 2

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
270 - 238	270 - 757	270 - 842	502 - 227	502 - 570	502 - 875	606 - 433
270 - 247	270 - 759	270 - 843	502 - 228	502 - 573	502 - 933	606 - 437
270 - 251	270 - 762	270 - 844	502 - 231	502 - 597	502 - 935	606 - 502
270 - 326	270 - 767	270 - 846	502 - 239	502 - 607	502 - 937	606 - 523
270 - 383	270 - 780	270 - 851	502 - 240	502 - 624	502 - 942	606 - 526
270 - 393	270 - 781	270 - 869	502 - 241	502 - 626	502 - 943	606 - 528
270 - 439	270 - 782	270 - 881	502 - 243	502 - 633	502 - 961	606 - 638
270 - 529	270 - 783	270 - 883	502 - 261	502 - 647	502 - 962	606 - 788
270 - 534	270 - 793	270 - 885	502 - 263	502 - 695	502 - 964	606 - 789
270 - 554	270 - 794	270 - 886	502 - 266	502 - 696	502 - 966	859 - 622
270 - 640	270 - 796	270 - 887	502 - 267	502 - 762	502 - 968	859 - 623
270 - 697	270 - 798	270 - 889	502 - 271	502 - 799	502 - 969	859 - 624
270 - 698	270 - 821	270 - 890	502 - 292	502 - 809	502 - 995	859 - 625
270 - 707	270 - 824	270 - 898	502 - 297	502 - 810	606 - 218	859 - 626
270 - 744	270 - 825	270 - 936	502 - 331	502 - 844	606 - 242	859 - 737
270 - 745	270 - 826	270 - 956	502 - 348	502 - 848	606 - 246	859 - 744
270 - 746	270 - 827	502 - 209	502 - 349	502 - 863	606 - 248	859 - 745
270 - 753	270 - 830	502 - 223	502 - 350	502 - 867	606 - 258	859 - 779
270 - 754	270 - 831	502 - 226	502 - 564	502 - 868	606 - 432	859 - 901

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SECTION 7 – GRANDFATHERED SERVICES, Continued

7.4 NETWORK EXCHANGE SERVICE ZONES, Continued

7.4.3. Zone 3

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
270 - 221	270 - 365	270 - 662	502 - 252	502 - 947	606 - 754	859 - 734
270 - 229	270 - 370	270 - 664	502 - 255	606 - 237	606 - 786	859 - 748
270 - 232	270 - 377	270 - 667	502 - 268	606 - 285	606 - 835	859 - 842
270 - 233	270 - 388	270 - 669	502 - 347	606 - 296	606 - 848	859 - 854
270 - 235	270 - 389	270 - 676	502 - 440	606 - 298	606 - 855	859 - 865
270 - 236	270 - 403	270 - 725	502 - 461	606 - 337	606 - 874	859 - 987
270 - 249	270 - 424	270 - 726	502 - 463	606 - 353	606 - 886	859 - 988
270 - 252	270 - 466	270 - 729	502 - 477	606 - 355	606 - 889	
270 - 257	270 - 468	270 - 731	502 - 484	606 - 358	859 - 234	
270 - 258	270 - 472	270 - 733	502 - 532	606 - 365	859 - 235	
270 - 264	270 - 474	270 - 736	502 - 535	606 - 377	859 - 262	
270 - 265	270 - 475	270 - 756	502 - 549	606 - 395	859 - 284	
270 - 269	270 - 476	270 - 764	502 - 673	606 - 427	859 - 289	
270 - 271	270 - 483	270 - 771	502 - 722	606 - 456	859 - 328	
270 - 273	270 - 486	270 - 777	502 - 732	606 - 464	859 - 332	
270 - 274	270 - 521	270 - 785	502 - 738	606 - 539	859 - 336	
270 - 275	270 - 522	270 - 788	502 - 743	606 - 549	859 - 362	
270 - 276	270 - 525	270 - 797	502 - 747	606 - 573	859 - 366	
270 - 277	270 - 526	270 - 835	502 - 829	606 - 574	859 - 369	
270 - 278	270 - 527	270 - 838	502 - 833	606 - 631	859 - 375	
270 - 281	270 - 533	270 - 884	502 - 834	606 - 632	859 - 383	
270 - 298	270 - 545	270 - 924	502 - 839	606 - 633	859 - 484	
270 - 322	270 - 546	270 - 927	502 - 845	606 - 639	859 - 497	
270 - 333	270 - 586	270 - 965	502 - 857	606 - 663	859 - 498	
270 - 338	270 - 598	502 - 203	502 - 859	606 - 664	859 - 499	
270 - 355	270 - 639	502 - 222	502 - 878	606 - 666	859 - 527	
270 - 362	270 - 653	502 - 225	502 - 922	606 - 693	859 - 733	

