

**TEXAS PUC TARIFF NO. 2 CANCELS AND REPLACES,
IN ITS ENTIRETY, TEXAS PUC TARIFF NO. 1**

TEXAS TELECOMMUNICATIONS TARIFF78

of

PNG TELECOMMUNICATIONS, INC.
d/b/a PowerNet Global Communications
d/b/a CrossConnect
100 Commercial Drive
Fairfield, Ohio 45014

for

COMPETITIVE LOCAL TELECOMMUNICATIONS SERVICES

This Tariff ("Tariff") contains the descriptions, regulations and rates applicable to the furnishing of local end-user telecommunications services provided by PNG Telecommunications, Inc. d/b/a PowerNet Global Communications d/b/a CrossConnect within the State of Texas. This Tariff is on file with the Texas Public Utility Commission ("Commission"). Copies may be inspected during normal business hours at PNG Telecommunications, Inc.'s principal place of business: 100 Commercial Drive, Fairfield, Ohio 45014.

Issued: May 24, 2005
Issued by:

Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

Effective: May 25, 2005

CHECK SHEET

The Title Sheet and Sheets 1 through 152 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

SHEET NO.	SHEET VERSION	SHEET NO.	SHEET VERSION
Title	Original		
1	Fourth Revised*	26	Original
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16	Original	41	Original
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SHEET NO.	SHEET VERSION	SHEET NO.	SHEET VERSION
51	Original	78	Original
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53	Original	80	Original
54	Original	81	Original
55	Original	82	Original
56	Original	83	First Revised
57	Original	84	First Revised*
58	Original	84.1	Original*
59	Original	84.2	Original*
60	Original	84.3	Original*
61	Original	84.4	Original*
62	Original	85	Original
63	Original	86	Original
64	Original	87	Original
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66	Original	89	Original
67	Original	90	Original
68	Original	91	Original
69	Original	92	Original
70	Original	93	Original
71	Second Revised	94	Original
72	Original	95	Original
73	Original	96	Original
74	First Revised	97	Original
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77	Original	100	Original

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106	Original	133	Original
107	Original	134	Original
108	Original	135	Original
109	First Revised*	136	Original
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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (C) To signify **changed** condition or regulation.
- (D) To signify **deleted or discontinued** rate, regulation or condition.
- (E) To signify the correction of an **error** made during a revision.
- (I) To signify a change resulting in an **increase** to a Customer's bill.
- (N) To signify a **new** rate, regulation condition or Page.
- (R) To signify a change resulting in a **reduction** to a Customer's bill.
- (T) To signify a change in **text** but no change to rate or charge.

TARIFF FORMAT

- A. Sheet Numbering** – Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** – Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Department. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Department follows in its tariff approval process, the most current sheet number on file with the Department is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** – When a tariff filing is made with the Department, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheet(s)). The tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Department.

APPLICATION OF TARIFF

- A. This Tariff schedule sets forth the Service offerings, rates, terms and conditions applicable to the furnishing of intrastate telecommunications Services offered by PNG Telecommunications, Inc. d/b/a PowerNet Global Communications (“Company”) to Customers located within the State of Texas.
- B. The rates and regulations contained in this Tariff apply only to the intrastate telecommunications Services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or the services provided by a Local Exchange Carrier or other common Carrier for use in accessing the Services of Company. This Tariff does not cover any information service or other unregulated service offered by Company. Company will offer any information or other unregulated service in accordance with Company’s current price list or contract, whichever applies to the particular customer.
- C. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.
- D. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Texas Public Utility Commission.
- E. This Tariff will be maintained and made available for inspection by any Customer at Company’s principal business office at 100 Commercial Drive, Fairfield, Ohio 45014.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used generally throughout this Tariff for Services of Company are defined below.

Access line: A circuit providing exchange service between a Customer's standard network interface and a serving switching center.

Applicant: The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which has applied to PNG for services provided pursuant to this tariff.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use Service or is placed in a position by the Customer, either through acts or omissions, to use Service.

Basic Local Service: Service that includes the following:

- Single-party service;
- Voice grade access to the public switched network;
- Support for local use;
- Dual tone multifrequency signaling (touch-tone);
- Access to emergency services (E911);
- Access to operator services;
- Access to interexchange services;
- Access to directory assistance; and
- Toll limitation services.

Business Customer: A Business Customer is a Customer who subscribes to the PNG's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Business Service: A Service that conforms to one or more of the following criteria:

- A. the Service is used primarily for paid commercial, professional or institutional activity; or
- B. the Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the Service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the Service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of Service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of Service unless other criteria apply.

Called Station: The terminating point of a call (i.e., the called number).

Carrier: An entity certified by the Commission to provide telecommunications services within Texas. Companies providing telecommunications services but for which certification is not required by Texas Public Utilities Commission are also included in this definition.

Central Office Area: The specific section of an exchange area served by a particular central office or by a particular group of central offices.

Central Office: A switching unit, in one location of a telecommunications system providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

Channel: A communications path between two or more points of termination.

Collect Call: A billing arrangement where a call is billed to the called station.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Commission: The Texas Public Utility Commission

Company: PNG Telecommunications, Inc. d/b/a PowerNet Global Communications (“PNG”)

Customer Premises Equipment (CPE): Equipment located at the Customer’s Premises for use with Company’s Services.

Customer Premises: A location(s) designated by the Customer for the purposes of connecting to Company’s Services.

Customer: The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of PNG.

Direct Inward Dial: A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

Directory Listing: The publication in alphabetical directory published by an incumbent LEC of information relative to a subscriber’s telephone number, by which telephone users are enabled to ascertain the telephone number of a desired telephone.

Disconnect or Disconnection (of calls): The termination of a circuit connection between the Originating Station and the Called Station or Company's operator.

Disconnection of telephone service: The event after which a Customer's telephone number is deleted from the central office switch and databases.

End User: Any person, firm, corporation, partnership or other entity which uses the services of PNG under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Exchange Service: The furnishing of telecommunications service to individual residence and non-residence customers within a specified geographical area for Basic Local Service.

Exchange: A basic unit for the administration of communication services in a specified area, called the exchange area. It usually consists of one or more central offices together with the associated plant used in furnishing communication service in that area.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Facility: Includes, in the aggregate or otherwise, but is not limited to, the following:

Channels	Lines
Apparatus	Devices
Equipment	Accessories
Communications paths	Systems

which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.

Force Majeure: Causes beyond Company’s control, including but not limited to: acts of God, fire, flood explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrection, riots, wars, unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, fraudulent acts of a third party, or other labor difficulties.

Foreign Exchange Service: Exchange Service furnished from an exchange other than that which regularly serves the exchange area in which the customer is located.

Holidays: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.

Initial Contract Period: The minimum length of time for which a customer is obligated to pay for service whether or not retained by the customer for such length of time.

Installation Charges: Charges, which are assessed on a non-recurring basis at the establishment of a service. The terms “installation charges” and “non-recurring charges” are used interchangeably within this Tariff to refer to non-variable charges.

Interexchange: Telephone calls, traffic, facilities or other items that originate in one exchange and terminate in another.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

InterLATA Toll Service: A toll service provided for the purpose of making InterLATA calls.

InterLATA: A term used to describe services, functions, etc., that relate to telecommunications originating in one LATA and terminating outside of the originating LATA.

IntraLATA Toll Service: A toll service provided for the purpose of making toll calls that originate and terminate in the same LATA but that terminate outside of the Customer's Local Calling Area.

IntraLATA: A term used to describe services, revenues, functions, etc., that relate to the telecommunications that originate and terminate within the same LATA.

Local Access and Transport Area (LATA): A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192 or any other geographical area designated as a LATA in the National Exchange Carrier Association, Inc. tariff F.C.C. No. 4 or its successor tariffs.

Local Calling Area: One or more rate centers within which a customer can place calls without incurring long-distance (toll) charges.

Local Exchange Carrier: A company which furnishes local exchange telecommunications service.

Local Service: Telephone exchange service within a local calling area.

PBX Trunk: A class of exchange service used when connecting switching equipment located at the customer's premises to the central office.

Person-to-Person: A call for which the person originating the call specifies to the operator a particular person, department or extension to be reached.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Premises: A building or buildings or contiguous property, not separated by a public highway or right-of-way.

Primary Line: The initial local exchange line per account.

Residence Location: A place in which a person actually lives continuously and which is considered to be the person's home.

Residential Customer: A Residential Customer is a person to whom telecommunications services are furnished by PNG predominantly for personal or domestic purposes at the person's dwelling.

Residential Service: A service which does not meet the definition of a business service and conforms to the following criteria:

- A. the use of the Service is primarily and substantially of a social or domestic nature;
and
- B. the Service is located in a residence, or in the case of a combined business and residential Premises, the service is located in the residential section of the Premises.

Secondary Line: The second or additional local exchange line, billed to the same address as the Primary Line.

Service Surcharge: An additional sum added to the usual amount or cost.

Service(s): The intrastate telecommunications Services that Company offers pursuant to this Tariff.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Station: Each telephone on a line where no telephone number associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Station-to-Station: Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Suspension of service: That period during which the Customer's telephone line does not have dial tone but the customer's telephone number is not deleted from the central office switch and databases.

Switched Access: A method for reaching PNG through the local switched network whereby the End User uses standard business or residential local lines.

Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

White Pages Directory Listing: A directory listing found in the local White Pages telephone directory.

Working Day: Any day on which Company's business office is open and the U.S. Mail is delivered.

SECTION 2 - RULES AND REGULATIONS

2.1 UNDERTAKING OF COMPANY

- 2.1.1. Company undertakes to provide Services subject to the terms and conditions of this Tariff.
- 2.1.2. Company's Services are furnished for telecommunications originating and/or terminating in any area within the State of Texas.
- 2.1.3. Company offers Services to Customers for the transmission and reception of voice, data, and other types of communications.
- 2.1.4. Company does not transmit messages pursuant to this Tariff, but its Services may be used for that purpose.
- 2.1.5. Company's Services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.6. Company may, in Company's sole discretion, elect to employ third parties to perform any of the obligations under this Tariff.

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. CUSTOMER'S USE OF SERVICE

- 2.2.1.** Service may be used for any lawful purpose consistent with this Tariff and with the transmission and switching parameters of the telecommunications facilities utilized in the provision of Services.
- 2.2.2.** Equipment Company provides or installs at the Customer's premises for use in connection with the Services Company offers may not be used for any other purpose other than for which Company provided it. Customer may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the Services or equipment installed by Company or Company's agent, except upon the consent of Company.
- 2.2.3.** The Services Company offers may not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by Customer with respect thereto.
- 2.2.4.** Service may not be used for any purpose for which the Customer receives any payment or other compensation, except when the Customer is a duly authorized and regulated common carrier, receives any payment or other compensation. This provision does not prohibit an arrangement between the Customer or Authorized User to share the cost of Service.
- 2.2.5.** Service may not be used in any manner, which interferes with other persons in the use of their Service, prevents other persons from using their Service, otherwise impairs the quality of Service to other Customers, or impairs the privacy of any communications over any Service provided by Company. Company may require a Customer to shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.6.** Service may not be used in any manner so as to annoy, abuse, threaten, or harass other persons.
- 2.2.7.** Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material, which is obscene, lewd, lascivious, filthy, or indecent, regardless of the format or avenue of transmitting the indecent or obscene material (e.g., 900 or 999 service).
- 2.2.8.** Service shall not be used to impersonate another person with fraudulent or malicious intent.

SECTION 2 – RULES AND REGULATIONS, Continued

2.2. CUSTOMER’S USE OF SERVICE, Continued

- 2.2.9.** The use of Company’s Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.10.** Except as provided by law, Commission regulations or the Federal Communications Commission’s regulations, the Customer obtains no property right or interest in the use of any specific type of facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.
- 2.2.11.** Customer’s use of any resold service obtained from other service providers is also subject to any applicable restrictions in the underlying provider’s publicly available tariffs.
- 2.2.12.** If a Customer’s use of service interferes unreasonably with the service of other Customers, the interfering Customer will be required to take service in sufficient quantity or of a different class or grade.
- 2.2.13.** Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.
- 2.2.14.** A business Customer may extend service capable of two-way communication to the location of another business Customer for the purpose of performing clerical services which include the answering and originating of telephone calls. All regulations governing use of service and the charges normally associated with the equipment and channels involved are applicable.

SECTION 2 – RULES AND REGULATIONS, Continued

2.3. APPLICATION FOR SERVICE

- 2.3.1.** A Customer desiring to obtain Service must complete the appropriate service order form and submit the service order in compliance with Company subscription requirements as may be established from time to time.
- 2.3.2.** The name(s) of the Customer(s) desiring to use the Service must be set forth in the application for Service.
- 2.3.3.** Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied. Company may also refuse an application when, in Company's sole discretion, provision of Service is precluded under Section 2.6.1. below.
- 2.3.4.** Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer.
- 2.3.5.** Where the Customer cancels an application for Service, a cancellation charge will apply as specified in Section 2.12 of this Tariff.
- 2.3.6.** Company may require an Applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to file a letter with Company confirming that the Applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

SECTION 2 – RULES AND REGULATIONS, Continued

2.4. CREDIT REQUIREMENTS AND DEPOSITS

2.4.1. Credit Requirements for Permanent Residential Applicants

Pursuant to Commission Rule §26.24 (b) (1), the Company may require a residential Applicant for Service to establish and maintain satisfactory credit as a condition of providing Service.

- A. Establishment of credit or payment of a deposit shall not relieve any Customer from complying with the Company's requirements for prompt payment of bills.
- B. The creditworthiness of spouses established during the last 12 months of shared service prior to their divorce will be equally applied to both spouses for 12 months immediately after their divorce.

2.4.2. Establishing Credit

the establishment or re-establishment of acceptable shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

- A. Residence Service Applicants - Residence service Applicants may establish credit in one of the following ways:
 - 1. Credit Evaluation Process - The Applicant responds in a manner satisfactory to the Company to a set of standard questions, known as the Credit Evaluation Process (CEP). The Applicant may be required to provide proof in support of these responses.
 - 2. Cash Deposit - The Applicant pays a cash deposit to the Company in accordance with Section 2.4.3 below.
 - 3. Written Guarantee - The Applicant provides a sufficient written guarantee of payment for service by a guarantor satisfactory to the Company. The Company will not demand a guarantee from any Customer ready and willing to make a cash deposit.
 - 4. Irrevocable Letter of Credit - The Applicant provides an irrevocable letter of credit, provided that such letter of credit has been issued by a bank or other financial institution that is satisfactory to the Company.

SECTION 2 – RULES AND REGULATIONS, Continued

2.4. CREDIT REQUIREMENTS AND DEPOSITS, Continued

2.4.2. Establishing Credit, Continued

- B. Business Service Applicants - Business service Applicants may establish credit by meeting the requirements of the Company's Business Credit Evaluation Plan or of Sections 2.4.2.(A)(1) – (4) preceding.
- C. Service During Verification of Credit - During the verification of an Applicant's credit, the Company will permit service to be installed upon deposit by the Applicant of an amount equal to applicable service charges and initial non-recurring charges applicable for service installation plus the estimated amount of the Applicant's bill based upon one month's service. Such advance payment will be credited to the Applicant's Service account but does not relieve the Applicant of his responsibility to subsequently establish credit. If credit is not established, the Company may disconnect service not sooner than seven (7) days after delivery or nine (9) days after mailing written notice of intention to disconnect. When a Customer's service has been disconnected in accordance with the above, service will not be reconnected until the Customer has established credit.

2.4.3. Amount of Deposit

Pursuant to Commission Rule §26.24 (b) (2):

- A. The total of all deposits, initial and additional, will not exceed an amount equivalent to one-sixth of the estimated annual billing.
- B. For residential Applicants and Customers:
 - 1. estimated annual billings will not include long distance charges from other non-affiliated service providers;
 - 2. the deposit amount related to local telecommunications service and long distance service will be separately identified; and
 - 3. the deposit amount related only to basic local telecommunications service may be required as a condition for providing basic local telecommunications services.

SECTION 2 – RULES AND REGULATIONS, Continued

2.4. CREDIT REQUIREMENTS AND DEPOSITS, Continued

2.4.4. Interest on Deposits

Pursuant to Commission Rule §26.24 (b) (3):

- A. The Company will pay interest, compounded annually, on these Deposits. The annual rate shall be at least equal to that set by the commission on December 1 of the preceding year, pursuant to Texas Utilities Code Annotated §183.003 (Vernon 1998) (relating to Rate of Interest).
 - 1. If a deposit is refunded within 30 days of receipt, no interest payment is required.
 - 2. If the Company keeps the deposit more than 30 days, payment of interest will be made retroactive to the date of deposit.
- B. Payment of interest will be made at the time a deposit is returned or credited to the Customer's account.
- C. The deposit will draw interest until the day it is returned or credited to the Customer's account.

2.4.5. Pursuant to Commission Rule §26.24 (b) (4), when a deposit is required, the Company will explain to Applicants or Customers the terms and conditions related to deposits and refunds.

2.4.6. The Company will keep records of deposits as set forth in Commission Rule §26.24 (b) (5).

SECTION 2 – RULES AND REGULATIONS, Continued

2.4. CREDIT REQUIREMENTS AND DEPOSITS, Continued

2.4.7. Refunding Deposits

Pursuant to Commission Rule §26.24 (b) (6), deposits will be refunded as follows:

- A. If Service is not connected, or is disconnected, the Company will promptly refund the Customer's deposit plus accrued interest on the balance in excess of the unpaid bills for service furnished.
- B. If Residential Service is disconnected, the Company will ensure that the deposit amount for local telecommunications service is applied first to local telecommunications service charges.
- C. The Company will refund the deposit and interest when the Customer establishes credit to the Company's satisfaction.

2.4.8. The Company will safeguard Customer deposit and credit information in accordance with Commission rules.

2.4.9. Advance Payments

The Company reserves the right to require applicants to make such advance payments as may be necessary for the protection of the Company's exchange and toll service revenues. The amount of the advance payment is credited to the Customer's account as applying to any indebtedness under contract.

SECTION 2 – RULES AND REGULATIONS, Continued

2.5. REFUSAL OF SERVICE

Service may be refused to a Customer in accordance with Commission Rule §26.23 (b), as set forth below:

2.5.1. Reasons for Refusal of Service

The Company may refuse to provide an Applicant with basic local telecommunications service for:

- A. the Applicant's failure to comply with all applicable federal, state, and municipal regulations; or
- B. any other reason that does not violate applicable federal, state, or municipal statutes, rules, or regulations.

2.5.2. Applicant's recourse

- A. If the Company has refused to provide a residential Applicant with basic local telecommunications service, the Company will inform the Applicant of:
 - 1. the determination to refuse service
 - 2. of the reason or reasons for its refusal; and
 - 3. that the Applicant will be eligible for service if the Applicant remedies the reason or reasons for refusal and complies with the Company's terms and conditions of service.
- B. The information required by paragraph A above will be sent to the Applicant in writing within five working days, if required by the federal Equal Credit Opportunity Act, 15 U.S.C. §1691 *et seq.*, or if it is requested by the Applicant. The Company will inform the Applicant that the Applicant may request a supervisory review by the Company and may file a complaint with the Commission.

SECTION 2 – RULES AND REGULATIONS, Continued

2.5. REFUSAL OF SERVICE, Continued

2.5.3. Insufficient Grounds for Refusal to Serve.

The following are not sufficient grounds for refusal of basic local telecommunications service to an Applicant by the Company:

- A. delinquency in payment for service by a previous occupant of the premises to be served;
- B. failure to pay for any charges that are not provided in the Company's tariffs, schedules, or lists on file with the Commission, terms and conditions of service, or customer-specific contracts;
- C. failure to pay a bill that includes more than six months of underbilling unless the underbilling is the result of theft of service by the Applicant;
- D. failure to pay the bill of another customer at the same address except where the change of account holder and billing name is made to avoid or evade payment of that bill; and
- E. failure of a residential Applicant to pay for any charges other than for local telecommunications service except for long distance charges incurred after toll blocking was imposed.

SECTION 2 – RULES AND REGULATIONS, Continued

2.6. PROVISION AND MAINTENANCE OF SERVICE

- 2.6.1.** Company will use reasonable efforts to make Service available to Customers on or before a particular date, subject to the provisions and compliance by the Customer within the provisions of this Tariff. The lack of facilities or other operational impediments, including regulatory approvals, may preclude or delay provision of Service (a) in a particular location or to a particular Customer and/or (b) at any promised performance level. Actual transmission speeds and service characteristics of a Service may vary from those expected by the Customer due to such factors as the length and gauge of the line and other operational characteristics of the equipment and facilities used.
- 2.6.2.** At the request of the Customer, installation or maintenance may be performed outside of Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.
- 2.6.3.** Company will have control over the installation, rearrangement, repair, maintenance, and disconnection of all network elements owned or otherwise obtained to ensure the required level of Service. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but will not thereby alter the technical parameters of the Service provided to the Customer.
- 2.6.4.** Company will use reasonable efforts to maintain the Service that it furnishes to the Customer. Company may make such tests, adjustments and inspections as may be necessary to maintain Company's Services and equipment in satisfactory operating condition. When possible, Company may, in its sole discretion, provide the Customer with reasonable notice of Service-affecting activities that may occur in the normal operation of Company business.

SECTION 2 – RULES AND REGULATIONS, Continued

2.6. PROVISION AND MAINTENANCE OF SERVICE, Continued

2.6.5. Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or Company's facilities or equipment. If the protective requirements of Customer-provided equipment are not being complied with, Company may take such action as it deems necessary to protect its Services, equipment and personnel. Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, Company may take whatever additional action is deemed necessary, including the suspension of Service to protect its Services, equipment and personnel from harm.

2.6.6. Service will continue to be provided until cancelled by the Customer pursuant to Section 2.12 of this Tariff.

SECTION 2 – RULES AND REGULATIONS, Continued

2.7. SERVICE PERIODS AND TERMINATION CHARGES

2.7.1. Minimum Service Period

- A. The minimum Service period is one month (30 days). The Customer must pay the regular tariffed rate for Service for the minimum period of Service. If a Customer disconnects Service before the end of the minimum Service period, that Customer must pay the regular rates for the remainder of the minimum Service period. When the Service is moved within the same building, to another building on the same Premises, or to a different Premises entirely, the period of Service at each location is accumulated to calculate if the Customer has met the minimum Service period obligation.
- B. If Service is terminated before the end of the minimum period of Service as a result of condemnation of property, damage to property requiring the Premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for Service for the remainder of the minimum period.
- C. If Service is transferred to a new Customer at the same Premises during the first month of Service, the new Customer assumes responsibility to meet the remainder of the minimum Service period requirements. For Services not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum Service period obligation in accordance with the terms under which the Service was originally furnished.

SECTION 2 – RULES AND REGULATIONS, Continued

2.7. SERVICE PERIODS AND TERMINATION CHARGES, Continued

2.7.2. Contract Periods and Termination Charges

A. Initial Contract Periods

1. In the case of services for which the initial contract period is two years or less, the termination charges will be the charges due for the unexpired portion of such initial contract period, except for those items for which a termination liability is set forth in this tariff.
2. In the case of services for which the initial contract period is greater than two years, the termination charges will be an amount equal to fifty per cent of the charges for the unexpired portion of such initial contract period, at the rate in effect at the time the service is discontinued, except for those items for which termination liability is set forth in this tariff.

B. Discontinuance of a Portion of Service - Where only a portion of the Customer's service is discontinued, the termination charges will be as set forth in Section 2.7.2 (A) preceding but will be prorated to reflect the charges on the discontinued service or services only.

C. Conditions Under Which Termination Charges Do Not Apply - Termination charges do not apply in the following conditions:

1. When the service of the Customer (including any outstanding indebtedness to the Company and the unexpired portion of the initial contract period, if any) is transferred to a new customer without interruption of service or to a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, without interruption of service.
2. When service is terminated after the expiration of the initial contract period, the charges applicable are those non-recurring charges applicable to the current contract period.
3. When service is terminated due to fire, flood or other like disaster.

SECTION 2 – RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES

2.8.1. Payment of Bills and Charges

- A. The Customer is responsible for the payment of all charges as set forth herein for Service furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- B. The Customer is responsible for the payment of charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.
- C. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.

2.8.2. Unauthorized Use

The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

2.8.3. Identification

- A. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.
- B. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.

SECTION 2 – RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES, Continued

2.8.4. Company-Provided Equipment

- A. Damage to Company Facilities or Equipment - The Customer shall be responsible for reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the failure of the Customer to comply with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- B. Return of Equipment - Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.

2.8.5. Resources and Rights of Way

- A. The Customer must make arrangements or obtain permission for safe, reasonable and continuous access and right-of-way for Company employees or agents of Company to enter the Premises of the Customer or any Authorized User of the Customer at any reasonable hour for the purpose of performing Company's obligations under this Tariff.
- B. The Customer shall be responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of all cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.17 of this Tariff. Any costs associated with obtaining and maintaining the rights of way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged to the Customer by the Company.

SECTION 2 – RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES, Continued

2.8.5. Resources and Rights of Way, Continued

- C. The Customer shall be responsible for making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
- D. The Customer shall be responsible for providing, at no charge to the Company and as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises.

2.8.6. Working Conditions

- A. Customer will, at Customer's expense, provide reasonable space, power, and level of heating and air conditioning, and otherwise maintain the proper environment to operate Company's Service at Customer's or Authorized User's premises.
- B. The Customer shall be responsible for providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work.

SECTION 2 – RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES, Continued

2.8.7. Compliance with Regulations The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

2.8.8. Compliance with Law - The Customer shall be responsible for complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights of way for which the Customer is responsible under Section 2.17 of this Tariff; and granting or obtaining permission for the Company's agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.

2.8.9. Transfers and Assignments – A Customer, Joint User, of Authorized User may not assign, or transfer in any manner, Service or any rights associated with the Service without the written consent of the Company.

2.8.10. Liens or Encumbrances - The Customer shall be responsible for not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities or Customer-premises equipment leased by the Customer from the Company.

2.8.11. Relationship - A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.

SECTION 2 – RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES, Continued

2.8.12. Claims - With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to the property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, but not limited to, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.8.13. Station Equipment

- A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under the FCC's rules and all wiring must be installed and maintained in compliance with those regulations.
- B. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances.

SECTION 2 – RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES, Continued

2.8.13. Station Equipment, Continued

- C. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.11 following is not applicable.
- D. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.8.14. Interconnection of Facilities - Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense. The Company's Services (as detailed in Section 3 of this Tariff) may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this Tariff.

SECTION 2 – RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES, Continued

2.8.15. Inspections - Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.8.13 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer equipment must meet.

SECTION 2 – RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING

- 2.9.1.** Service is provided and recurring Service charges billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer.
- 2.9.2.** Recurring charges are billed monthly in advance. Non-recurring charges and charges based on actual usage are billed monthly in arrears, except as may be provided elsewhere in this Tariff.
- 2.9.3.** The Customer is responsible for the payment of all charges for Facilities and Services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those Services are used by the Customer itself or are resold to are shared with other persons. Payment may be made by check, credit card, bank draft or electronic funds transfer.
- 2.9.4.** Bills will contain the information required by Commission Rule §26.25, and will be mailed via United States mail, unless the Customer and Company agree that the Customer will receive a bill through a different means, such as electronically via the Internet, as indicated in para. 2.9.5.
- 2.9.5.** Customers may access their bills by signing on to PNG's Customer Portal at: <https://secure.pngcom.com/customerportal/loginforma.php>. PNG's primary method of rendering and submitting bills is electronic. Those Customers who do not opt to pay their bills via the Customer Portal may receive a paper bill. A monthly fee of \$1.00 may be charged to Customers who desire a paper bill. The electronic form of bill on the Customer Portal will contain the information required by Commission Rule § 26.25.
- 2.9.6.** Pursuant to Commission Rule §26.27 (b) (1), the bill provided to the customer will include the payment due date, which will not be less than sixteen (16) days after issuance.
- A. The issuance date is the postmark date on the envelope containing the bill or the issuance date on the bill if there is no postmark or envelope.
 - B. Payment for service is delinquent if not received by at Company or at the Company's authorized payment agency by close of business on the due date.
 - C. If the due date day falls on a holiday or weekend, then the due date will be the next work day after the due date.
 - D. If the due date shown on the bill falls on a holiday or weekend, The Company will include a statement on the bill or in the terms and conditions of Service that informs the Customer that the due date is extended to the next work day.

SECTION 2 – RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.7. A Customer will not be liable for any late payment charge applicable to a disputed portion of that Customer’s bill, so long as the Customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute on a timely basis, pursuant to Section 2.9.14.

2.9.8. Return Payment Charge – When a check, credit card payment, bank draft or electronic funds transfer is returned or refused for insufficient funds, a closed or non-existent account, insufficient credit available or any other reason, the Customer will be assessed the Return Payment Charge as set forth in Section 4.2

2.9.9. A Customer will be placed on a “cash only” basis upon receipt of two (2) returned checks within a twelve (12)-month period of time. “Cash only” is herein defined as cashier’s checks, U.S. currency, or money orders.

2.9.10. Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance will not constitute payment of a Customer’s account and Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.

2.9.11. Billing Adjustments

Pursuant to Commission Rule §26.27 (b) (3), billing adjustments will be handled by the Company as follows:

- A. Overbilling. If charges are higher than the Company’s tariff, schedule, or list on file with the Commission, terms and conditions of Service, or a Customer-specific contract, an appropriate refund will be made to the Customer.
1. The refund will be made for the entire period of the overbilling.
 2. If the overbilling is corrected within three billing cycles of the initial bill in error, interest is not required to be paid on the overcharge.
 3. If the overbilling is not corrected within three billing cycles of the initial bill in error, interest will be paid on the amount of the overcharges. The minimum interest to be paid will be based on the rate set by the Commission on December 1 of the preceding year, compounded monthly, and accruing from the date of payment or the initial date of the bill in error.
 4. The refund may be made by a credit on a subsequent bill, unless the Customer requests otherwise.

SECTION 2 – RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.11. Billing Adjustments, Continued

- B. Underbilling. If charges are found to be lower than authorized by the Company's tariff, schedule, or list on file with the Commission, terms and conditions of Service, or a Customer-specific contract, or if the Company failed to bill the Customer for Service, then:
1. The Customer may be backbilled for the amount that was underbilled for no more than six months from the date the initial error was discovered unless underbilling is a result of theft of Service by the Customer.
 2. Service may be disconnected if the Customer fails to pay charges arising from an underbilling.
 3. If the underbilling is \$50 or more, the Company will offer the Customer a payment plan option for the same length of time as that of the underbilling. A payment plan need not be offered to a Customer whose underpayment is due to theft of Service.
 4. Interest on underbilled amounts will:
 - (a) not be charged unless such amounts are found to be the result of theft of service by the Customer; and
 - (b) not exceed an amount based on the rate set by the Commission on December 1 of the preceding year, compounded monthly, and accruing from the day the Customer is found to have first tampered with, bypassed, or diverted service.

SECTION 2 – RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.12. Deferred Payment Agreements

Pursuant to Commission Rule §26.27 (b) (5), when a Customer contacts the Company and indicates inability to pay a bill or need of assistance with payment, the Company will inform the Customer of any alternative payment options and payment assistance programs available to the Customer.

2.9.13. Residential Partial Payments

Pursuant to Commission Rule §26.27 (b) (6), residential service payments will first be allocated to basic local telecommunications service.

SECTION 2 – RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.14. Customer Complaints and/or Billing Disputes

- A. Any objection to billed charges should be reported promptly to the Company. Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

PowerNet Global Communications
Attn: Customer Service
100 Commercial Drive
Fairfield, OH 45014
800-860-9495

- B. Pursuant to Commission Rule §26.27 (b) (4), if there is a dispute between a Customer and the Company about any bill for Company Service, the Company will:

1. investigate and report the results to the Customer; and
2. inform the Customer of the complaint procedures of the Commission if the dispute is not resolved.

- C. If after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with:

Texas Public Utility Commission
1701 N. Congress Ave.
PO Box 13326
Austin, TX 78711-3326

Telephone: 512-936-7000

SECTION 2 – RULES AND REGULATIONS, Continued

2.10. TAXES

Customer must pay, without limitation, all sales, use, gross receipts, excise, access, bypass, and other local, state and federal taxes, charges, fees, and surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on Company's net income). Such taxes may be separately stated on the applicable invoice.

2.11. ALLOWANCES FOR INTERRUPTION OF SERVICE

2.11.1. Credit for Interruptions

- A. General - When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to the interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of twelve (12) hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair it is considered to be impaired, but not interrupted.
- B. Calculation of Credit - For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the Monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Service outages between twelve (12) and twenty-four (24) hours in duration shall receive a credit for twenty-four (24) hours. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

SECTION 2 – RULES AND REGULATIONS, Continued

2.11. ALLOWANCES FOR INTERRUPTIONS OF SERVICE, Continued

2.11.1. Credit for Interruptions, Continued

C. Restrictions on Allowance - No credit allowance will be made for:

1. interruptions due to the negligence or willful act of the Customer, Authorized-User or Joint-User, including but not limited to noncompliance with the provisions of this tariff,
2. interruptions due to the failure or malfunction of facilities or equipment provided by the Customer or by others besides the Company,
3. interruptions due to electric power failure where the Customer furnishes such electric power,
4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions,
5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis,
6. interruption of service due to circumstances or causes beyond the control of the Company,
7. interruption of service due to failure to operate any equipment provided by the Company in accordance with instructions of the Company or the Company's agents,
8. interruption of service due to the company's maintenance of equipment.

2.11.2. Use of Alternative Service Provided by the Company - Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service.

SECTION 2 – RULES AND REGULATIONS, Continued

2.12. CANCELLATION OR MODIFICATION OF SERVICE BY CUSTOMER

- 2.12.1.** Customers may cancel Service by providing notice to Company at least thirty (30) days prior to cancellation. The notice must specify the date on which Service is to be discontinued.
- 2.12.2.** The Customer remains responsible for all Service charges until the day and time on which Service is actually disconnected.
- 2.12.3.** If Customer cancels Service before Company completes installation of the Service and at the time of cancellation Company has incurred any expense in installing Services or preparing to install Service that it would not otherwise have incurred, a charge equal to the cost Company incurred will apply. In no case will this charge exceed the charge for the minimum period of Services ordered, including installation charges and Non-Recurring charges and all amounts others may charge Company that would have been chargeable to the Customer had Service been initiated.
- 2.12.4.** If the Customer cancels Service after Company has completed installation, the charge set forth in Section 2.12.3. will apply to the extent Company has not yet recovered the costs described in Section 2.12.3. In addition, the minimum Service period obligations described in Section 2.7 will apply regardless of whether Service has been initiated and the charges due under Section 2.7 apply.
- 2.12.5.** In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

SECTION 2 – RULES AND REGULATIONS, Continued

2.13. SUSPENSION OR DISCONNECTION OF SERVICE BY COMPANY

2.13.1. Suspension of Service

Customers' Service is subject to Suspension and Disconnection of for the reasons listed in Sections 2.13.2 and 2.13.3 below. In the event of circumstances in which the Company may Disconnect Service, the Company will first Suspend the Customer's Service with notice, if required. If Service is Suspended, the Customer's telephone number is reserved for twenty (20) days. If the Customer's Service is restored within twenty (20) days, the Customer is required to pay the Restoral Charge as set forth in Section 4.2.1. If the reason for Suspension is not resolved within the twenty (20) day period of Suspension, the Customer's Service will be Disconnected according to the Commission's rules and regulations and the remainder of Section 2.13 below. If Service is Disconnected, a new telephone number will be assigned to the Customer and the Customer will be required to reapply for service as a new Customer, pay all outstanding amounts, pay a deposit, and pay all charges for new Service.

2.13.2. Suspension or Disconnection Without Notice.

Pursuant to Commission Rule §26.28 (b) (3), basic local telecommunications Service may be Suspended (T) or Disconnected (T) without notice for any of the following reasons:

- A. where service is connected without authority;
- B. where service was reconnected without authority; or
- C. where there are instances of tampering with the Company's equipment, evidence of theft of service, or other acts to defraud the Company.

SECTION 2 – RULES AND REGULATIONS, Continued

2.13. SUSPENSION OR DISCONNECTION OF SERVICE BY COMPANY, Continued

2.13.3. Suspension or Disconnection With Notice

Company may Disconnect (T) Service without liability upon ten (10) days written notice, to the Customer via first-class mail prior to Disconnection (T) of Service:

- A. If there is a condition determined in Company's sole discretion to be hazardous to the Customer, to other Customers of Company, to Company's equipment, to the public or to employees or agents of Company; or
- B. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to Service; or
- C. For use of Company's Services for any purpose other than that described in the application; or
- D. In the event of Customer use of equipment in such a manner as to adversely affect Company's equipment or the Service to others; or
- E. For violation of this Tariff, except as provided in Section 2.13.2, including) without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements; or
- F. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or
- G. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction.

SECTION 2 – RULES AND REGULATIONS, Continued

2.13. SUSPENSION OR DISCONNECTION OF SERVICE BY COMPANY, Continued

2.13.4. Suspension or Disconnection Prohibited.

Pursuant to Commission Rule §26.28 (b) (4), basic local telecommunications Service may not be Suspended (T) or Disconnected (T) for any of the following reasons:

- A. failure to pay for any charges that are not provided for in the Company's tariff, schedule, list, terms and conditions of Service, or Customer-specific contract;
- B. failure to pay for a different type or class of utility service unless charges were included on the bill at the time service was initiated;
- C. failure to pay charges resulting from underbilling that is more than six months before the current billing, except for theft of Service;
- D. failure to pay disputed charges until a determination is made on the accuracy of the charges; or
- E. failure of a Residential Customer to pay for any charges other than for residential basic local telecommunications Services, except for the nonpayment of long distance charges incurred after toll blocking was imposed.

2.13.5. Suspension or Disconnection on Holidays or Weekends.

Pursuant to Commission Rule §26.28 (b) (5), the Company will not Suspend (T) or Disconnect (T) on holidays or weekends, or the day before a holiday or weekend, unless Company personnel are available on those days to take payments and reconnect service. The Company may Suspend (T) or Disconnect (T) service on holidays or weekends, or the day before a holiday or weekend, when:

- A. a dangerous condition exists;
- B. notice is not required pursuant to Section 2.13.2; or
- C. the Customer requests disconnection.

SECTION 2 – RULES AND REGULATIONS, Continued

2.13. SUSPENSION OR DISCONNECTION OF SERVICE BY COMPANY, Continued

2.13.6. Suspension and Disconnection Notices.

Pursuant to Commission Rule §26.28 (b) (6), any Suspension (T) or Disconnection (T) notice issued by the Company to a Customer will:

- A. not be issued to the Customer before the first day after the bill is due. Payment of the delinquent bill at the Company's authorized payment agency is considered payment to the Company;
- B. be a separate mailing or hand delivery or sent electronically if requested by the Customer, with a stated date of Suspension (T) or Disconnection (T) and with the words "Suspension (T) notice," or "Disconnection (T) notice," or similar language prominently displayed on the notice;
- C. have a Suspension (T) or Disconnection (T) date that is not less than ten days after the notice is issued;
- D. be in English and Spanish; and
- E. for Residential Customers, indicate the specific amount owed for basic local telecommunications Services required to maintain basic local telecommunications Service.

2.13.7. Residential Customer Payment Allocations.

Pursuant to Commission Rule §26.28 (b) (7), payment allocations related to basic local telecommunications Service Suspension (T) or Disconnection (T) are as follows:

- A. Payments will first be allocated to basic local telecommunications Service.
- B. If Services are bundled, the rate of basic local telecommunications Service will be the Company's charge for stand-alone basic local telecommunications Service.

SECTION 2 – RULES AND REGULATIONS, Continued

2.13. SUSPENSION OR DISCONNECTION OF SERVICE BY COMPANY, Continued

2.13.8. Toll Blocking.

Toll blocking may be instituted by the Company pursuant to Commission Rule §26.28 (b) (8), as follows:

- A. Company Initiated Toll Blocking. The Company may toll block a Residential Customer for the nonpayment of long distance charges.
- B. Long Distance Carrier Initiated Toll Blocking. The Company will toll block a Residential Customer at the request and expense of a long distance carrier due to the nonpayment of long distance charges. The Company will not charge the long distance carrier more than \$10.00 for one-time installation nor more than \$1.50 per month for toll blocking. If the Company does not have the technical capability to initiate a toll block, then it will refer the request to the local exchange company that can implement the toll block.
- C. Access to toll-free numbers. Where technically capable, toll blocking will allow access to toll-free numbers.
- D. Nondiscriminatory application. The Company will not apply toll blocking in an unreasonably preferential, prejudicial, or discriminatory manner.
- E. Notice requirement. The Company will notify the Customer within 24 hours of initiating toll blocking.

2.13.9. The Suspension or Disconnection (T) of Service(s) by Company pursuant to this Section does not relieve the Customer of any obligations to pay Company for charges due and owing for Service(s) furnished up to the time of Suspension or Disconnection (T). The remedies set forth herein are not exclusive, and Company is at all times be entitled to all the rights available to it under law or equity.

2.13.10. Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or Services.

SECTION 2 – RULES AND REGULATIONS, Continued

2.14. RESTORATION OF SERVICE

- 2.14.1.** The use and restoration of Service in emergencies may be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.
- 2.14.2.** When a Customer's Service has been disconnected in accordance with this Tariff and the Service has been terminated through the completion of a Company service order, Service will be restored only upon the basis of application for new Service.
- 2.14.3.** A Customer whose Service has been discontinued for failure to establish credit or for nonpayment of bills will be required to pay the unpaid balance due Company before Service is restored.
- 2.14.4.** Whenever Service has been discontinued for fraudulent or other unlawful use, Company may, before restoring Service, require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate such fraudulent or otherwise unlawful uses and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.14.5.** Any Customer whose Service has been disconnected may be required to pay Service reconnection charges as set forth elsewhere in this Tariff.