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SECTION 7 – GRANDFATHERED SERVICES, Continued

7.5 RATES AND CHARGES

7.5.1. Residential Network Switched Services

A. Basic Local Exchange Service

I. Residential Dial Tone Service

Rate

Per line, per month

Zone 1

\$15.99

Zone 2

\$19.99

Zone 3

\$49.99

Feature Package, per month, per line

\$7.99

Direct Dialed local Exchange Calls, per minute

\$0.050

Direct Dialed InterLATA Toll, per minute

\$0.089

Direct Dialed IntraLATA Toll, per minute

\$0.089

II. PowerNet Global Basic Service

Per Line, Per Month

Zone 1

\$22.99

Zone 2

\$22.99

Zone 3

\$52.99

Direct Dialed InterLATA Toll, per minute

\$0.089

Direct Dialed IntraLATA Toll, per minute

\$0.089

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SECTION 7 – GRANDFATHERED SERVICES, Continued

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7.5	RATES AND CHARGES, Continued		
7.5.1.	Residential Network Switched Services, Continued		
	B. Residential Bundled Services		
	I. PowerNet Global Unlimited Bundled Service	Rate	
	Per Line, Per Month		
	Zone 1	\$49.99	
	Zone 2	\$49.99	
	Zone 3	\$79.99	
	II. PowerNet Global Basic Plus Bundled Service		
	Per Line, Per Month		
	Zone 1	\$29.99	
	Zone 2	\$29.99	
	Zone 3	\$59.99	
	Direct Dialed InterLATA Toll, per minute	\$0.089	
	Direct Dialed IntraLATA Toll, per minute	\$0.089	
7.5.2	Per Use Custom Calling Features	Charge Per Use	
	Repeat Dialing (*66)	\$0.75	
	Per Call Blocking (*67)	\$0.75	
	Reveal Last Incoming Call (*69)	\$0.75	
7.5.3.	Individual Calling Features		
	All Call Blocking	\$3.50	
	Anonymous Call Rejection	\$3.50	
	Call Forwarding – No Answer/Busy Line	\$3.50	
	Call Forwarding- Variable	\$3.50	
	Call Waiting	\$3.50	
	Call Waiting with ID	\$3.50	
	Caller ID With Name	\$3.50	
	Speed Calling 8	\$3.50	
	Speed Calling 30	\$3.50	
	Three-Way Calling	\$3.50	

SECTION 7 – GRANDFATHERED SERVICES, Continued

[Reserved For Future Use]

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SECTION 7 – GRANDFATHERED SERVICES, Continued

[Reserved For Future Use]

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SECTION 7 – GRANDFATHERED SERVICES, Continued

[Reserved For Future Use]

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SECTION 7 – GRANDFATHERED SERVICES, Continued

[Reserved For Future Use]

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SECTION 7 – GRANDFATHERED SERVICES, Continued

[Reserved For Future Use]

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SECTION 7 – GRANDFATHERED SERVICES, Continued

[Reserved For Future Use]

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SECTION 7 – GRANDFATHERED SERVICES, Continued

[Reserved For Future Use]

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