SECTION 2 – RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY

2.15.1. Generally - The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omissions by the Company or any third parties, shall be limited to the extension of allowances for interruption of service as set forth in Section 2.11. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. **THE COMPANY WILL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES TO CUSTOMER, OR OTHERS USING THE SERVICE SUPPLIED TO CUSTOMER BY THE COMPANY, AS A RESULT OF ANY COMPANY SERVICE, EQUIPMENT, OR FACILITIES, OR THE ACTS, OMISSIONS, NEGLIGENCE OF THE COMPANY’S EMPLOYEES, AGENTS, OR SUPPLIERS.**

2.15.2. Company will not be liable to the Customer or Authorized User for, and the Customer and any Authorized User, jointly and severally, will indemnify, defend and hold harmless Company from any allegation, claim, loss, damage, liability, defect, cost or expense resulting from or involving:

- A. Circumstances Beyond the Company’s Control - The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- B. Acts of Other Entities - The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company’s Customers facilities or equipment used for or with the services the Company offers, or (b) for the acts or omissions of other Carriers or warehousemen.

SECTION 2 – RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.2., Continued

- C. Acts of the Customer - The Company shall not be liable for any damages or losses due to the fault of negligence of the Customer, its employees, agents, or suppliers, or due to the failure of malfunction of Customer-provided equipment or facilities. This limitation of liability also pertains to Customer premises equipment purchased or leased from the Company by the Customer.
- D. Damage to Customer's Premises - The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers, or supplying carriers to the Company, shall be deemed to be agents or employees of the Company.
- E. Liability for Acts of Other Carriers or Companies - The Company shall not be liable for any act or omission of any other company or companies supplying a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- F. Liability for Transmission Errors - The Company shall not be liable for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by Customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billings for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (2) not prevented by Customer-provided equipment but which would have been prevented had Company-provided equipment been used.

SECTION 2 – RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.2., Continued

- G. Disconnection of Service - The Company shall not be liable for the disconnection of Service for failure to pay the charges billed to Customer, including but not limited to, any direct, indirect, incidental, special consequential, exemplary or punitive damages, so long as such disconnection of Service complied with the applicable rules and regulations; or
- H. Violations - The Company shall not be liable for violations of the obligations of the Customer under this Tariff; or
- I. Interruption - The Company shall not be liable for the interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or
- J. Loss, Destruction or Damage - The Company shall not be liable for any, loss, destruction or damage to property of the Customer, the Customer's agent, distributors, or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Company, Customer, Authorized User or their employees, agents representatives or invitees; or
- K. Unlawful Acts - The Company shall not be liable for unlawful acts of Company's agents and employees if committed beyond the scope of their agency or employment.
- L. Disclosure - The Company shall not be liable for misrepresentation of, or the failure to disclose, the lawful rates and charges published in the Tariff, so long as Company has complied with any applicable rules and regulation related thereto; or
- M. Fees - The Company shall not be liable for fees Company delivered to a jurisdiction in question and not returned to Company as provided in Section 2.10 of this Tariff (Taxes); or

SECTION 2 – RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.2., Continued

- O. Caller ID Blocking - The Company shall not be liable for any failures, errors malfunctions or omissions of Caller ID Blocking whether or not arising from or relating to any ordinary negligence or other conduct by Company; or
- P. Unauthorized Use - The Company shall not be liable for any unauthorized use of the Service provided to Customer.

2.15.3. Indemnification - Notwithstanding the Customer's obligations as set forth in Section 2.8, the Company shall be indemnified, defended, and held harmless (including costs and reasonable attorney's fees) by the Customer or by others authorized by it to use the Service against any claim, loss or damage arising directly or indirectly from Customer's use of services furnished under this Tariff, including:

- A. claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; or
- B. A breach in the privacy or security of communications transmitted over Company's facilities; or
- C. Patent or trademark infringement or other infringement of intellectual property rights including, but not limited to, copyrights, trademarks, and trade secrets, arising from (1) combining (or using in connection with) Company-provided Services and equipment with any facilities, services functions, or products provided by the Customer or Authorized User or (2) use of Services, functions, or products which Company furnished in a manner Company did not contemplate and over which Company exercises no control. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, will obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim in infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement; or
- D. all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

SECTION 2 – RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.4. Limitations of Damages and of Period for Bringing Claims - The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no even exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service related to the claim is rendered.

2.15.5. Service Installation and Operation - The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, harm, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

2.15.6. Connection to the Company's Network - The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights of way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power data speed, and signal level for the intended use of the Customer and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

SECTION 2 – RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.7. THE SERVICES ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. COMPANY MAKES NO WARRANTY THAT SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE OR MEET ANY PARTICULAR PERFORMANCE LEVEL; NOR DOES COMPANY MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED THROUGH THE SERVICES OR THAT ANY DEFECT IN THE SERVICE WILL BE CORRECTED.

2.15.8. Errors in Billing - The liability of Company for errors in billing that result in overpayment by the Customer will be limited to a credit equal to the dollar amount erroneously billed or, in the even that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.

2.15.9. Provision of Service – the Company will not be liable for any refusals or failures to provide or delays in commencing Service to any Customer pursuant to Section 2.6 or for any failure to provide or maintain Service at any particular performance level.

SECTION 2 – RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.9. Emergency 911 Number Service

With respect to emergency 911 number service:

- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suites or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

- B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including , but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

SECTION 2 – RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.10. Directory Listings - In the absence of gross negligence or willful misconduct, Company has no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof.

- A. Cost and Time - The Company's liability arising from errors or omissions in Directory Listings shall be limited to the actual cost to the Customer for the Directory Listing during a given period of time. There is no liability to the Company and there will be no recovery by a Customer for loss of business to a Customer for errors or omissions in Directory Listings.
- B. Private and Semi-Private Listings - In conjunction with private and semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable in any manner should such number be divulged.
- C. Non-Published Listings and Emergency Calls - When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such government authority. By subscribing to service under this Tariff, the Customer acknowledges and agrees with the release of information under the provisions as described above.

SECTION 2 – RULES AND REGULATIONS, Continued

2.16. NOTICES

Any notice Company may give to a Customer will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Customer's billing address. Any notice the Customer may give Company will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to Company at the address provided in the most recently revised tariff sheets.

SECTION 2 – RULES AND REGULATIONS, Continued

2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION

- 2.17.1.** Customer-provided equipment on the Premises of Customer or Authorized User, the operating personnel there, and the electric power consumed by such equipment must be provided by and maintained at the expense of the Customer or Authorized User. Conformance of Customer-provided equipment with Part 68 of the FCC Rules is the responsibility of Customer.
- 2.17.2.** Customer or Authorized User must ensure that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring must be such as not to cause damage to Company-provided equipment and wiring or injury to Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury may be provided by Company at Customer's expense.
- 2.17.3.** Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provided equipment is connected to the facilities and equipment furnished under this Tariff, the responsibility of Company will be limited to the furnishing of Service, facilities and equipment offered pursuant to this Tariff. Beyond this responsibility, Company will not be responsible for:
- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - B. the reception of signals by Customer-provided equipment; or
 - C. network control signaling when performed by Customer-provided network control signaling equipment.

SECTION 2 – RULES AND REGULATIONS, Continued

2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION, Continued

2.17.4. The Customer must secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with Company. In addition, the Customer must ensure that its equipment and/or system or that of its Authorized User or agent(s) is properly interfaced with Company's Service and the signals emitted into Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its Authorized User or agent(s) fails to properly maintain and operate its equipment and/or system, Company may, upon written request, require the use of protective equipment at the Customer's expense.

2.17.5. Interconnection between the facilities or services of other carriers is governed by the applicable terms and conditions of the other carriers' tariffs.

2.17.6. Service furnished by Company may be interconnected with services or facilities of other authorized carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers must be provided at the Customer's expense.

SECTION 2 – RULES AND REGULATIONS, Continued

2.18. PROVISION AND OWNERSHIP OF TELEPHONE NUMBERS

2.18.1. Except as otherwise provided by law, Commission rule or Federal Communications Commission rules, the Customer has no property right in any telephone number or any right to continuance of Service through any particular serving office. Company may change a telephone number or a serving office designation, or both, of a Customer if required for engineering or technical reasons or whenever Company deems it desirable in the conduct of its business to do so.

2.18.2. Telephone numbers will not be changed as a penalty or to enforce payment for directory advertising charges.

2.19. PROMOTIONS

2.19.1. General, The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be approved by the Commission with specific starting and ending dates, and made part of this Tariff.

2.19.2. Disclosure of Promotion to Applicants and Customers

Pursuant to Commission Rule §26.31 (a), the Company will provide the following disclosures to Residential and Business Customers with five or fewer Customer access lines.

- A. If any portion of a promotion is translated into another language, then all portions of the promotion will be translated into that language. Promotions containing a single informational line or sentence in another language to advise persons how to obtain the same promotional information in a different language are exempt from this requirement.
- B. Promotions will not be fraudulent, unfair, misleading, deceptive, or anti-competitive as prohibited by federal and state law.

SECTION 3 – DESCRIPTION OF SERVICE

3.1. NETWORK EXCHANGE SERVICE

3.1.1. General

- A. Basic Local Service – provides a Customer with a telephonic connection to, and a unique telephone number on, PNG’s switching network which enables the Customer to:
1. receive calls from other stations on the public switched telephone network;
 2. access PNG’s Local Calling Services and other Services as set forth in this tariff;
 3. access interexchange calling services of PNG and of other carriers;
 4. access (at no additional charge) to PNG’s operators and business office for service related assistance;
 5. access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
 6. access relay services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies’ caller-paid information Services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information Services will be blocked by PNG’s switch at no charge upon Customer request. Subscribers to PNG Customers are provided with Collect Call, Person to Person, and Third Party Billed Blocking Service a automatically upon subscription to PNG’s Services at no charge. Each Basic Local Exchange Service corresponds to one or more telephonic communications Channels that can be used to place or receive one call at a time.

- B. Exchange Access Line – Individual line residence and business service is comprised of exchange access lines defined as the service central office line equipment and all PNG plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.2. APPLICATION OF RATES

3.2.1. General - The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:

- A. Nonrecurring Charges for installation of facilities and Services;
- B. Monthly Rates for availability and use of facilities and Services; and
- C. Usage or Transaction Charges (where applicable).

3.2.2. Service Areas

- A. Unless otherwise specified in this Tariff, local exchange boundaries and rate centers are the same as those contained Verizon Southwest's ("Verizon") and Southwestern Bell Telephone Company's ("SBC") Local Exchange Tariffs currently on file with the Commission.
- B. Company's description of service area in no way compels Company to provide any Service in an area where facilities or other extenuating factors limit Company's ability to provide Service.

3.2.3. Timing of Calls

- A. General
 - 1. All calls are billed in one (1) minute increments.
 - 2. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment.
 - 3. Calls less than the minimum length will be rounded to the minimum length.
 - 4. There is no billing for incomplete calls.
 - 5. For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.2. APPLICATION OF RATES, Continued

3.2.3. Timing of Calls, Continued

A. General, Continued

6. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
7. Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
8. Unless otherwise stated in this Tariff, rates for Service do not vary by time of day, day of week or mileage.

B. Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

1. Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
2. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
3. Timing terminates on all calls when the calling party hangs up or PNG's network receives an off-hook signal from the terminating carrier.
4. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.2. APPLICATION OF RATES, Continued

3.2.3. Timing of Calls, Continued

B. Charges Based on Duration of Use

6. All times refer to local time.

7. Applicable Rate Periods

Where call rates are based upon time of day, applicable rate periods are indicated in the chart below:

	MON	TUES	WED	THUR	FRI	SAT	SUN		
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD								
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD								EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD								

* To, but not including

C. Rates Based On Distance

1. Generally

a. Where charges for a service are specified based upon distance, the following rule applies:

Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an access line on PNG's network (such as a dedicated 800 or WATS access line), PNG will apply the Rate Center of the Customer's main billing telephone number.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.2. APPLICATION OF RATES, Continued

3.2.3. Timing of Calls, Continued

C. Rates Based On Distance, Continued

2. Calculation of Distance

Where usage charges are calculated by distance, such charges will be based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers. All calls are billed from the End User's serving wire center to the terminating point serving wire center.

(a) The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.2. APPLICATION OF RATES, Continued

3.2.3. Timing of Calls, Continued

C. Rates Based On Distance, Continued

2. Calculation of Distance, Continued

(a), Continued

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

(b) Formula:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

3.2.4. Application of Business and Residential Rates

A. The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.

B. Business rates apply at the following locations, among others:

1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
2. In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.2. APPLICATION OF RATES, Continued

3.2.4. Application of Business and Residential Rates, Continued

B. Business rates apply at the following locations, among others, Continued:

3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
4. In any residence location where there is substantial business use of the service and the customer has no service at business rates.

C. Residence rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business nature are not furnished.
2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the customer has service charged for at business rates another location.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.2. APPLICATION OF RATES, Continued

3.2.5. Additional Charges

In addition to the charges for Service described elsewhere in Section 3, the following charges apply to each individual Exchange Access Service line unless otherwise specified.

- A. Subscriber Line Charge (as established by the Federal Communications Commission) applies in addition to the monthly Basic Exchange Access Services rate described above.
- B. Other Government fees or charges - Any applicable municipal, state or federal taxes, telecommunications municipal infrastructure maintenance fees or other charges.
- C. Casual traffic charges that are derived from third party calls (e.g. 10XXX, 900/976, third party calls initiated by Customer through PNG's system) and trafficked over PNG's system.
- D. Primary Interexchange Carrier Change Charge – Customers may be presubscribed to the carrier of their choice for both InterLATA and IntraLATA service. The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's IntraLATA or InterLATA service after the initial installation of service.
- E. Local Number Portability (LNP) - Customers are assessed this fee for costs incurred when an end-user switches local carriers while maintaining the same local telephone number
- F. Network Access Charge - Customers are assessed this charge which allows PNG to recover various carrier charges and administrative costs associated with regulatory proceedings and compliance. It is charged as a percentage of usage charges, local charges and PIC fees. This fee is not a government mandated tax or surcharge.

(D) (N)
| |
(D) (N)

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.2. APPLICATION OF RATES, Continued

3.2.5. Additional Charges, Continued

G. Public Telephone Surcharge

1. In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371 and subsequent orders), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, set forth in Section 4 of this Tariff, is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service and applies for the use of the instrument used to access Company provided service. The surcharge is unrelated to the service accessed from the pay telephone.
2. Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g. using the "#" symbol). The Public Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.
3. Whenever possible, the Public Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to the completion of a call, the Public Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. INSTALLATION, MOVES AND SERVICE CHANGE CHARGES

3.3.1. Connection Charge

- A. The Connection Charge is a nonrecurring charge which applies to the following:
1. installation of a new service;
 2. transfer of an existing service to a different location;
 3. change from one class of service to another at the same or a different location;
 4. installation of an additional line.
- B. Exceptions to the Charge
1. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
 2. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
 3. The Company may from time to time waive or reduce the charge as part of a promotion. See Sections 2.19 and 4.4.

3.3.2 Conversion Charge

The Conversion Charge is applied to the customer's account upon the customer moving from a carrier other than PNG to PNG for local service.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.3. INSTALLATION, MOVES AND SERVICE CHANGE CHARGES, Continued

3.3.3. Moves, Adds and Changes

- A. The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge as set forth in Section 3.5.1 for the underlying service will apply as if the work had been done by the Company.
- B. The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Includes rearrangement or reclassification of existing service at the same location.

3.4. TROUBLE ISOLATION CHARGE

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment, a separate charge applies in addition to all other charges for the visit.

3.5. MISSED APPOINTMENT

Customer must be available for scheduled appointments or be assessed a missed appointment charge.

3.6. RESTORAL OF SERVICE

At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by Customer to the Company for Service and upon payment of the Restoral charge set forth in Section 4.2 of this Tariff, the Company will restore Service for a Customer whose Service has been Suspended for non-payment. This charge applies each time Service is reconnected after Suspension of Service for nonpayment but before Disconnection of Service, as described in Section 2.13. of this Tariff.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.7. TYPES OF NETWORK EXCHANGE SERVICES OFFERED

3.7.1. General – Sections 3.8 through 3.19 and Section 4 of this Tariff contain a general description of the services offered by PNG and the rates applicable to each service. PNG provides switched, telephonic-quality voice and data transmission services that enable Users to communicate on a real-time basis between points within local calling areas in the State of Texas, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

3.7.2. Services Offered

A. Residential Network Switched Services

1. Bundled Services

- (a) PowerNet Global Call to Connect Plus
- (b) PowerNet Global Call to Connect
- (c) PowerNet Global Call to Connect Simple

B. Per Use Custom Calling Features – Customers may utilize the following custom calling features on a per use basis: Repeat Dialing (Busy Redial) (*66), Per Call Blocking (*67), Call Return (Automatic Call Back) (*69).

C. Call Trace

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.7 TYPES OF NETWORK EXCHANGE SERVICES OFFERED, Continued

3.7.2. Services Offered, Continued

Non Package Custom Calling Features – Customers also may chose to subscribe to certain individually available custom calling features for a monthly fee per feature, as set forth below. Custom calling features available on an individual basis are as follows: Automatic al Rejection (Privacy Manager), Call Blocking (Call Screening), Caller ID With Name*¹, Call Forwarding – No Answer/Busy Line, Call Waiting and Speed Dial 8.

3.8 [RESERVED FOR FUTURE USE]

¹ The name and number of your caller may not be displayed for every incoming call. In some cases, you will see a message on your Caller ID display unit instead of the name and number of the caller. The exact wording of the message may vary depending upon you display unit. “Out of Area” or “Unavailable” messages are from calls made outside the specially equipped areas and calls made through an operator. “Private” or “Anonymous” messages are from calls made by people who have blocked the display of their telephone information.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.9. NETWORK EXCHANGE BUNDLED SERVICE

Network Exchange Bundled Service is a bundle or package of telecommunications services that may including local service, intrastate and interstate long distance service and custom calling features.

Rates and charges for service are set forth in Section 4 (Rates and Charges). Local Service Areas are set forth in Section 3.2.2 and Section 5.

3.9.1. Residential Bundled Services

Network Exchange Service Packages may include basic local service, IntraLATA toll service, InterLATA toll service and certain Custom Calling Features. Wireless service, voice mail and/or Internet access may be available with some packages at an additional charge.²

Bundled Service Packages are as follows:

A. PowerNet Global Call to Connect Plus

PowerNet Global Call to Connect Plus provides the Customer with an access line to the local exchange network and includes the following usage and features:

1. Unlimited calling within the Customer's Local Calling Area.
2. 120 minutes IntraLATA and InterLATA long distance calling within the United States only as part of the monthly rate.
3. Additional minutes of IntraLATA and InterLATA long distance calling at a per minute rate.
4. The following Custom Calling Features:
 - Caller ID
 - Call Waiting
 - Caller ID Waiting
5. Customer must choose Company as its IntraLATA and InterLATA toll carrier.

² These services may not be regulated by the Commission presently.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.9. NETWORK EXCHANGE BUNDLED SERVICE, Continued

3.9.1. Residential Bundled Services, Continued

B. PowerNet Global Call to Connect

PowerNet Global Call to Connect provides the Customer with an access line to the local exchange network and includes the following usage and features:

1. Unlimited calling within the Customer's Local Calling Area.
2. 120 minutes IntraLATA and InterLATA long distance calling within the United States only as part of the monthly rate.
3. Additional minutes of IntraLATA and InterLATA long distance calling at a per minute rate.
4. Customer must choose Company as its IntraLATA and InterLATA toll carrier.

C. PowerNet Global Call to Connect Simple

PowerNet Global Call to Connect Simple provides the Customer with an access line to the local exchange network and includes the following usage and features

1. Unlimited calling within the Customer's Local Calling Area.
2. 30 minutes IntraLATA and InterLATA long distance calling within the United States only as part of the monthly rate.
3. Additional minutes of IntraLATA and InterLATA long distance calling at a per minute rate.
4. Customer must choose Company as its IntraLATA and InterLATA toll carrier.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.10. TELEPHONE DIRECTORY

For Customers that subscribe to PNG's Basic Local Exchange Service, PNG will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. PNG may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

3.11. DIRECTORY LISTINGS

For each Customer of Company-provided Exchange Access Service(s), PNG shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by PNG, PNG will arrange for a listing of the main billing telephone number at each premise.

3.12. DIRECTORY ASSISTANCE SERVICE

3.12.1. PNG furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Texas requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

3.12.2. In order to make allowance for a reasonable need for numbering plan area Directory Assistance Service, including numbers not in the directory, directory inaccessibility and other conditions, no charge applies for the first three calls for telephone numbers of subscribers who are located within the numbering plan area of the calling party per month per station access line. The allowance is cumulative for all group billed services furnished on the same premises or as part of the same system within an exchange.

3.12.3. Charges for Directory Assistance Service are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.13. TELECOMMUNICATIONS RELAY SERVICE

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. PNG does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

3.14. CALL BLOCKING SERVICE

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach an intercept announcement. Call Blocking is provided at no charge.

Customers are automatically provided with Collect Call, Third-Party Billed and Person-to-Person Call Blocking upon Subscription to the Company's Service at no charge.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15. CUSTOM CALLING FEATURES

3.15.1. Generally

Certain Custom Calling Features in this section are included in Network Exchange Bundled Service packages offered by PNG. Other Custom Calling Services described below also may be purchased in addition to the services included in a particular package but these features are available only when purchased in combination with a PNG provided Network Exchange Bundled Service.

3.15.2. Feature Descriptions

- A. Call Blocking (Call Screening)– allows Customers to block calls from different telephone numbers. A screening list is created by the Customer either by adding the last number with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such number hear an announcement that the calling party is not accepting calls.
- B. Call Forwarding -Variable – a Customer activated feature that automatically transfers all incoming calls from the Customer’s telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding – Variable is billed for the forwarded leg of the call.
- C. Call Waiting–provides Customer a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Call Waiting service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer’s responsibility to obtain such Customer provided equipment.
- D. Caller ID with Name – allows a Customer to see a caller’s name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records that name, number, date and time of each incoming call – including calls that are not answered by the Customer. Caller ID service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer’s responsibility to obtain such Customer provided equipment.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15.2. Feature Descriptions, Continued

- E. Speed Dialing – allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available in with an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.
- F. Anonymous Call Rejection (Privacy Manager) - allows a called party to reject calls from parties that have activated the *67 Per Call Blocking feature to prevent the display of the calling telephone numbers to Caller ID - Number Only subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID subscribers. When Anonymous Call Rejection is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code..
- G. Per Use Custom Calling Features
 - 1. Call Return (Automatic Call Back)(*69) – This service allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the customer dials a code, then hears an announcement of the telephone number of the last party that called. If the customer wishes to return the call right away, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned.
 - 2. Per Call Blocking (*67) – blocks the Customer’s name and number from being transmitted on all outgoing calls from a particular line. Per call blocking is achieved by pressing *67 prior to each call, while per line blocking blocks the name and number of every outgoing call. Dialing a special code prior to dialing the number of the person being called can unblock the number and name. Per Call Blocking is provided at no charge.
 - 3. Repeat Dial (Busy Redial) (*66) – automatically redials the last telephone number the Customer dialed. If the number is busy, this Service will keep dialing the busy number up to 30 minutes and alert

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.15.2. Feature Descriptions, Continued

the Customer with a special ring when the line is free. The call will automatically be made when the Customer picks up the receiver. Repeat Dialing does not tie up the Customer's line, allowing the Customer to make and receive calls while it attempts to redial in the background.

4. Three-Way Calling – Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming calls.

H. Call Trace - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

I. Call Waiting ID - Call Waiting ID provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and/or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Call Waiting ID Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment. To receive this feature, Customer must also subscribe to Caller ID and Call Waiting.

(N)
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(N)

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.16. LIFELINE SERVICE PROGRAM

(N)

3.16.1. General

Lifeline Service Program is a retail local service offering sponsored by the FCC and Public Utility Commission of Texas and available to qualifying low-income consumers pursuant to 47 Code of Federal Regulations §54.101 (a)(1-8) and P.U.C. SUBST. R. 26.412.

- A. A qualifying low-income customer subscribing to the Lifeline Program shall receive federal and state reductions to their monthly tariffed residential local exchange access line. When a Lifeline customer subscribes to a package of services, those same reductions will apply to that portion of the package rate that is for basic network service. In a two-line package, only one line will receive the Lifeline reductions.
- B. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
- C. The Lifeline Program rate reductions do not apply to surcharges, taxes, long distance service, 976 and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.
- D. The Lifeline Program rate reductions do not apply to service connection charges; however, customers eligible for the Link-Up America Program will receive a 50% reduction, not to exceed \$30.00, on applicable service connection charges.
- E. A customer eligible for the Lifeline Program is automatically eligible for The Link-Up America Program. However, a customer may qualify and receive assistance under the Link-Up America Program independently of the Lifeline Program.
- F. The Company may not disconnect the local service of a Lifeline Program customer for the non-payment of toll charges. However, the Company reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills. The Company will inform the customer, of this change to their service due to the customer's non-payment of toll charges. Upon the customer's payment of all outstanding toll charges, the Company shall remove the block without additional cost to the customer.

(N)

*****Material previously located on this sheet was moved to Sheet No. 84.4*****

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.16. LIFELINE SERVICE PROGRAM, Continued

3.16.1. General, Continued

G. Upon subscribing to the Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service or to a limited amount of toll calling (in exchanges where technically available); however, the customer is under no obligation to accept the subscription to toll blocking.

H. The Company will provide to Customers who apply for or receive Lifeline service access to available vertical services or custom calling features, including Caller ID, Call Waiting, and Call Blocking, at the same price as its other Customers pay, provided that the Company has the capability to provide such services.

I. The Lifeline Program rate reductions will not be available on a retroactive basis.

3.16.2 Designated Lifeline Program Services

The Company shall offer the following services or functions defined to be qualified, or designated, Lifeline Program services:

- a. Single Party
- b. Local Usage
- c. Voice-grade access to the public network
- d. Dual tone multi-frequency (DTMF) signaling or its functional equivalent
- e. Access to emergency services
- f. Access to operator services
- g. Access to interexchange services
- h. Access to directory assistance services
- i. Toll blocking service

3.16.3 Eligibility Requirement

An eligible customer shall be defined as an individual whose annual household income is at or below 150% of the federal poverty guidelines or in whose household resides a person who receives or has a child who receives:

- a. Medicaid
- b. Food Stamps
- c. Supplemental Security Income (SSI)
- d. Federal Public Housing Assistance (FPHA)
- e. Low-Income Home Energy Assistance Program (LIHEAP)
- f. State Child Health Plan (CHIP)

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.16. LIFELINE SERVICE PROGRAM, Continued

3.16.3 Eligibility Requirement, Continued

The Lifeline Program rate reductions will be provided to each eligible customer. The Low-Income Discount Administrator (LIDA) will provide a list of eligible customers to the Company each month.

3.16.4 Obligations of the Customer

- A. Customers whose annual household income is at or below 150% of the federal poverty guidelines or who participate in FPHA or LIHEAP programs may self-enroll for Lifeline Program benefits by completing an application form and returning it to LIDA. LIDA will send a blank application upon customer request. LIDA can be reached at 1 -866-4LITEUP. Current customers receiving benefits under Medicaid, Food Stamps, SSI, or CHIP programs will be subject to the Lifeline Program automatic enrollment procedures as provided by the LIDA unless they provide a written request to the LIDA to be excluded from the Lifeline Program.
- B. A customer who is eligible for the Lifeline Program, but does not have telephone service shall be responsible for initiating a request for the Lifeline Program from the Company.

3.16.5 Obligations of the Company

LIDA will provide a list of eligible customers to the Company on a monthly basis. Upon receipt of the list, the Company shall begin reduced billing for those customers in accordance with the terms of the LIDA's procedures included in the LIDA guide.

3.16.6 Discontinuance of Service

- A. Discontinuance of Lifeline Discounts for customers automatically enrolled: The eligibility period for automatically enrolled customers is the length of their enrollment in TDHS benefits plus a period of 60 days for renewal. Automatically enrolled customers will have an opportunity to renew their TDHS benefits or self-enrollment with LIDA upon the expiration of their automatic enrollment.
- B. Discontinuance of Lifeline Discounts for customers who have self-enrolled: Individuals not receiving benefits through TDHS programs, but who have met Lifeline income qualifications, are eligible to receive the Lifeline Discount for seven months, which includes a period of 60 days during which the customer may renew their eligibility with LIDA for an additional seven months.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.16. LIFELINE SERVICE PROGRAM, Continued

3.16.7 Service Connection Charges

- A. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the Lifeline Program.
- B. Service connection charges do apply when:
 - 1) Existing eligible customers request additional nonqualifying services at the time Lifeline Program reduced billing is initiated.
 - 2) New customers (those without existing local exchange access service) eligible for the Lifeline Program establish service.
 - 3) Customers make subsequent moves or changes after initial connection to the Lifeline Program.
- C. In instances where service connection charges apply, customers qualifying for the Lifeline Program automatically qualify for the Link-Up America Program and may be eligible to receive a reduction in the applicable service connection charges.

3.16.8 Lifeline Program Rate Reduction

A. Implementation

The Company shall provide reduced billing to all Lifeline Program eligible customers within its service area in accordance with the Commission's Substantive Rules.

In instances where the customer inquires about participation in the Lifeline Program, the Company shall provide contact information for LIDA.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.16. LIFELINE SERVICE PROGRAM, Continued

3.16.8 Lifeline Program Rate Reduction, Continued

B. Amounts

The Company shall apply Lifeline Program rate reductions, per eligible customer, as described below.

	Monthly Rate Reduction
1) Waiver of Federal Subscriber Line Charge	\$5.27*
2) Maximum Federal Reduction to Residential Access Line Rate	\$3.50
3) Maximum State Reduction to Residential Local Exchange Access Line Rate	\$3.50

*Rate reduction will equal the End User Common Line charge of Southwestern Bell Telephone Company's Tariff F.C.C. No. 73, Section 4, End User Access Service, for Primary Residential and Single-Line Business, effective January 1, 2004. If Southwestern Bell should file changes to its End User Common Line Access Service charge in the future, this reduction shall then equal Southwestern Bell Telephone Company's new, effective End User Access Service charges.

3.17. EMERGENCY SERVICES

(M)

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling. If 911 Service is not available in an area, PNG shall make arrangements for the Customer to reach the appropriate emergency services through dialing "0".

*****Material located on this sheet was previously located on Sheet No. 84*****

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.18. INTRALATA PRESUBSCRIPTION

3.18.1. General

IntraLATA presubscription is a procedure whereby a Customer designates to PNG the carrier which the Customer wishes to be the carrier of choice for IntraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a Customer who has presubscribed to an IntraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative IntraLATA toll carrier on a per-call basis.

3.18.2. Options

- Option A: Customer may select PNG as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B: Customer may select PNG as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for InterLATA toll calls subject to presubscription.
- Option C: Customer may select a carrier other than PNG for IntraLATA toll calls subject to presubscription and the Company for InterLATA toll calls subject to presubscription.
- Option D: Customer may select a carrier other than PNG for both IntraLATA and InterLATA toll calls subject to presubscription.
- Option E: Customer may select two different carriers, neither being PNG for IntraLATA and InterLATA toll calls. One carrier to be the Customer's primary IntraLATA interexchange carrier. The other carrier to be the Customer's primary InterLATA interexchange carrier.
- Option F: Customer may select no presubscribed carrier for IntraLATA toll calls subject to presubscription, which will require the Customer to dial a carrier access code to rout all IntraLATA toll calls to the carrier of choice for each call.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.18. INTRALATA PRESUBSCRIPTION, Continued

3.18.3. Regulations

- A. Customers of record on the effective date of this Tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.
- B. Customers of record or new Customers may select either Options A, B, C, D, E or F for IntraLATA presubscription.
- C. Customers may change their selected option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified below.

3.18.4. Presubscription Procedures

- A. A new Customer will be asked to select IntraLATA and InterLATA toll carriers at the time the Customer places an order to establish local exchange Service with PNG. PNG will process the Customer's order for Service. All new Customers initial request for IntraLATA toll Service presubscription will be provided free of charge.
- B. If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, PNG will read a random listing of all available IntraLATA and InterLATA carriers to aid the Customer in selection. If selection is still not possible, PNG will inform the Customer that he/she will be given 90 calendar days in which to inform PNG of his/her choice of primary toll carrier(s) free of charge. Until the Customer informs PNG of her/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform PNG of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial subscriber request.
- C. Customers of record may initiate an IntraLATA or InterLATA presubscription change at any time, subject to the charges specified below. If a Customer of record inquires of PNG of the carriers available for toll presubscription, PNG will read a random listing of all available IntraLATA carriers to aid the Customer in selection.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.18. INTRALATA PRESUBSCRIPTION, Continued

3.18.5. Application of Presubscription Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed above, for any change thereafter, a Presubscription Interexchange Change Charge as set forth in Section 4.2.8 will apply. Customers who request a change in IntraLATA and InterLATA carriers with the same order will be assessed a single charge per line.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.19 OPTIONAL EXTENDED METRO SERVICE (EMS)

3.19.1 Rates

The local calling areas provided with this optional service are listed on 3.19.2 and are in addition to local calling areas listed in Section 5 following. Tier 1 exchanges are contiguous to the metropolitan exchange; Tier 2 exchanges are not contiguous, but are near the metropolitan exchanges

Tier 1, per line, per month	\$20
Tier 2, per line, per month	\$25

3.19.2 Calling Areas

- A. Alvarado (Tier 1) - All zones of the Ft. Worth Metropolitan Exchange and Cleburne of SWBT, and Azle, Grapevine, and Keller of Verizon.
- B. Arlington Zone (Ft. Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange of SWBT and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon, and those customers subscribing to EACS in the Allen and Rockwall Exchanges.
- C. Atlas portion of Fort Worth Zone (Ft. Worth Metropolitan Exchange) (Tier 1) All zones of the Dallas Metropolitan Exchange of SWBT and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon, and those customers subscribing to EACS in the Allen and Rockwall Exchanges.
- D. Aubrey (Tier 2) - All zones of the Dallas Metropolitan Exchange, Prosper, and Frisco of SWBT, and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon and those customers subscribing to EMS in Lake Dallas of the Lake Dallas Telephone Company Incorporated.
- E. Bandera (Tier 2) - All zones of the San Antonio Metropolitan Exchange and Hondo of SWBT.
- F. Bastrop (Tier 1) - All zones of the Austin Metropolitan Exchange, Elgin, Lockhart and Smithville of SWBT.
- G. Campbellton (Tier 2) - All zones of the San Antonio Metropolitan Exchange, Christine and Pleasanton of SWBT.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.19 OPTIONAL EXTENDED METRO SERVICE (EMS), Continued

3.19.2 Calling Areas, Continued

- H. Castroville (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Devine and Hondo of SWBT.
- I. Cedar Hill Zone (Dallas Metropolitan Exchange) (Tier 1) - All zones of the Ft. Worth Metropolitan Exchange of SWBT and Azle, Grapevine and Keller of Verizon.
- J. Christine (Tier 2) - All zones of the San Antonio Metropolitan Exchange, Campbellton and Pleasanton of SWBT.
- K. Cleburne (Tier 1) - All zones of the Ft. Worth Metropolitan Exchange, Alvarado, and Granbury of SWBT; and Azle, Grapevine and Keller of Verizon.
- L. Combine (Tier 1) - All zones of the Dallas Metropolitan Exchange of SWBT, and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett, and Wylie of Verizon.
- M. Crandall (Tier 1) - All zones of the Dallas Metropolitan Exchange, and Forney of SBC Texas; and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.
- N. Cypress (Tier 1) - All zones of the Houston Metropolitan Exchange of SBC Texas; Arcola and Stafford of Verizon; Sugar Land of the Sugar Land Telephone Company; Humble of the Central Telephone Company of Texas; and Katy of Fort Bend Telephone Company.
- O. Devine (Tier 2) - All zones of the San Antonio Metropolitan Exchange, La Coste, Hondo, Castroville, Poteet and Lytle of SBC Texas.
- P. Elgin (Tier 1) - All zones of the Austin Metropolitan Exchange, Bastrop and Taylor of SWBT.
- Q. Ennis (Tier 2) - All zones of the Dallas Metropolitan Exchange and Waxahachie of SWBT, and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.19 OPTIONAL EXTENDED METRO SERVICE (EMS), Continued

3.19.2 Calling Areas, Continued

- R. Euless Zone (Ft. Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange of SWBT and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon, and those customers subscribing to EACS in the Allen and Rockwall Exchanges.
- S. Farmersville (Tier 2) - All zones of the Dallas Metropolitan Exchange and Princeton of SWBT, and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.
- T. Forney (Tier 1) - All zones of the Dallas Metropolitan Exchange, Rockwall, Terrell, and Crandall of SWBT, and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.
- U. Glendale portion of Ft. Worth Zone (Ft. Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange of SWBT and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon, and those customers subscribing to EACS in the Allen and Rockwall Exchanges.
- V. Granbury (Tier 2) - All zones of the Fort Worth Metropolitan Exchange, Weatherford and Cleburne of Southwestern Bell, and Azle, Grapevine and Keller of Verizon.
- W. Grand Prairie Zone (Dallas Metropolitan Exchange) (Tier 1) - All zones of the Ft. Worth Metropolitan Exchange of SWBT and Azle, Grapevine, and Keller of Verizon.
- X. Greenville (Tier 2) - All zones of the Dallas Metropolitan Exchange, Royce City, and Rockwall of SWBT, and Caddo Mills, Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.
- Y. Hondo (Tier 2) - All zones of the San Antonio Metropolitan Exchange, Bandera, Castroville, Devine and Medina Lake of SWBT.
- Z. Kennedale Zone (Ft. Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange of SWBT and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon, and those customers subscribing to EACS in the Allen and Rockwall Exchanges.
- AA. La Coste (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Devine and Lytle of SBC Texas.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.19 OPTIONAL EXTENDED METRO SERVICE (EMS), Continued

3.19.2 Calling Areas, Continued

- BB. Liverpool (Tier 2) - All zones of the Houston Metropolitan Exchange of SBC Texas; Arcola and Stafford of Verizon; Sugar Land of the Sugar Land Telephone Company; Humble of the Central Telephone Company of Texas; and those customers subscribing to EMS in the Rosharon Exchange of Verizon.
- CC. Lockhart (Tier 1) - All zones of the Austin Metropolitan Exchange and Bastrop of SBC Texas.
- DD. Lytle (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Devine and La Coste of SBC Texas.
- EE. Mansfield Zone (Ft. Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange of SWBT and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon, and those customers subscribing to EACS in the Allen and Rockwall Exchanges.
- FF. Marion (Tier 1) - All zones of the San Antonio Metropolitan Exchange, New Braunfels and Seguin of SWBT.
- GG. McKinney (Tier 2) - All zones of the Dallas Metropolitan Exchange of SWBT, and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.
- HH. Medina Lake (Tier 1) - All zones of the San Antonio Metropolitan Exchange and Hondo of SWBT.
- II. Midlothian (Tier 1) - All zones of the Dallas Metropolitan Exchange, Red Oak, and Waxahachie of SWBT, and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.
- JJ. New Braunfels (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Seguin and Marion of SWBT.
- KK. North Richland Hills Zone (Ft. Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange of SWBT and Carrollton, Garland, Irving, Lewisville, Dallas. Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon, and those customers subscribing to EACS in the Allen and Rockwall Exchanges.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.19 OPTIONAL EXTENDED METRO SERVICE (EMS), Continued

3.19.3 Calling Areas, Continued

- LL. Pinehurst (Tier 2) - All zones of the Houston Metropolitan Exchange of SBC Texas; and Arcola and Stafford of Verizon; Sugar Land of the Sugar Land Telephone Company; and Humble of the Central Telephone Company of Texas.
- MM. Pipe Creek (Tier 1) - All zones of the San Antonio Metropolitan Exchange of SBC Texas.
- NN. Pleasanton (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Christine, and Campbellton of SBC Texas.
- OO. Poteet (Tier 1) - All zones of the San Antonio Metropolitan Exchange and Devine of SBC Texas.
- PP. Princeton (Tier 1) - All zones of the Dallas Metropolitan Exchange, and Farmersville of SBC Texas; and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.
- QQ. Prosper (Tier 2) - All zones of the Dallas Metropolitan Exchange, and Aubrey of SBC Texas; and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.
- RR. Red Oak (Tier 1) - All zones of the Dallas Metropolitan Exchange, Midlothian and Waxahachie of SBC Texas; and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett, and Wylie of Verizon.
- SS. Richmond-Rosenberg (Tier 1) - All zones of the Houston Metropolitan Exchange of SBC Texas; Arcola and Stafford of Verizon; and Humble of the Central Telephone Company of Texas.
- TT. Roanoke Zone (Ft. Worth Metropolitan Exchange) (Tier 1) - All zones of the Dallas Metropolitan Exchange of SBC Texas; and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon; and those customers subscribing to EACS calling service in the Allen and Rockwall Exchanges.
- UU. Royse City (Tier 2) - All zones of the Dallas Metropolitan Exchange, Terrell, and Rockwall of SBC Texas; and Carrollton, Garland, Irving, and Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett, and Wylie of Verizon.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.19 OPTIONAL EXTENDED METRO SERVICE (EMS), Continued

3.19.2 Calling Areas, Continued

- VV. Seguin (Tier 1) - All zones of the San Antonio Metropolitan Exchange, Marion and New Braunfels of SBC Texas.
- WW. Smithers Lake (Tier 1) - All zones of the Houston Metropolitan Exchange of SBC Texas; Stafford of Verizon; and Humble of the Central Telephone Company of Texas.
- XX. Smithville (Tier 2) - All zones of the Austin Metropolitan Exchange and Bastrop of SBC Texas.
- YY. Splendora (Tier 2) - All zones of the Houston Metropolitan Exchange of SBC Texas; and Arcola and Stafford of Verizon; and Sugar Land of the Sugar Land Telephone Company.
- ZZ. Spring (Tier 1) - All zones of the Houston Metropolitan Exchange of SBC Texas; Arcola and Stafford of Verizon; and Sugar Land of the Sugar Land Telephone Company.
- AAA. Taylor (Tier 1) - All zones of the Austin Metropolitan Exchange and Elgin of SBC Texas.
- BBB. Terrell (Tier 2) - All zones of the Dallas Metropolitan Exchange, Forney, Rockwall, and Royse City of SBC Texas; and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.
- CCC. Tomball (Tier 1) - All zones of the Houston Metropolitan Exchange of SBC Texas; Arcola and Stafford of Verizon; Sugar Land of the Sugar Land Telephone Company; and Humble of the Central Telephone Company of Texas.
- DDD. Valley Lodge (Tier 2) - All zones of the Houston Metropolitan Exchange of SBC Texas, Arcola and Stafford of Verizon, Sugar Land of the Sugar Land Telephone Company, Humble of the Central Telephone Company of Texas, and the Brookshire and Katy exchanges of Fort Bend Telephone Company.
- EEE. Waller (Tier 2) - All zones of the Houston Metropolitan Exchange, Pinehurst and Cypress of SBC Texas; and Humble of the Central Telephone Company of Texas; Arcola, and Stafford of Verizon; Sugar Land of the Sugar Land Telephone Company; and Brookshire and Katy of Fort Bend Telephone Company.

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.19 OPTIONAL EXTENDED METRO SERVICE (EMS), Continued

3.19.2 Calling Areas, Continued

FFF. Waxahachie (Tier 2) - All zones of the Dallas Metropolitan Exchange, Ennis, Red Oak, and Midlothian of SBC Texas; and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.

GGG. Weatherford (Tier 1) - All zones of the Ft. Worth Metropolitan Exchange, and Granbury of SBC Texas; and Azle, Grapevine, and Keller of Verizon.

3.20 EXTENDED AREA CALLING SERVICE

3.20.1 General Regulations

- A. Extended Area Calling Service (EACS) is a service which enlarges a customer's local calling scope. EACS plans may be either one-way or two-way. Individual EACS routes may be designated as mandatory or optional. Specific EACS calling arrangements are listed in section 3.20.4., following.
1. One-way EACS is a service whereby customers can make direct dialed calls to customers in other specified exchanges for an additional monthly charge.
 2. Two-way EACS is a service whereby customers can make calls to and receive calls from customers of participating providers in specified exchanges for an additional monthly charge
- B. Unless specified otherwise herein, the rates and charges are payable in advance.
- C. In cases where a single working telephone number is used for multiple lines, if EACS is purchased for one line in the arrangement, it must be purchased for all of the lines.
- D. Within a multiline hunting arrangement, if one line has two-way EACS, all lines must have two-way EACS.

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.2. Mandatory EACS Regulations

This mandatory service shall apply to all grades of local exchange service access lines and to all Pay Telephone Exchange Access Service local access lines which are served in the exchanges specified.

3.20.3. Optional EACS Regulations

- A. This optional service shall be available to specific grades of single-party residence service and business service listed beneath the exchanges specified. However, this service is not offered in connection with Pay Telephone Exchange Access Service
- B. This service is not provided in conjunction with Feature Group A service.

3.20.4. Rates and Calling Scopes

The rate additives of this service are in addition to the local exchange access service rates specified in section 4.1.1. The calling scopes provided for subscribers of this service are in addition to the local calling areas specified section 5.

- A. Allen Exchange (Optional EACS) - Two-way flat-rate calling with all zones of the Dallas Metropolitan Exchange, Frisco and Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett, and Wylie of Verizon, and those customers subscribing to Extended Metropolitan Service (EMS) in areas of the Fort Worth Metropolitan Exchange, Section 5 and EMS customers in the Verizon Exchanges of Grapevine and Keller.

Residential, per line, per month \$10

- B. Alvin (Mandatory EACS) - Two-way flat-rate calling to all zones of the Houston Metropolitan Exchange of SBC Texas; Arcola and Stafford of Verizon; Sugar Land of the Sugar Land Telephone Company; and Humble of the Sprint/Central Telephone Company of Texas.

Residential, per line, per month \$10

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

- C. Angleton Exchange (Optional EACS) - One-way flat-rate calling into the Clute-Lake Jackson and Freeport exchanges of SBC Texas.
- Residential, per line, per month \$20
- D. Anna Exchange (Optional EACS) - One-way flat-rate calling into the Allen and Dallas Metropolitan exchanges of SBC Texas; and the Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie exchanges of Verizon.
- Residential, per line, per month \$20
- E. Celina Exchange (Optional EACS) - One-way flat-rate calling into the Dallas Metropolitan exchange, Allen, Aubrey, and Frisco exchanges of SBC Texas; Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie exchanges of Verizon.
- Residential, per line, per month \$20
- F. Center Exchange (Optional EACS) - One-way flat-rate calling to the San Augustine exchange of SBC Texas.
- Residential, per line, per month \$20
- G. Cleveland (Optional EACS) { 14 } - One-way flat-rate calling into all zones of the Houston Metropolitan exchange of SBC Texas; the Arcola and Stafford exchanges of Verizon; the Sugar Land exchange of the Sugar Land Telephone Company; and the Porter, and Humble exchanges of the Central Telephone Company of Texas.
- Residential, per line, per month \$20
- H. Clute-Lake Jackson Exchange (Optional EACS) - One-way flat-rate calling into the Angleton exchange of SBC Texas.
- Residential, per line, per month \$20

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

- I. Cuero Exchange (Optional EACS) - Two-way flat-rate calling with the Victoria Exchange.
- Residential, per line, per month \$20
- J. Edgewood (Optional EACS) - One-way flat-rate calling into the Dallas, Terrell, and Forney exchanges of SBC Texas and the Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie exchanges of Verizon.
- Residential, per line, per month \$20
- K. Freeport (Optional EACS) - One-way flat-rate calling into the Angleton exchange of SBC Texas.
- Residential, per line, per month \$20
- L. Frisco (Optional EACS) Two-way flat-rate calling into the Dallas Metropolitan exchange, Allen, and Aubrey of SBC Texas; Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett and Wylie of Verizon.
- Residential, per line, per month \$10
- M. Galveston (Optional EACS) {14} - One-way flat-rate calling into all zones of the Houston Metropolitan exchange of SBC Texas; the Dickinson, Hitchcock-Sante Fe, Bacliff, League City, Kemah, Arcola, Stafford and Nassau Bay exchanges of Verizon; the Sugar Land exchange of the Sugar Land Telephone Company; the Humble exchange served by the Central Telephone Company of Texas.
- Residential, per line, per month \$20
- N. Hempstead (Optional EACS) - One-way flat-rate calling into all zones of the Houston Metropolitan and Cypress Exchanges of SBC Texas; the Arcola and Stafford Exchanges of Verizon; the Sugar Land Exchange of the Sugar Land Telephone Company; and the Humble Exchange of the Central Telephone Company of Texas.
- Residential, per line, per month \$20

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SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

- O. Italy (Optional EACS) - One-way flat-rate calling into the Dallas, Waxahachie, Red Oak and Midlothian exchanges of SBC Texas; and the Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie exchanges of Verizon.
- Residential, per line, per month \$20
- P. Liberty Hill(Optional EACS) - Two-way flat-rate calling with all zones of the Austin Metropolitan Exchange.
- Residential, per line, per month \$20
- Q. Marlin (Optional EACS) - Two-way flat-rate calling with all the zones of the Waco Metropolitan Exchange.
- Residential, per line, per month \$20
- R. Midland (Optional EACS) - Two-way flat-rate calling with the Odessa Exchange.
- Residential, per line, per month \$10
- S. Odessa (Optional EACS) - Two-way flat-rate calling with the Midland Exchange.
- Residential, per line, per month \$10
- T. Oglesby (Optional EACS) - Two-way flat-rate calling with all the zones of the Waco Metropolitan Exchange.
- Residential, per line, per month \$20
- U. Pampa (Optional EACS) - One-way flat-rate calling into the Amarillo Exchange.
- Residential, per line, per month \$20

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

- V. Port Bolivar (Optional EACS) {14}- One-way flat-rate calling into all zones of the Houston Metropolitan Exchange of SBC Texas; the Dickinson, Hitchcock-Sante Fe, Bacliff, League City, Kemah, Arcola, Stafford and Nassau Bay exchanges of Verizon; the Sugar Land exchange of the Sugar Land Telephone Company; the Humble exchange served by the Central Telephone Company of Texas.

Residential, per line, per month \$20

- W. Prairie View (Optional EACS) - One-way flat-rate calling into all zones of the Houston Metropolitan and Cypress Exchanges of SBC Texas; and the Arcola and Stafford Exchanges of Verizon; the Sugar Land Exchange of the Sugar Land Telephone Company; and the Humble Exchange of the Central Telephone Company of Texas.

Residential, per line, per month \$20

- X. Rockdale (Optional EACS) - One-way flat-rate calling into all zones of the Austin Metropolitan and Taylor exchanges of SBC Texas; and the Thorndale-Thrall Exchange of Verizon.

Residential, per line, per month \$20

- Y. Rockwall (Optional EACS) - Two-way flat-rate calling with all zones of the Dallas Metropolitan Exchange and the Carrollton, Garland, Irving, Lewisville, Dallas-Ft. Worth Airport, Plano, Rowlett, and Wylie of Verizon, and those customers subscribing to EMS in the Forney, Greenville, Terrell, Royse City Exchanges and the Arlington, Atlas, Euless, Glendale, Kennedale, Mansfield, North Richland Hills and Roanoke zones of the Fort Worth Metropolitan Exchange and EMS customers of the Grapevine and Keller exchanges of Verizon.

Residential, per line, per month \$20

- Z. San Augustine (Optional EACS) - One-way flat-rate calling into the Center Exchange.

Residential, per line, per month \$20

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

AA. Texas City (Optional EACS) {14}- One-way flat-rate calling into all zones of the Houston Metropolitan exchange of SBC Texas; the Dickinson, Hitchcock-Sante Fe, Bacliff, League City, Kemah, Arcola, Stafford and Nassau Bay exchanges of Verizon; the Sugar Land exchange of the Sugar Land Telephone Company; the Humble exchange served by the Central Telephone Company of Texas.

Residential, per line, per month \$20

BB. Wills Point(Optional EACS) - One-way flat-rate calling into the Dallas, Terrell, and Forney exchanges of SBC Texas; and the Carrollton, Garland, Irving, Lewisville, Dallas-Fort Worth Airport, Plano, Rowlett and Wylie exchanges of Verizon.

Residential, per line, per month \$20

CC. Yoakum Exchange (Optional EACS) - Two-way flat-rate calling with the Victoria Exchange.

Residential, per line, per month \$20

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

DD. Dallas/Fort Worth Calling Plan (Optional EACS)– One-way flat-rate calling available in each of the following SBC Texas exchanges:

Allen	Alvarado	Anna	Aubrey
Celina	Cleburne	Combine	Crandall
Dallas	Ennis	Farmersville	Forney
Fort Worth	Frisco	Granbury	Greenville
Italy	McKinney	Midlothian	Princeton
Prosper	Red Oak	Rockwall	Royse City
Terrell	Waxahachie	Weatherford	Wills Point

The calling scope for this plan includes each of the SBC Texas exchanges listed immediately above, as well as the following non-SBC Texas exchanges:

Verizon

Argyle	DFW Airport	Bardwell	Bartonville
Bristol	Caddo Mills	Cash	Lewisville
Carrollton	Keller	Ferris	Garland
Tawakoni	Irving	Josephine	Reno
Justin	Quinlan	Maypearl	Merit
Blue Ridge	Palmer	Pilot Point	Nevada
Plano	Azle	Rowlett	Springtown
Grapevine	Wilmer	Wylie	Venus
Denton			

Valor

Avalon	Glen Rose	Milford
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Century Telephone Co. of Texas

Lake Dallas

Sprint/United Telephone Co. of Texas

Kaufman

Sprint/Centel

Rhome

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

DD. Dallas/Fort Worth Calling Plan (Optional EACS), Continued

Alltell

Acton

Cresson

Godley

Residential, per line, per month, without EMS \$35

Residential, per line, per month, with EMS \$20

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

EE. The Houston Metropolitan Calling Plan (Optional EACS) - One-way flat-rate calling available in each of the following SBC Texas exchanges:

Alvin	Angleton	Bay City	Bellville
Brenham	Cleveland	Clute-Lake Jackson	Columbus
Cypress	Dayton	Eagle Lake	El Campo
Freeport	Galveston	Garwood	Hempstead
Houston	Liberty	Liverpool	Matagorda
Pinehurst	Port Bolivar	Prairie View	Richmond- Rosenberg
Sealy	Smithers Lake	Splendora	Spring
Texas City-La Marque Wharton	Tomball	Valley Lodge	Waller

The calling scope for this plan includes each of the SBC Texas exchanges listed immediately above, as well as the following non-SBC Texas exchanges:

Alltel Sugar Land Telephone

Old Ocean	Sugar Land	Sweeny
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Fort Bend Telephone Co.

Beasley	Brookshire	Damon	Katy
Needville			

Verizon

Arcola	Bacliff	Baytown	Beach City
Boling	Crosby	Dickinson	East Bernard
Highlands	Hitchcock	Huffman	Kemah
League City	Mont Belvieu	Nassau Bay	Rosharon
Stafford	Wallis		

Sprint/Central

Glen Flora	Porter	West Columbia	Humble
Porter Heights			

Residential, per line, per month, without EMS	\$35
Residential, per line, per month, with EMS	\$20

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

FF. The Beaumont Calling Plan (Optional EACS) - One-way flat-rate calling available in each of the following SBC Texas exchanges:

Beaumont	Bridge City	Buna	China
Deweyville	Evadale	Fannett	Jasper
Kirbyville	Kountze	LaBelle	Lumberton
Mauriceville	Nederland/Port Neches	Orange	Port Arthur
Sabine Pass	Silsbee	Sour Lake	South Vidor
Spurger	Vidor	Warren	Westbury
Wildwood	Woodville		

The calling scope for this plan includes each of the SBC Texas exchanges listed immediately above.

Residential, per line, per month \$25

GG. The Lower Rio Grande Valley (Optional EACS) - One-way flat-rate calling available in each of the following SBC Texas exchanges:

Alamo-Pharr-San Juan	Edinburg	Mercedes	Rio Hondo
Brownsville	Harlingen	Mission	San Benito
Donna	Los Fresnos	Port Isabel	Sullivan City
Edcouch	McAllen		

The calling scope for this plan includes each of the SBC Texas exchanges listed immediately above, as well as the following non-SBC Texas exchanges:

<u>Verizon</u> La Feria	Lyford	Raymondville	Santa Rosa Weslaco
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Residential, per line, per month \$25

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

HH. The Corpus Christi Calling Plan (Optional EACS) - One-way flat-rate calling available in each of the following SBC Texas exchanges:

Alice	Corpus Christi	Refugio	Skidmore
Bayside	Freer	Rockport	Woodsboro
Beeville	Kingsville	San Diego	Benavides
Mathis	Sinton		

The calling scope for this plan includes each of the SBC Texas exchanges listed immediately above, as well as the following non-SBC Texas exchanges:

<u>Verizon</u>			
Agua Dulce	Odem	Taft	Aransas Pass
Orange Grove	Bishop	Portland-Gregory	Ingleside
Robstown			

Residential, per line, per month \$25

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

- II. The San Antonio Area Calling Plan (Optional EACS) – One-way flat-rate calling available in each of the following SBC Texas exchanges:

Asherton	Brackettville	Catarina	Devine
Karnes/Falls City	Laredo	Medina Lake	Pleasanton
San Antonio	Bandera	Campbellton	Christine
Eagle Pass	Kenedy	Luling	New Braunfels
Poteet	Seguin	Batesville	Carrizo Springs
Cotulla	Encinal	La Coste	Lytle
Pearsall	Runge	Uvalde	Big Wells
Castroville	Crystal City	Hondo	La Pryor
Marion	Pipe Creek	Sabinal	

The calling scope for this plan includes each of the SBC Texas exchanges listed immediately above, as well as the following non-SBC Texas exchanges:

Valley Telephone

Artesia Wells	Fowlerton	Millett	San Miguel
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Alenco

Dolores	Knippa	Modeana	West Marietta
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Verizon

Charlotte	Dilley	Jourdanton	Somerset
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Guadalupe Valley Telephone Coop.

Kingsbury

Residential, per line, per month, without EMS	\$35
Residential, per line, per month, with EMS	\$20

SECTION 3 – DESCRIPTION OF SERVICE, Continued

3.20 EXTENDED AREA CALLING SERVICE, Continued

3.20.4. Rates and Calling Scopes, Continued

- JJ. The East Texas Calling Plan (Optional EACS) - One-way flat-rate calling available in each of the following SBC Texas exchanges:

Atlanta	Carthage	Deadwood	Jefferson
Lindale-Swan	Longview	Marshall	Mineloa
Owentown	Tyler		

The calling scope for this plan includes each of the SBC Texas exchanges listed immediately above, as well as the following non-SBC Texas exchanges:

<u>Verizon</u>		
Gladewater	Hallsville	Kilgore

Residential, per line, per month \$25

SECTION 4 – RATES AND CHARGES

Service to be provided as defined in Section 3 of this tariff. Service charges also apply.

4.1. NETWORK SWITCHED SERVICES

4.1.1. Residential Services

A. Residential Bundled Service Package Rates only available in SBC area

	Per Month	Per Minute
1. PowerNet Global Call to Connect Plus		
Per Line, Per Month	\$35.33	
IntraLATA and InterLATA toll usage over 120 minutes		\$0.119
2. PowerNet Global Call to Connect		
Per Line, Per Month	\$21.33	
IntraLATA and InterLATA toll usage over 120 minutes		\$0.119
3. PowerNet Global Call to Connect Simple		
Per Line, Per Month	\$ 16.33	
IntraLATA and InterLATA toll usage over 30 minutes		\$0.119

SECTION 4 - RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES

4.2.1. Installation, Moves and Service Change Charges

	Non-Recurring
New Installation **	\$150.00
Move service to new location**	\$75.00
One-Time Changes to Service	\$9.99
Installation of additional line **	\$75.00
Missed Appointment	\$75.00
Restoral charge	\$25.00
Conversion Fee	\$22.00

**Customer must be available at scheduled install time

4.2.2. Trouble Isolation Charge

Trouble isolation and other repair services are provided to Customers by the underlying carrier, at the underlying carrier's rates, terms and conditions, pursuant to the underlying carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying carrier's tariffed rates.

4.2.3. Custom Calling Features

The following Custom Calling Features are available on a per-use and/or monthly basis, as indicated elsewhere in this tariff, at the rates and charges set forth below. The non-recurring charge is a one-time charge applied to the Customer's bill each time the Customer adds a feature to their account.

	Per Use	Monthly	Non-Recurring Charge	
Repeat Dial (Busy Redial) (*66)	\$1.25	\$4.99	\$5.00	
Per Call Blocking (*67)	\$0.00	N/A	N/A	
Call Waiting	N/A	\$2.80	\$5.00	
Caller ID	N/A	\$9.95	\$5.00	(I)
Call Return (Automatic Call Back) (*69)	\$1.25	\$5.00	\$5.00	
Anonymous Call Rejection (Privacy Manager)	N/A	\$2.99	\$5.00	
Speed Dialing 8	N/A	\$5.99	\$5.00	(I)
Three-Way Calling	\$1.25	\$5.99	\$5.00	
Call Forwarding Variable	N/A	\$5.99	\$5.00	
Call Blocking (Call Screening)	N/A	\$5.99	\$5.00	(I)
Call Waiting ID		\$4.50	\$5.00	(N)

Issued: December 1, 2005

Effective: December 2, 2005

Issued by:

Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

SECTION 4 - RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES, Continued

4.2.4. Return Payment Charge	Per Occurrence
Charge	\$15.00
4.2.5. Additional Charges	Per Month Charge
Subscriber Line Charge (SLC), per line, per month	\$6.50
Local Number Portability (LNP), per month	\$0.23
Network Access Charge	10.8% of usage charges, local charges and PIC fees (D) (N)
4.2.6. Directory Listing	Per Month
Non-Published Listing	\$4.95
Additional Listing	\$2.49
One time charge for additional listing	\$10.00
Non-Listed	\$2.95 (I)
4.2.7. Directory Assistance	Per Usage
Directory Assistance	\$0.75
Directory Assistance Call Completion	\$0.50
4.2.8. Presubscribed Interexchange Carrier Change Charge	Per Change
Charge	\$9.99
4.2.9. Pay Telephone Surcharge	Per Call
Surcharge	\$0.65
4.2.10. Call Trace	Per Activation
Call Trace ³	\$8.00

³ Per trace attempt successfully completed. Limit of one activation per attempt.

SECTION 4 – RATES AND CHARGES, Continued

4.3. RATES BY INDIVIDUAL CONTRACT BASIS (ICB)

At the option of the Company, service may be offered on an individual contract basis (ICB) to meet specialized requirements of the Customer not contemplated by this Tariff. The terms of each ICB contract shall be mutually agreed upon between the Customer and the Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general Service offerings, or other customized features. The terms of the ICB contract may be based partially or completely on term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six (6) months after the initial offering to the first contract Customer for any given set of terms. ICB contract arrangements will be filed with the Communications Division of the Commission.

SECTION 4 – RATES AND CHARGES, Continued

4.4. PROMOTIONAL OFFERINGS

PNG, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this Section 4.4.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above PNG's total service long run incremental cost.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

SECTION 5 – SERVICE AREA EXCHANGES

5.1. VERIZON LOCAL CALLING AREA

Exchange	Extended Area Service
Agua Dulce (Alta Loma) - See Hitchcock - Santa Fe	(Alta Loma) - See Hitchcock - Santa Fe
Aransas Pass (City By The Sea SRA)	
Arcola	Houston EMS
Argyle	Bartonville
Azle	Fort Worth Metro
Bacliff	Apollo, Seabrook, Dickinson, Kemah, League City, Nassau Bay or Opt. Houston EMS
(Bailey SRA) - See Bonham	
Ballinger	Paint Rock, Norton
Bangs	Brownwood, Lake Brownwood
(Banquete SRA) - See Robstown	
Barnhart	
(Barry) - See Blooming Grove	
Bartonville	Argyle, Opt. EMS to Denton, Justin, DFW Airport, Grapevine, Keller, Lake Dallas, and Dallas Metro
Baytown	Highlands, Houston (Central, Channelview, Deer Park, and La Porte Zones), Beach City, Mont Belvieu, Crosby or Opt. Houston EMS

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
Beach City	Baytown, Mont Belvieu, Crosby or Opt. Houston EMS
Ben Wheeler	Canton, Jackson, Myrtle Springs, Oakland
Big Lake	
Bishop	
Blanco	Johnson City
Blanket	Brownwood
Blessing	
Bloomington-Placedo	
Boerne	Balcones, Kenberg, Sabina
Bonham	
Dodd City (SRA)	
Bailey (SRA)	
Brady	Melvin, Voca, Rochelle, Lohn, Mercury, Doole
Bronte	
Brownwood	Lake Brownwood, Bangs, Blanket, Zephyr
Bryan-College Station	Snook-Tunis
Steel Store (SRA)	
Buda	

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
Country Estates (SRA)	
Caldwell	Deanville, Snook-Tunis, Sumerville
Canton	Ben Wheeler, Jackson, Myrtle Springs, Oakland
(Cape Caranchua - See Palacois)	
Carlsbad	San Angelo
Carrolltown	Dallas Metro
Charlotte	
Christoval	
(City By The Sea SRA)	
Coleman	
(College Station - See Bryan)	
Collinsville	
Comanche	Hasse Proctor, Newburg, Sidney, Gustine
(Corinthian Point SRA) - See Willis	
(Cottonwood Shores SRA) - See Marble Falls	
(Country Estates (SRA) - See Buda	
Crosby	Highlands, Baytown, Houston EMS

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
Dallas-Fort Worth Airport	Dallas Metro or Opt. Dallas-Fort Worth Metro
Deanville	Caldwell, Snook-Tunis, Somerville
Del Rio	
Val Verde Estates (SRA)	
Denton	
Dickinson	Bacliff, Kemah, League City, Nassau Bay, Apollo, Friendswood, Alvin or Opt. Houston EMS
Dilley	Millett
Dime Box	Millett, Giddings, Lexington
Dripping Springs	
Goldenwood (SRA)	
Harmon Hills (SRA)	
(Driscoll SRA) - See	
Robstown	
East Bernard	
Ector	
Eden	
Eldorado	SRA
(Ellinger SRA) - See	
Fayetteville	
Falfurrias	Premont, Encino
Fayetteville	La Grange
Ellinger (SRA)	
Fredericksburg	Doss, Stonewall, Willow City

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
Garland	Dallas Metro
George West	Three Rivers
Georgetown	
Giddings	Northrup, Dime Box, Lexington
Gilmer	Bettie, Pine Acres, Pritchett, Rosewood
Goldthwaite	Big Valley, Mullin, Priddy, Star
Gonzales	Cost, Saturn, Leesville
Gordonville	SRA
Sherwood Shores (SRA)	
Grand Saline	
Granger	Taylor
Granite Shoals	Burnet, Kingsland, Marbel Falls
Grapevine	
Gunter	Van Alstyne
Gustine	Comanche
Hallsville	
Henderson	Good Springs, Lanesville, Minden, Oakhill, Pine Hill, Turnertown
Highlands	Baytown, Houston (Central, Channelview, and Sheldon Zones), Crosby, Beach City or Opt. Houston EMS
Hitchcock-Santa Fe	Texas City, La Marque, Option Houston EMS plus: Alvin, Liverpool
Howe	
Huffman	Houston EMS

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
Ingleside	
Irving	Dallas Metro or Opt. Dallas-Fort Worth Metro
Jackson	Ben Wheeler, Canton, Myrtle Springs, Oakland
Jacksonville	
Jarrell	
Johnson City	Round Mountain, Blanco
Jourdanton	Pleasanton, Poteet
Junction	London
Justin	
Keller	Fort Worth Metro or Opt. Dallas-Ft. Worth Metro
Kemah	Bacliff, Dickson, League City, Nassau Bay, Apollo, Seabrook, Nassau Bay or Opt. Houston
Kilgore	Longview
Liberty City (SRA)	
Kingsland	Tyler, Llano/West Llano, Tow, Granite Shoals
Kurten	
Kyle	

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
Mountain City Oaks (SRA)	
La Feria	
La Grange	
(La Grulla SRA)	
- See Rio Grande City	
Lake Brownwood	Brownwood, Bangs, Memphis
(Lake Conroe)	
- See Willis	
(Lake Nasworthy) - See San Angelo	
LaVernia	
League City	
Lewisville	Dallas Metro or Opt. Dallas-Fort Worth Metro
Lexington	Dime Box, Giddings
(Liberty City SRA)	
- See Kilgore	
Llano-West Llano	Kingsland, Tow
London	Junction
Lyford	Ramondville, Stillman
Sebastian (SRA)	

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
(Magnolia Beach SRA) - See Port Lavaca	
Marble Falls	Burnet, Granite Shoals
Mason	Fredonia, Katemcy, Streeter, Pontotoc
Menard	
(Mertens SRA) - See Frost	
Mertzou	
Miles	
Mont Belvieu	Baytown, Beach City or Opt. Houston EMS
Mount Vernon	
(Mountain City Oaks SRA) - See Kyle	
Myrtle Springs	Ben Wheeler, Canton, Jackson, Oakland
New Summerfield	
New Waverly	Willis
Nixon	
(North Robstown) - See Robstown	
Northup	Giddings

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
Oakland	Ben Wheeler, Canton, Jackson, Myrtle Springs
Odem	Robstown, Corpus Christi Metro
Orange Grove (Orchard SRA) - See Willis	
Ozona	
AC&W (SRA)	
Paint Rock	Ballinger
Palacios	
Cape Caranchua (SRA)	
Pilot Point	Tioga
Plano	Dallas Metro
Point Comfort	
Port Lavaca	
Alamo Beach (SRA)	
Magnolia Beach (SRA)	
Port O'Connor	
Portland	Corpus Christi (Tulip, Wyman, Terminal and Ulysses Zones), Seadrift, Port O'Connor
Premont	Falfurrias
Quitman	Dry Creek, Jim Hogg

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
Raymondville	Lyford, LaSara, San Perlita, Stillman
Rio Grande City	
LaGrulla (SRA)	
(Riverside SRA)	
- See Trinity	
Robstown	Corpus Christi (Central, Calallen, Clarkwood Zones)
Driscoll (SRA)	
Banquete (SRA)	
Roma	
Rosharon	Arcola or Opt. Houston EMS
Little Otey (SRA)	
Round Mountain	Johnson City
Rowlett	Dallas Metro
Rowena	
Rusk	Hudson
Gallatin (SRA)	

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
San Angelo	Carlsbad, Miles, Eola
San Gabriel	Thorndale-Thrall, Taylor
Santa Rosa	La Feria, Harlingen
Schulenberg	High Hill, Moravia
Seadrift	Port Lavaca
Shepherd	Coldspring, Evergreen
Sherman	Denison, Pottsboro
Southmayd (SRA) (Sherwood Shores SRA) - See Gordonville (Shiloh) - See Baytown	
Smiley	
Snook-Tunis	Bryan, College Station, Caldwell, Deanville, Somerville
Somerset	
Somerville	Caldwell, Deanvill, Snook-Tunis
Sonora (Southern Pines SRA) - See Texarkana	
Southmayd (SRA) - See Sherman	
Stafford (Steele Store SRA) - See Byran	Houston EMS
Sterling City	
Stonewall	Fredericksburg, Willow City
Sulphur Springs	

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
Taft	
Thorndale-Thrall	San Gabriel, Taylor
Three Rivers	George West
Tioga	Pilot Point
Tivoli- Austwell	
Tow	Llano-West Llano, Kingsland
Greenwood Acres (SRA)	
Trenton	
Turnertown	Henderson
(Val Verde Estates SRA) - See Del Rio	
Van	
Van Alstyne	Anna, Gunter
Vanderbilt	
Wallis	
Orchard (SRA) (Warren City) - See Gladewater	
Water Valley	
Weimar	
Weslaco	Donna, Ed Couch-Elsa, Mercedes
Whitesboro	
Willis	New Waverly, Optional Houston EMS

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.1. VERIZON LOCAL CALLING AREA, Continued

Exchange	Extended Area Service
Corinthian Point (SRA)	
Lake Conroe (SRA)	
Willow City	Fredericksburg, Stonewall
Wimberely	
Winfield	
Winnsboro	Sandy Creek, Wynne
Winters	Bradshaw, Crews, Wingate
Wylie	Dallas Metro
Zephyr	Brownwood

SRA = Special Rate Area

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.2. VERIZON EXPANDED LOCAL CALLING AREAS

Exchange	Expanded Area
Charlotte	Jourdanton, Pleasanton, Poteet and Christine
East Bernard	Beasley, Eagle Lake, Garwood, Glen Flora, Valley Lodge, Rosenberg/Richmond, Wallis & Wharton
LaVernia	Floresville, Seguin, & Sutherland Springs
Myrtle Springs	Edgewood, Grand Saline, Van, & Wills Point Proj #20135 Terrell
Winfield	Mt. Vernon & Mt. Pleasant
Gunter	Sherman, Howe, Dorchester Allen, Anna, Aubrey, Bells-Savoy, Blue Ridge, Celina, Collinsville, Denison, Denton, Frisco, Gainesville, Gordonville, McKinney, Pilot Point, Pottsboro, Princeton, Prosper, Sanger, Tioga, Tom Bean, Trenton, Whitesboro, Whitewright
Bloomington/Placedo	Victoria
Proj. # 16578	Edna, Port LaVaca, Tivoli
Proj. # 17743	Point Comfort
Barnhart	San Angelo, Mertzson, Big Lake
Christoval	San Angelo
Ector	Bonham, Sherman, Denison, Bells-Savoy
Gladewater	Longview, Tyler, Gilmer, Big Sandy, Kilgore
New Waverly	Huntsville, Montgomery, Riverside/Trinity, Conroe, Lake Conroe, Grangerland, Walden, Riverbrook, Cut-N-Shoot
Wallis	Bellville, Sealy, Valley Lodge, Rosenberg/Richmond
Water Valley	San Angelo, Carlsbad
Willis	Conroe, Lake Conroe, Cut-N-Shoot, Grangerland, Montgomery, Walden, Riverbrook

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.2. VERIZON EXPANDED LOCAL CALLING AREAS, Continued

Exchange	Expanded Area
Van Alstyne	McKinney, Prosper, Celina, Princeton, Blue Ridge, Denison, Sherman, Collinsville, Howe, Dorchester, Tom Bean, Bells-Savoy, Ector, Tioga, Farmersville, Pottsboro, Celeste, Whitewright, Trenton, Leonard, Bonham Caldwell Bryan-College Station
Hitchcock-Santa Fe	Galveston, Dickinson
Kyle	Buda, San Marcos
Leonard	Bonham, Greenville, Trenton, Celeste, Tom Bean, Wolfe City, McKinney, Allen, Denison, Sherman, Blue Ridge, Bells-Savoy
Mertzson Project #130057	San Angelo
Project # 19232	Eldorado
Trenton	Bonham, Sherman, Leonard, Whitewright, Blue Ridge
Big Lake	Barnhart, Mertzson, San Angelo, Ozona
Gilmer	Gladewater, Kilgore, Longview, Ore City, Pittsburg, Tyler
Paint Rock	Eden, Miles, Rowena, San Angelo
Tow	Burnet, Marble Falls
Agua Dulce	Alice, Robstown Bishop, Orange Grove
Deanville	Bryan College Station
Hallsville	Gladewater, Kilgore, Longview, Marshall
Rowena	Miles, San Angelo
Proj #16487	Ballinger, Eden, Winters
Smiley Proj #13371	Gonzales, Nixon
Proj #17811	Seguin, Stockdale
Proj #23385	Westhoff
Bishop	Alice, Kingsville, Robstown
Thorndale	Thrall
Proj #21398	Rockdale

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.2. VERIZON EXPANDED LOCAL CALLING AREAS, Continued

Exchange	Expanded Area
Jacksonville	Tyler, Rusk Henderson Kilgore, Longview, Tyler
Robert Lee	San Angelo
Dickinson	Texas City/LaMarque
Eden	Ballinger, Brady, Menard, Miles, Paint Rock, San Angelo
Ben Wheeler	Athens, Brownsboro-Edom, Bullard, Chandler, Edgewood, Eustace, Frankston, Grand Saline, Lake Palestine East, Martins Mill, Murchison, Wills Point, Van, Proj #14160 Tyler
Jackson	Athens, Edgewood, Grand Saline, Kaufman, Mabank, Martins Mill, Payne Springs, Terrell, Wills Point
Oakland	Alba, Athens, Brownsboro- Edom, Chandler, Edgewood, Emory, Grand Saline, Kaufman, Mabank, Martins Mill, Tawakoni, Terrell, Wills Point, Quitman, Van, Proj #14136 Tyler Bronte San Angelo, Ballinger, Proj #16775 Robert Lee, Proj #17257 Abilene
Canton	Athens, Edgewood, Grand Saline, Mabank, Martins Mill, Terrell, Wills Point, Proj #14137 Tyler
Proj #23231	Payne Springs
El Dorado	Christoval, San Angelo, Sonora
Dilley	Cotulla, Pearsall
Mt. Vernon	Mt. Pleasant, Pittsburg, Talco, Winfield, Winnsboro Bogota, Weaver, Sulphur Springs, Proj #14307 Paris
Turnertown	Arp, Carthage, Kilgore, Longview, New London, Overton, Price, Tyler, Whitehouse
Shepherd	Cleveland, Conroe, Corrigan, New Waverly, Splendora, Willis
Sterling City	Barnhart, Big Lake, Bronte, Carlsbad, Mertzon, Robert Lee, San Angelo, Water Valley, Forsan, Proj. #14306 Big Spring, Colorado City

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.2. VERIZON EXPANDED LOCAL CALLING AREAS, Continued

Exchange	Expanded Area
Ballinger	San Angelo, Winters
Pilot Point	Anna, Argyle, Aubrey, Bartonville, Celina, Collinsville, Denton Dorchester, Frisco, Gainesville, Gunter, Howe, Justin, Krum, McKinney, Ponder, Pottsboro, Prosper, Sanger, Sherman, Slidell, Tom Bean, Van Alstyne, Whitesboro
Rosharon	Angleton
Van	Canton, Grand Saline, Tyler, Proj. #23311 Lindale/Swan, Mineola
Grand Saline	Canton, Wills Point, Van
Project #13248	Tyler
Nixon	
Project #14247	Gonzales, Sequin, Stockdale
Project #23385	Westhoff
Ozona	Barnhart, Big Lake, Eldorado, Mertzon, San Angelo, Sonora
Rusk	New Summerfield, Tyler Alto, Palestine, Reklaw \$7.00 \$3.50
Seadrift	Bloomington, Point Comfort, Port O'Connor, Tivoli, Victoria
Tioga	Collinsville, Denton, Gainsville, Sherman, Whitesboro
Orange Grove	Alice, Kingsville, Mathis, Robstown
Palacios	Edna, Point Comfort, Proj. #20195 Port Lavaca, Victoria, Proj. #20634 Bay City
Aransas Pass	Ingleside, Portland, Rockport

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.2. VERIZON EXPANDED LOCAL CALLING AREAS, Continued

Exchange	Expanded Area
Howe	Denison, McKinney, Pottsboro, Sherman, Whitewright
Jarrell	Georgetown, Buckholts, Copperas Cove, Fort Hood, Heidenheimer, Holland, Killeen, Little River/Academy, Rogers, Bertram, Briggs, Burnet, Granger, Hutto, Lampassas, Liberty Hill, Rockdale, San Gabriel, Taylor, Thorndale/Thrall Salado, Florence Proj. #13324 Bartlett
Proj. #14465	Belton, Temple
Justin	Denton
New Summerfield	Henderson, Jacksonville, Rusk, Troup
Vanderbilt	Ganado, La Ward, Lolita, Bloomington, Point Comfort, Port Lavaca, Victoria
Port Lavaca	Victoria
Somerville	Bryan-College Station
Bonham	Denison, Greenville, McKinney, Paris
Project #22240	Sherman
Gonzales	
Project #13371	Smiley
Project #14247	Nixon
Project #19349	Shiner
Project #13468	Waelder
Project #23385	Westhoff
Collinsville	Gainesville, Howe, Sherman, Whitesboro
Ingleside	Aransas Pass, Portland, Rockport, Sinton, Taft
Blessing	Palacios, Markham
Project #12413	Bay City
Project #21048	El Campo

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.2. VERIZON EXPANDED LOCAL CALLING AREAS, Continued

Exchange	Expanded Area
Whitesboro	Collinsville, Denison, Gainesville, Gordonville, Sherman
Kurten	Bryan/College Station, Franklin, Normangee
Taft	Aransas Pass, Odem, Portland, Sinton
Miles	Ballinger, Bronte, San Angelo Falfurrias
Project #20078	Alice, Kingsville
George West	Beeville, Mathis
Premont	Alice, Kingsville
Tivoli Port	Lavaca, Refugio, Victoria
Gordonville	Denison, Gainesville, Pottsboro
Proj #16430	Sherman, Whitesboro
Point Comfort	Port Alto, Port Lavaca, Proj #16729 Port O'Connor, Victoria
Roma	Falcon Heights, Mission, Proj #16484 Rio Grande City, Zapata
Rio Grande City	Edinburg, McAllen, Proj #16974 Mission, Sullivan City
Weimar Proj. #17519	Borden, La Grange, Proj. #17091 Schulenberg, Columbus
Argyle Proj #17156	Denton, Justin
Kingsland Project #19475	Buchanan Dam, Burnet, Marble Falls
Winters Project #17515	Bronte, San Angelo
Project #17947	Abilene
Three Rivers Proj #17683	Beeville
Quitman Proj. #18059	Tyler, Winnsboro, Wynne
Sulphur Springs Proj. # 23218	Wynne
Port O'Connor Proj. #18580	Port LaVaca, Victoria
Nixon Proj. 14247	Gonzales, Seguin, Stockdale
Nixon Proj. 23385	Mertzon, San Angelo, Sonora

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.3. VERIZON HOUSTON EXTENDED METROPOLITAN SERVICE (EMS) CALLING AREA

SWB Principle and First Zone	SWB Second Zone	Verizon, Sprint & Alltel Second Zone	Verizon & Sprint Third Zone
Houston	Apollo	Arcola (Verizon)	Crosby (Verizon)
Airline	Banmel	Atascocita (Sprint)	Huffman (Verizon)
Aldine	Barker	Humble - S. Humble (Sprint)	Porter (Sprint)
Alief	Friendswood	Kingwood (Sprint)	
Blue Ridge	Lake Houston	Stafford (Verizon)	
Buffalo	Langham Creek	Sugarland (Alltel)	
Channelview	La Porte	Nassau Bay (Verizon TXC)	
Deer Park	Manvel		
East Houston	Satsuma		
Elington	Seabrook		
Jersey Village	Sheldon		
Pearland	Westfield		

Optional Houston Extended Metro Service (EMS) Calling Scopes to include the Houston Exchange and Other contiguous Exchanges

Hitchcock/Santa Fe Optional EMS - Houston EMS Calling Area less Third Zone plus SWB Exchanges of Alvin and Liverpool and Verizon Exchanges of Bacliff, Kemah and League City

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.4. SBC LOCAL CALLING AREA

Exchange	Exchange	Exchange	Exchange
Abilene	Adamsville	Alamo-Pharr	Albany
Alice	Allen	Allison	Alpine
Alvarado	Alvin	Amarillo	Angleton
Anna	Anson	Anthony	Arlington
Asherton	Atlanta	Atlas	Aubrey
Austin	Bandera	Bartlett	Bastrop
Batesville	Bay City	Bayside	Beaumont
Beeville	Bellevue	Bellville	Belton
Benavides	Big Spring	Big Wells	Borger
Bowie	Brackettville	Breckenridge	Brenham
Bridge City	Brownsville	Bruni	Buna
Burkburnett	Calvert	Cameron	Campbellton
Canadian	Canutillo	Canyon	Carrizo Sprgs
Carthage	Castroville	Catarina	Cedar Hill
Celina	Center	Childress	Chillicothe
China	Chireno	Christine	Cisco
Cleburne	Cleveland	Clint	Clute
Colorado City	Columbus	Combine	Corpus Christi
Corrigan	Corsicana	Cotulla	Crandall
Crane	Crystal City	Cuero	Cypress
Dallas	Dayton	Deadwood	Denison
Devine	Deweyville	Donna	Eagle Lake
Eagle Pass	Eastland	Edcouch	Edgewood
Edinburg	Edna	El Campo	El Paso
Elgin	Encinal	Ennis	Eules
Evadale	Falcon Heights	Fannett	Farmersville
Flatonia	Floydada	Forney	Fort Davis
Fort Stockton	Fort Worth	Freeport	Freer
Frisco	Gainesville	Galveston	Garwood
Glendale	Goldsmith	Goliad	Gordon
Graham	Granbury	Grand Prairie	Grandfalls
Greenville	Gruver	Hale Center	Hallettsville
Hamlin	Harlingen	Hearne	Hebbronville

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.4. SBC LOCAL CALLING AREA, Continued

Exchange	Exchange	Exchange	Exchange
Hempstead	Henrietta	Hereford	Hermleigh
Hillsboro	Hondo	Honey Grove	Houston
Huntsville	Iowa Park	Iraan	Italy
Itasca	Jacksboro	Jasper	Jefferson
Jewett	Karnes City	Kennedy	Kennedale
Kermit	Kingsville	Kirbyville	Kountze
La Belle	La Coste	Ladonia	Lampasas
La Pryor	Laredo	Lefors	Liberty
Liberty Hill	Lindale-Swan	Liverpool	Lockhart
Lockney	Longview	Los Fresnos	Lubbock
Luling	Lumberton	Lytle	Madisonville
Mansfield	Marathon	Marfa	Marion
Marlin	Marshall	Matagorda	Mathis
Mauriceville	McAllen	McCamey	McKinney
McLean	Medina Lake	Mercedes	Meridian
Mexia	Midkiff	Midland	Midlothian
Mineola	Mineral Wells	Mission	Monahans
Moulton	Mt. Pleasant	Nacogdoches	Nederland
New Braunfels	Nordheim	N. Richland Hls.	Odessa
Oglesby	Omaha	Orange	Owentown
Pampa	Paris	Pearsall	Pinehurst
Pipe Creek	Pittsburg	Plainview	Pleasanton
Port Arthur	Port Bolivar	Port Isabel	Poteet
Pottsboro	Prairie View	Princeton	Prosper
Pyote	Quanah	Ranger	Rankin
Reagan	Red Oak	Refugio	Richmond
Rio Hondo	Roby	Roanoke	Rockdale
Rockport	Rockwall	Roscoe	Rotan
Royse City	Runge	Sabinal	Sabine Pass
San Antonio	San Augustine	San Benito	San Diego
Scaly	Seguin	Seminole	Shamrock
Shiner	Silsbee	Sinton	Skelleytown

SECTION 5 – SERVICE AREA EXCHANGES, Continued

5.4. SBC LOCAL CALLING AREA, Continued

Exchange	Exchange	Exchange	Exchange
Skidmore	Slaton	Smithers Lk.	Smithville
Snyder	Sour Lake	South Vidor	Splendora
Spring	Spurger	Stamford	Stanton
Stinnett	Strawn	Sullivan City	Sweetwater
Taylor	Teague	Temple	Terminal
Terrell	Texas City	Timpson	Tomball
Troy	Tyler	Uvalde	Valley Lodge
Vernon	Victoria	Vidor	Waco
Wailer	Warren	Waxahachie	Weatherford
Westbrook	Westbury	Wharton	Wichita Falls
Wildwood	Wills Point	Wink	Wolfe City
Woodsboro	Woodville	Wortham	Yoakum
Yorktown	Zapata		

SECTION 6 – GRANDFATHERED SERVICES

The following services are no longer being offered to new Customers:

6.1. NETWORK EXCHANGE SERVICES

6.1.1. Services

- A. Residential Network Switched Services
 - 1. Network Exchange Dial Tone Service
 - 2. Network Exchange Bundled Services
 - (a) PowerNet Global Unlimited Bundled Service
 - (b) PowerNet Global Basic Plus Bundled Service
 - (c) PowerNet Global Basic Bundled Service
- B. Business Network Switched Services [Reserved for Future Use]
- C. Features Pack - Provides Customers with the following features at one monthly rate: Caller I.D. with name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.
- D. Per Use Custom Calling Features – Customers may utilize the following custom calling features on a per use basis: Repeat Dialing (*66), Number ID Blocking Activation (*67), Last Call Return (*69).
- E. Non Package Custom Calling Features – Customers also may choose to subscribe to certain individually available custom calling features for a monthly fee per feature, as set forth below. Custom calling features available on an individual basis are as follows: All Call Blocking, Automatic Call Rejection, Caller ID With Name, Call Forwarding- Variable, Call Forwarding – No Answer/Busy Line, Call Waiting, Call Waiting with ID, Speed Dial 8, Speed Dial 30 and Three-Way Calling.

Material located on this sheet was moved from Sheet No. 75

SECTION 6 – GRANDFATHERED SERVICES, Continued

6.1. NETWORK EXCHANGE SERVICES, Continued

6.1.2. Network Exchange Dial Tone Service

Residential Network Exchange Dial Tone Service – Provides Customers with local and long distance calling service at a per minute rate. Customers may add the Feature Package for an extra per monthly rate.

6.1.3. Residential Network Exchange Bundled Service

Network Exchange Bundled Service is a bundle or package of telecommunications services including local service, intrastate and interstate long distance service and custom calling features. Rates and charges for service vary by service zone as set forth in Section 7 (Grandfathered Rates and Charges) and 6.3 (Zones). Local Service Areas are set forth in Sections 3.2.2 and 5.

- A. All residential packages include basic local service, IntraLATA toll service, InterLATA toll service. Wireless service, voice mail and/or Internet access may be available with some packages at an additional charge.⁴
- B. Service rates are differentiated by service zone, as set forth in Section 6.3.
- C. Bundled Service Packages are as follows:
 - 1. *Unlimited Bundled Service* – Provides Customers with a combination of unlimited local calling and unlimited long distance calling in the United States and Canada, as well as the following custom calling features package for one single monthly rate: Caller I.D. with Name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.
 - 2. *Basic Plus Bundled Service* – Provides Customers with unlimited local calls, and includes the following features at no extra cost: Caller I.D. with Name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Presubscribed InterLATA and IntraLATA long distance calls are billed at a per minute rate.
 - 3. *Basic Bundled Service* – Provides Customers with unlimited local calls. Presubscribed InterLATA and IntraLATA long distance calls are billed at a per minute rate.

⁴ These services may not be regulated by the Commission presently.

SECTION 6 – GRANDFATHERED SERVICES, Continued

6.2. CUSTOM CALLING FEATURES

6.2.1. Generally

Certain Custom Calling Features in this section are included in Network Exchange Bundled Service packages offered by PNG. Other Custom Calling Services described below also may be purchased in addition to the services included in a particular package but these features are available only when purchased in combination with a PNG provided Network Exchange Bundled Service.

6.2.2. Feature Descriptions

- A. Call Blocking – allows Customers to block calls from different telephone numbers. A screening list is created by the Customer either by adding the last number with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such number hear an announcement that the calling party is not accepting calls.
- B. Call Forwarding - Fixed, Busy Line No Answer – This feature, when activated, redirects attempted terminating calls to another PNG-specified line. Call originating ability is not affected by Call Forwarding-Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding – Fixed, Busy Line No Answer is billed for the forwarded leg of the call.
- C. Call Forwarding - Remote Activation – allows Customers who subscribe to Call Forwarding to access, activate or deactivate Call Forwarding from a remote location using a touch-tone telephone. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding – Remote Activation is billed for the forwarded leg of the call.
- D. Call Forwarding -Variable – a Customer activated feature that automatically transfers all incoming calls from the Customer’s telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding – Variable is billed for the forwarded leg of the call.

SECTION 6 – GRANDFATHERED SERVICES, Continued

6.2. CUSTOM CALLING FEATURES, Continued

6.2.2. Feature Descriptions, Continued

- E. Call Waiting with Caller ID with Name – Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller’s name and number previewed on a display screen allowing a Customer to prioritize and/or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Call Waiting with Caller ID with Name service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer’s responsibility to obtain such Customer provided equipment.
- F. Caller ID Per Line Blocking – allows a customer to prevent the transmission and display of their directory number and/or directory name information on outgoing calls. Line Blocking is in operation on a continuous basis and is applicable on all outgoing calls from Customer’s blocked line. Line Blocking does not prevent transmission of the calling party information to emergency services that utilize automatic number identification for delivery of the calling information.
- G. Caller ID with Name – allows a Customer to see a caller’s name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records that name, number, date and time of each incoming call – including calls that are not answered by the Customer. Caller ID service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer’s responsibility to obtain such Customer provided equipment.
- H. Speed Calling – allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

SECTION 6 – GRANDFATHERED SERVICES, Continued

6.2. CUSTOM CALLING FEATURES, Continued

6.2.2. Feature Descriptions, Continued

- I. Three-Way Calling – Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming calls.

- J. Anonymous Call Rejection is an arrangement that allows a called party to reject calls from parties that have activated the *67 Per Call Blocking feature to prevent the display of the calling telephone numbers to Caller ID - Number Only subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID subscribers. When Anonymous Call Rejection is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code. This arrangement is included with the Caller ID – Number Only and Caller ID features and is available to non-Caller ID –Number Only/Caller ID customers.

SECTION 6 – GRANDFATHERED SERVICES, Continued

6.3 NETWORK EXCHANGE SERVICE ZONES

Service rates are differentiated by service zone, as set forth below. Zones are comprised of NPA-NXX's. All customers with a particular NPA-NXX will obtain service at the rates for that particular zone.

6.3.1. Zone 1

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
214 - 256	254 - 765	325 - 863	361 - 594	409 - 547	469 - 229	806 - 256
214 - 383	254 - 770	361 - 208	361 - 595	409 - 670	469 - 241	806 - 273
214 - 387	254 - 771	361 - 221	361 - 596	409 - 698	469 - 365	806 - 274
214 - 495	254 - 773	361 - 256	361 - 645	409 - 745	469 - 384	806 - 275
214 - 496	254 - 774	361 - 275	361 - 660	409 - 746	469 - 467	806 - 291
214 - 509	254 - 778	361 - 277	361 - 661	409 - 834	469 - 488	806 - 293
214 - 547	254 - 780	361 - 279	361 - 664	409 - 882	469 - 552	806 - 296
254 - 207	254 - 791	361 - 287	361 - 668	409 - 883	469 - 633	806 - 323
254 - 295	254 - 803	361 - 293	361 - 727	409 - 886	469 - 698	806 - 363
254 - 298	254 - 804	361 - 298	361 - 729	409 - 971	469 - 814	806 - 364
254 - 435	254 - 883	361 - 354	361 - 741	409 - 988	512 - 227	806 - 375
254 - 442	254 - 899	361 - 358	361 - 747	409 - 994	512 - 237	806 - 652
254 - 456	254 - 933	361 - 362	361 - 772	432 - 263	512 - 243	806 - 660
254 - 470	254 - 938	361 - 364	361 - 781	432 - 264	512 - 281	806 - 661
254 - 472	254 - 939	361 - 394	361 - 782	432 - 267	512 - 285	806 - 663
254 - 522	281 - 393	361 - 396	361 - 788	432 - 268	512 - 303	806 - 665
254 - 527	281 - 399	361 - 485	361 - 790	432 - 336	512 - 304	806 - 669
254 - 559	281 - 432	361 - 516	361 - 798	432 - 386	512 - 308	806 - 733
254 - 562	281 - 581	361 - 526	361 - 865	432 - 389	512 - 321	806 - 779
254 - 580	281 - 592	361 - 527	361 - 894	432 - 426	512 - 332	806 - 835
254 - 582	281 - 593	361 - 529	361 - 938	432 - 466	512 - 352	806 - 839
254 - 587	281 - 622	361 - 543	409 - 246	432 - 527	512 - 360	806 - 848
254 - 602	281 - 659	361 - 547	409 - 276	432 - 535	512 - 365	806 - 878
254 - 605	281 - 689	361 - 564	409 - 283	432 - 547	512 - 376	806 - 983
254 - 629	325 - 235	361 - 570	409 - 287	432 - 558	512 - 398	817 - 202
254 - 631	325 - 236	361 - 572	409 - 331	432 - 586	512 - 430	817 - 279
254 - 647	325 - 573	361 - 573	409 - 381	432 - 639	512 - 446	817 - 341
254 - 659	325 - 574	361 - 574	409 - 382	432 - 652	512 - 515	817 - 408
254 - 672	325 - 576	361 - 575	409 - 383	432 - 693	512 - 556	817 - 474
254 - 687	325 - 644	361 - 576	409 - 384	432 - 729	512 - 564	817 - 489
254 - 693	325 - 728	361 - 578	409 - 385	432 - 756	512 - 581	817 - 517
254 - 697	325 - 735	361 - 579	409 - 386	432 - 758	512 - 620	817 - 556
254 - 724	325 - 766	361 - 580	409 - 420	432 - 827	512 - 768	817 - 558
254 - 739	325 - 773	361 - 582	409 - 423	432 - 837	512 - 778	817 - 573
254 - 742	325 - 776	361 - 592	409 - 429	432 - 943	682 - 628	817 - 578
254 - 743	325 - 823	361 - 593	409 - 489	432 - 955	806 - 221	817 - 579

SECTION 6 – GRANDFATHERED SERVICES, Continued

6.3 NETWORK EXCHANGE SERVICE ZONES, Continued

6.3.1 Zone 1, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
817 - 585	830 - 563	903 - 327	903 - 785	936 - 468	956 - 276	972 - 377
817 - 594	830 - 569	903 - 337	903 - 786	936 - 496	956 - 291	972 - 382
817 - 596	830 - 579	903 - 367	903 - 796	936 - 552	956 - 361	972 - 390
817 - 597	830 - 583	903 - 378	903 - 799	936 - 558	956 - 364	972 - 396
817 - 598	830 - 591	903 - 408	903 - 853	936 - 559	956 - 365	972 - 398
817 - 599	830 - 606	903 - 415	903 - 855	936 - 560	956 - 366	972 - 427
817 - 613	830 - 608	903 - 416	903 - 856	936 - 564	956 - 389	972 - 472
817 - 641	830 - 609	903 - 434	903 - 872	936 - 568	956 - 390	972 - 474
817 - 645	830 - 612	903 - 441	903 - 873	936 - 569	956 - 392	972 - 476
817 - 648	830 - 620	903 - 450	903 - 874	936 - 590	956 - 399	972 - 483
817 - 774	830 - 624	903 - 453	903 - 875	936 - 591	956 - 412	972 - 515
817 - 783	830 - 625	903 - 454	903 - 884	936 - 596	956 - 421	972 - 524
817 - 790	830 - 626	903 - 455	903 - 896	936 - 598	956 - 423	972 - 526
830 - 221	830 - 627	903 - 457	903 - 923	936 - 715	956 - 425	972 - 551
830 - 239	830 - 629	903 - 461	903 - 927	936 - 730	956 - 427	972 - 552
830 - 254	830 - 643	903 - 462	903 - 934	936 - 857	956 - 428	972 - 563
830 - 256	830 - 663	903 - 463	903 - 935	936 - 931	956 - 430	972 - 564
830 - 264	830 - 665	903 - 464	903 - 938	940 - 325	956 - 440	972 - 576
830 - 276	830 - 709	903 - 465	936 - 254	940 - 327	956 - 444	972 - 617
830 - 278	830 - 730	903 - 496	936 - 257	940 - 328	956 - 485	972 - 624
830 - 279	830 - 741	903 - 497	936 - 258	940 - 331	956 - 514	972 - 625
830 - 281	830 - 742	903 - 560	936 - 275	940 - 365	956 - 565	972 - 635
830 - 303	830 - 751	903 - 569	936 - 288	940 - 440	956 - 610	972 - 636
830 - 334	830 - 752	903 - 572	936 - 291	940 - 507	956 - 730	972 - 673
830 - 372	830 - 757	903 - 575	936 - 293	940 - 521	956 - 748	972 - 704
830 - 374	830 - 758	903 - 577	936 - 294	940 - 549	956 - 760	972 - 712
830 - 376	830 - 762	903 - 622	936 - 295	940 - 550	956 - 765	972 - 722
830 - 379	830 - 772	903 - 626	936 - 334	940 - 552	956 - 825	
830 - 386	830 - 773	903 - 641	936 - 336	940 - 553	956 - 848	
830 - 401	830 - 780	903 - 654	936 - 346	940 - 567	956 - 948	
830 - 420	830 - 784	903 - 665	936 - 348	940 - 592	972 - 292	
830 - 426	830 - 796	903 - 666	936 - 349	940 - 612	972 - 294	
830 - 457	830 - 875	903 - 690	936 - 362	940 - 663	972 - 309	
830 - 460	830 - 876	903 - 693	936 - 372	940 - 665	972 - 312	
830 - 468	830 - 879	903 - 694	936 - 398	940 - 668	972 - 334	
830 - 486	830 - 914	903 - 732	936 - 435	940 - 841	972 - 335	
830 - 510	830 - 931	903 - 737	936 - 436	940 - 852	972 - 346	
830 - 535	830 - 985	903 - 739	936 - 437	940 - 872	972 - 347	
830 - 538	830 - 988	903 - 782	936 - 438	940 - 928	972 - 351	
830 - 557	830 - 999	903 - 783	936 - 439	940 - 937	972 - 359	
830-560	903 - 217	903 - 784	936 - 462	956 - 228	972 - 370	

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SECTION 6 – GRANDFATHERED SERVICES, Continued

6.3 NETWORK EXCHANGE SERVICE ZONES, Continued

6.3.1 Zone 1, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
972 - 723	972 - 784	972 - 935	979 - 245	979 - 299	979 - 848	979 - 849
972 - 727	972 - 801	972 - 937	979 - 265	979 - 323	979 - 543	979 - 863
972 - 731	972 - 825	972 - 938	979 - 266	979 - 364	979 - 549	979 - 864
972 - 734	972 - 872	972 - 943	979 - 279	979 - 388	979 - 578	979 - 865
972 - 736	972 - 875	972 - 996	979 - 280	979 - 480	979 - 627	979 - 877
972 - 771	972 - 876	979 - 234	979 - 282	979 - 531	979 - 732	979 - 885
972 - 772	972 - 878	979 - 240	979 - 285	979 - 532	979 - 733	979 - 921
972 - 775	972 - 923	979 - 241	979 - 292	979 - 534	979 - 758	979 - 922
972 - 782	972 - 924	979 - 244	979 - 297	979 - 541	979 - 826	

SECTION 6 – GRANDFATHERED SERVICES, Continued

6.3 NETWORK EXCHANGE SERVICE ZONES, Continued

6.3.2 Zone 2, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
214 - 491	254 - 857	281 - 376	325 - 793	361 - 903	409 - 747	409 - 898
214 - 493	254 - 859	281 - 378	325 - 794	361 - 904	409 - 748	409 - 899
214 - 544	254 - 863	281 - 379	325 - 795	361 - 906	409 - 749	409 - 923
214 - 585	254 - 867	281 - 388	361 - 225	361 - 937	409 - 750	409 - 924
214 - 592	254 - 875	281 - 401	361 - 241	361 - 939	409 - 751	409 - 951
214 - 726	254 - 876	281 - 419	361 - 242	361 - 949	409 - 752	409 - 960
214 - 733	254 - 881	281 - 465	361 - 265	361 - 961	409 - 753	409 - 962
254 - 202	281 - 213	281 - 516	361 - 289	361 - 967	409 - 755	409 - 963
254 - 215	281 - 232	281 - 528	361 - 299	361 - 980	409 - 757	409 - 980
254 - 292	281 - 238	281 - 545	361 - 560	361 - 985	409 - 761	409 - 981
254 - 296	281 - 239	281 - 585	361 - 692	361 - 986	409 - 762	409 - 982
254 - 297	281 - 251	281 - 633	361 - 693	361 - 991	409 - 763	409 - 983
254 - 299	281 - 252	281 - 651	361 - 694	361 - 992	409 - 765	409 - 984
254 - 388	281 - 255	281 - 655	361 - 695	361 - 993	409 - 766	409 - 985
254 - 399	281 - 256	281 - 681	361 - 696	361 - 994	409 - 768	409 - 989
254 - 412	281 - 257	281 - 719	361 - 697	409 - 212	409 - 769	432 - 221
254 - 420	281 - 259	281 - 756	361 - 698	409 - 266	409 - 770	
254 - 662	281 - 288	281 - 824	361 - 730	409 - 347	409 - 772	
254 - 666	281 - 290	281 - 825	361 - 806	409 - 621	409 - 783	
254 - 710	281 - 292	281 - 826	361 - 808	409 - 626	409 - 784	
254 - 714	281 - 296	281 - 863	361 - 814	409 - 632	409 - 785	
254 - 730	281 - 297	281 - 882	361 - 844	409 - 654	409 - 786	
254 - 741	281 - 298	281 - 907	361 - 850	409 - 681	409 - 792	
254 - 745	281 - 304	281 - 937	361 - 851	409 - 684	409 - 794	
254 - 750	281 - 320	325 - 222	361 - 852	409 - 697	409 - 795	
254 - 751	281 - 323	325 - 627	361 - 853	409 - 718	409 - 796	
254 - 752	281 - 331	325 - 669	361 - 854	409 - 719	409 - 813	
254 - 753	281 - 341	325 - 670	361 - 855	409 - 720	409 - 827	
254 - 754	281 - 342	325 - 671	361 - 857	409 - 721	409 - 832	
254 - 755	281 - 343	325 - 672	361 - 861	409 - 722	409 - 833	
254 - 756	281 - 344	325 - 673	361 - 866	409 - 723	409 - 835	
254 - 757	281 - 350	325 - 674	361 - 878	409 - 724	409 - 838	
254 - 759	281 - 351	325 - 675	361 - 879	409 - 726	409 - 839	
254 - 761	281 - 353	325 - 676	361 - 880	409 - 727	409 - 840	
254 - 772	281 - 355	325 - 677	361 - 881	409 - 729	409 - 841	
254 - 776	281 - 356	325 - 690	361 - 882	409 - 730	409 - 842	
254 - 799	281 - 357	325 - 691	361 - 883	409 - 734	409 - 860	
254 - 822	281 - 362	325 - 692	361 - 884	409 - 735	409 - 861	
254 - 826	281 - 363	325 - 695	361 - 885	409 - 736	409 - 866	
254 - 829	281 - 364	325 - 696	361 - 886	409 - 737	409 - 868	
254 - 836	281 - 367	325 - 698	361 - 887	409 - 738	409 - 880	
254 - 840	281 - 370	325 - 734	361 - 888	409 - 740	409 - 892	
254 - 848	281 - 373	325 - 738	361 - 889	409 - 741	409 - 895	
254 - 853	281 - 374	325 - 762	361 - 902	409 - 744	409 - 896	

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SECTION 6 – GRANDFATHERED SERVICES, Continued
6.3 NETWORK EXCHANGE SERVICE ZONES, Continued
6.3.2 Zone 2, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
432 - 289	432 - 839	512 - 305	512 - 390	512 - 467	512 - 707
432 - 331	432 - 871	512 - 306	512 - 391	512 - 469	512 - 708
432 - 332	469 - 742	512 - 310	512 - 394	512 - 471	512 - 712
432 - 333	512 - 206	512 - 314	512 - 397	512 - 472	512 - 716
432 - 334	512 - 207	512 - 315	512 - 401	512 - 473	512 - 719
432 - 335	512 - 218	512 - 320	512 - 402	512 - 474	512 - 730
432 - 337	512 - 219	512 - 322	512 - 403	512 - 475	512 - 732
432 - 362	512 - 223	512 - 323	512 - 404	512 - 476	512 - 733
432 - 363	512 - 224	512 - 324	512 - 406	512 - 477	512 - 741
432 - 366	512 - 226	512 - 326	512 - 407	512 - 478	512 - 742
432 - 367	512 - 228	512 - 327	512 - 414	512 - 479	512 - 782
432 - 368	512 - 231	512 - 328	512 - 416	512 - 480	512 - 794
432 - 381	512 - 232	512 - 329	512 - 418	512 - 481	512 - 795
432 - 385	512 - 236	512 - 330	512 - 419	512 - 482	512 - 804
432 - 438	512 - 238	512 - 331	512 - 420	512 - 483	512 - 821
432 - 488	512 - 239	512 - 335	512 - 421	512 - 486	512 - 823
432 - 495	512 - 241	512 - 336	512 - 424	512 - 487	512 - 828
432 - 498	512 - 242	512 - 338	512 - 425	512 - 490	512 - 832
432 - 499	512 - 244	512 - 339	512 - 427	512 - 491	512 - 833
432 - 520	512 - 246	512 - 340	512 - 428	512 - 492	512 - 834
432 - 522	512 - 247	512 - 341	512 - 432	512 - 494	512 - 835
432 - 530	512 - 248	512 - 342	512 - 433	512 - 495	512 - 836
432 - 550	512 - 249	512 - 343	512 - 434	512 - 499	512 - 837
432 - 552	512 - 250	512 - 344	512 - 435	512 - 502	512 - 838
432 - 560	512 - 251	512 - 345	512 - 436	512 - 505	512 - 841
432 - 561	512 - 252	512 - 346	512 - 437	512 - 506	512 - 851
432 - 563	512 - 255	512 - 347	512 - 438	512 - 514	512 - 854
432 - 567	512 - 257	512 - 349	512 - 440	512 - 527	512 - 860
432 - 570	512 - 258	512 - 356	512 - 441	512 - 528	512 - 867
432 - 571	512 - 259	512 - 358	512 - 442	512 - 536	512 - 870
432 - 580	512 - 260	512 - 363	512 - 443	512 - 537	512 - 873
432 - 582	512 - 261	512 - 366	512 - 444	512 - 542	512 - 891
432 - 620	512 - 263	512 - 367	512 - 445	512 - 594	512 - 892
432 - 640	512 - 264	512 - 369	512 - 447	512 - 608	512 - 895
432 - 681	512 - 266	512 - 370	512 - 448	512 - 609	512 - 899
432 - 682	512 - 267	512 - 371	512 - 450	512 - 623	512 - 907
432 - 683	512 - 272	512 - 372	512 - 451	512 - 643	512 - 908
432 - 684	512 - 276	512 - 373	512 - 452	512 - 669	512 - 912
432 - 685	512 - 278	512 - 374	512 - 453	512 - 670	512 - 916
432 - 686	512 - 280	512 - 377	512 - 454	512 - 671	512 - 918
432 - 687	512 - 282	512 - 378	512 - 457	512 - 672	
432 - 688	512 - 283	512 - 379	512 - 458	512 - 673	
432 - 689	512 - 286	512 - 380	512 - 459	512 - 674	
432 - 694	512 - 288	512 - 383	512 - 460	512 - 675	
432 - 697	512 - 291	512 - 385	512 - 462	512 - 693	
432 - 699	512 - 292	512 - 386	512 - 463	512 - 703	
432 - 741	512 - 301	512 - 388	512 - 464	512 - 704	
432 - 777	512 - 302	512 - 389	512 - 465	512 - 706	

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SECTION 6 – GRANDFATHERED SERVICES, Continued
6.3 NETWORK EXCHANGE SERVICE ZONES, Continued
6.3.2 Zone 2, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
512 - 919	806 - 379	806 - 784	903 - 533	915 - 542	915 - 775
512 - 926	806 - 381	806 - 785	903 - 534	915 - 543	915 - 778
512 - 927	806 - 383	806 - 788	903 - 535	915 - 544	915 - 779
512 - 928	806 - 445	806 - 791	903 - 553	915 - 545	915 - 780
512 - 929	806 - 457	806 - 792	903 - 561	915 - 546	915 - 781
512 - 933	806 - 463	806 - 793	903 - 565	915 - 562	915 - 782
512 - 934	806 - 467	806 - 794	903 - 566	915 - 564	915 - 783
512 - 936	806 - 468	806 - 795	903 - 579	915 - 565	915 - 787
512 - 941	806 - 472	806 - 796	903 - 581	915 - 566	915 - 790
512 - 951	806 - 473	806 - 797	903 - 590	915 - 568	915 - 791
512 - 972	806 - 474	806 - 798	903 - 591	915 - 569	915 - 821
512 - 973	806 - 477	806 - 799	903 - 592	915 - 577	915 - 822
512 - 974	806 - 622	806 - 828	903 - 593	915 - 578	915 - 831
512 - 977	806 - 626	832 - 223	903 - 594	915 - 579	915 - 832
512 - 978	806 - 640	832 - 585	903 - 595	915 - 581	915 - 833
512 - 984	806 - 651	832 - 595	903 - 596	915 - 584	915 - 834
512 - 989	806 - 655	832 - 636	903 - 597	915 - 585	915 - 838
512 - 990	806 - 656	832 - 717	903 - 610	915 - 587	915 - 841
512 - 996	806 - 677	832 - 813	903 - 643	915 - 590	915 - 842
512 - 997	806 - 698	832 - 934	903 - 663	915 - 591	915 - 843
713 - 377	806 - 721	903 - 232	903 - 730	915 - 592	915 - 845
806 - 212	806 - 723	903 - 233	903 - 753	915 - 593	915 - 849
806 - 220	806 - 724	903 - 234	903 - 757	915 - 594	915 - 851
806 - 281	806 - 725	903 - 236	903 - 758	915 - 595	915 - 852
806 - 320	806 - 730	903 - 237	903 - 759	915 - 598	915 - 855
806 - 321	806 - 740	903 - 238	903 - 877	915 - 599	915 - 856
806 - 324	806 - 741	903 - 239	903 - 881	915 - 612	915 - 857
806 - 335	806 - 742	903 - 241	903 - 882	915 - 621	915 - 858
806 - 337	806 - 743	903 - 242	903 - 901	915 - 626	915 - 859
806 - 341	806 - 744	903 - 252	903 - 921	915 - 629	915 - 860
806 - 342	806 - 745	903 - 262	903 - 931	915 - 633	915 - 872
806 - 345	806 - 746	903 - 266	903 - 939	915 - 680	915 - 875
806 - 349	806 - 747	903 - 291	915 - 220	915 - 720	915 - 877
806 - 351	806 - 748	903 - 295	915 - 231	915 - 724	915 - 880
806 - 352	806 - 749	903 - 297	915 - 313	915 - 730	915 - 881
806 - 353	806 - 758	903 - 315	915 - 351	915 - 744	915 - 886
806 - 354	806 - 761	903 - 323	915 - 434	915 - 745	915 - 887
806 - 355	806 - 762	903 - 324	915 - 435	915 - 747	915 - 921
806 - 356	806 - 763	903 - 339	915 - 485	915 - 751	915 - 922
806 - 358	806 - 765	903 - 363	915 - 496	915 - 755	915 - 926
806 - 359	806 - 766	903 - 377	915 - 521	915 - 757	915 - 937
806 - 371	806 - 767	903 - 507	915 - 532	915 - 759	940 - 235
806 - 372	806 - 770	903 - 509	915 - 533	915 - 760	940 - 257
806 - 373	806 - 775	903 - 510	915 - 534	915 - 761	940 - 322
806 - 374	806 - 780	903 - 525	915 - 538	915 - 771	940 - 330
806 - 376	806 - 782	903 - 526	915 - 540	915 - 772	
806 - 378	806 - 783	903 - 531	915 - 541	915 - 774	

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6.3 NETWORK EXCHANGE SERVICE ZONES, Continued
6.3.2 Zone 2, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
940 - 341	940 - 851	956 - 388	956 - 585	956 - 723	956 - 795	972 - 548
940 - 397	940 - 855	956 - 393	956 - 618	956 - 724	956 - 796	972 - 562
940 - 538	940 - 880	956 - 424	956 - 630	956 - 725	956 - 831	972 - 569
940 - 557	940 - 955	956 - 461	956 - 631	956 - 726	956 - 832	972 - 683
940 - 569	956 - 233	956 - 464	956 - 632	956 - 727	956 - 838	972 - 837
940 - 676	956 - 262	956 - 504	956 - 661	956 - 728	956 - 843	972 - 838
940 - 689	956 - 283	956 - 519	956 - 664	956 - 729	956 - 926	979 - 230
940 - 691	956 - 287	956 - 523	956 - 668	956 - 740	956 - 928	979 - 233
940 - 692	956 - 289	956 - 541	956 - 682	956 - 744	956 - 943	979 - 235
940 - 696	956 - 292	956 - 542	956 - 683	956 - 753	956 - 971	979 - 237
940 - 712	956 - 316	956 - 544	956 - 686	956 - 761	956 - 972	979 - 238
940 - 716	956 - 318	956 - 546	956 - 687	956 - 764	956 - 982	979 - 239
940 - 720	956 - 326	956 - 547	956 - 688	956 - 772	956 - 983	979 - 251
940 - 723	956 - 350	956 - 548	956 - 693	956 - 781	956 - 984	979 - 277
940 - 730	956 - 380	956 - 550	956 - 698	956 - 782	956 - 986	979 - 337
940 - 733	956 - 381	956 - 554	956 - 702	956 - 783	956 - 992	979 - 373
940 - 761	956 - 383	956 - 574	956 - 712	956 - 784	956 - 994	979 - 415
940 - 763	956 - 384	956 - 580	956 - 717	956 - 787	972 - 529	979 - 421
940 - 764	956 - 385	956 - 581	956 - 718	956 - 790	972 - 540	979 - 730
940 - 766	956 - 386	956 - 583	956 - 721	956 - 791	972 - 542	979 - 830
940 - 767	956 - 387	956 - 584	956 - 722	956 - 794	972 - 547	979 - 836

SECTION 6 – GRANDFATHERED SERVICES, Continued
6.3 NETWORK EXCHANGE SERVICE ZONES, Continued

6.3.3 Zone 3

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
210 - 206	210 - 310	210 - 437	210 - 528	210 - 650	210 - 735	214 - 221
210 - 207	210 - 321	210 - 438	210 - 530	210 - 651	210 - 736	214 - 224
210 - 208	210 - 333	210 - 442	210 - 531	210 - 653	210 - 737	214 - 234
210 - 212	210 - 334	210 - 443	210 - 532	210 - 654	210 - 738	214 - 239
210 - 220	210 - 335	210 - 444	210 - 533	210 - 655	210 - 764	214 - 243
210 - 222	210 - 337	210 - 456	210 - 534	210 - 656	210 - 767	214 - 252
210 - 223	210 - 340	210 - 458	210 - 541	210 - 657	210 - 785	214 - 265
210 - 224	210 - 341	210 - 462	210 - 543	210 - 658	210 - 804	214 - 266
210 - 225	210 - 342	210 - 463	210 - 545	210 - 659	210 - 805	214 - 267
210 - 226	210 - 343	210 - 465	210 - 554	210 - 661	210 - 820	214 - 268
210 - 227	210 - 344	210 - 467	210 - 558	210 - 662	210 - 821	214 - 275
210 - 228	210 - 345	210 - 470	210 - 561	210 - 666	210 - 822	214 - 286
210 - 229	210 - 346	210 - 471	210 - 562	210 - 667	210 - 824	214 - 290
210 - 230	210 - 348	210 - 472	210 - 564	210 - 670	210 - 826	214 - 296
210 - 231	210 - 349	210 - 474	210 - 566	210 - 673	210 - 828	214 - 302
210 - 233	210 - 351	210 - 475	210 - 567	210 - 674	210 - 829	214 - 303
210 - 235	210 - 352	210 - 476	210 - 575	210 - 675	210 - 832	
210 - 242	210 - 353	210 - 478	210 - 586	210 - 677	210 - 841	
210 - 244	210 - 354	210 - 479	210 - 588	210 - 678	210 - 856	
210 - 246	210 - 357	210 - 481	210 - 590	210 - 679	210 - 871	
210 - 250	210 - 358	210 - 482	210 - 592	210 - 680	210 - 877	
210 - 255	210 - 359	210 - 483	210 - 593	210 - 681	210 - 882	
210 - 256	210 - 360	210 - 487	210 - 595	210 - 682	210 - 886	
210 - 257	210 - 362	210 - 489	210 - 599	210 - 684	210 - 921	
210 - 258	210 - 366	210 - 490	210 - 614	210 - 687	210 - 922	
210 - 259	210 - 368	210 - 491	210 - 615	210 - 688	210 - 923	
210 - 261	210 - 369	210 - 492	210 - 616	210 - 690	210 - 924	
210 - 263	210 - 370	210 - 493	210 - 619	210 - 691	210 - 927	
210 - 265	210 - 372	210 - 494	210 - 621	210 - 692	210 - 928	
210 - 267	210 - 375	210 - 495	210 - 622	210 - 694	210 - 930	
210 - 270	210 - 377	210 - 496	210 - 623	210 - 695	210 - 932	
210 - 271	210 - 384	210 - 497	210 - 624	210 - 696	210 - 938	
210 - 272	210 - 396	210 - 498	210 - 626	210 - 697	210 - 945	
210 - 276	210 - 397	210 - 499	210 - 627	210 - 698	210 - 946	
210 - 277	210 - 402	210 - 506	210 - 628	210 - 699	210 - 949	
210 - 281	210 - 403	210 - 509	210 - 633	210 - 704	210 - 967	
210 - 282	210 - 404	210 - 518	210 - 635	210 - 705	210 - 977	
210 - 283	210 - 408	210 - 520	210 - 637	210 - 706	210 - 978	
210 - 296	210 - 431	210 - 521	210 - 641	210 - 720	210 - 979	
210 - 297	210 - 432	210 - 522	210 - 645	210 - 730	210 - 989	
210 - 299	210 - 433	210 - 523	210 - 646	210 - 731	210 - 999	
210 - 302	210 - 434	210 - 524	210 - 647	210 - 732	214 - 200	
210 - 304	210 - 435	210 - 525	210 - 648	210 - 733	214 - 219	
210 - 308	210 - 436	210 - 527	210 - 649	210 - 734	214 - 220	

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SECTION 6 – GRANDFATHERED SERVICES, Continued
6.3 NETWORK EXCHANGE SERVICE ZONES, Continued
6.3.3 Zone 3, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
214 - 306	214 - 388	214 - 575	214 - 730	214 - 844	214 - 977	281 - 443
214 - 309	214 - 391	214 - 576	214 - 739	214 - 845	214 - 978	281 - 444
214 - 312	214 - 397	214 - 579	214 - 740	214 - 849	214 - 979	281 - 445
214 - 319	214 - 398	214 - 583	214 - 741	214 - 853	214 - 981	281 - 447
214 - 320	214 - 413	214 - 584	214 - 742	214 - 854	214 - 987	
214 - 321	214 - 421	214 - 589	214 - 743	214 - 855	214 - 989	
214 - 324	214 - 424	214 - 590	214 - 744	214 - 857	214 - 994	
214 - 327	214 - 426	214 - 596	214 - 745	214 - 858	214 - 999	
214 - 328	214 - 428	214 - 599	214 - 746	214 - 859	254 - 955	
214 - 330	214 - 429	214 - 623	214 - 747	214 - 860	281 - 209	
214 - 331	214 - 441	214 - 630	214 - 748	214 - 861	281 - 212	
214 - 333	214 - 443	214 - 631	214 - 749	214 - 863	281 - 218	
214 - 337	214 - 456	214 - 634	214 - 750	214 - 866	281 - 219	
214 - 339	214 - 462	214 - 635	214 - 751	214 - 867	281 - 226	
214 - 340	214 - 464	214 - 637	214 - 752	214 - 871	281 - 227	
214 - 341	214 - 465	214 - 638	214 - 753	214 - 874	281 - 228	
214 - 342	214 - 466	214 - 640	214 - 754	214 - 875	281 - 230	
214 - 343	214 - 467	214 - 643	214 - 756	214 - 879	281 - 233	
214 - 345	214 - 468	214 - 645	214 - 757	214 - 880	281 - 244	
214 - 346	214 - 473	214 - 648	214 - 758	214 - 887	281 - 258	
214 - 348	214 - 480	214 - 651	214 - 760	214 - 890	281 - 260	
214 - 349	214 - 486	214 - 652	214 - 761	214 - 891	281 - 272	
214 - 350	214 - 489	214 - 653	214 - 767	214 - 902	281 - 280	
214 - 351	214 - 492	214 - 654	214 - 768	214 - 904	281 - 282	
214 - 352	214 - 503	214 - 655	214 - 771	214 - 905	281 - 283	
214 - 353	214 - 504	214 - 658	214 - 777	214 - 915	281 - 284	
214 - 355	214 - 508	214 - 659	214 - 779	214 - 916	281 - 286	
214 - 357	214 - 515	214 - 660	214 - 780	214 - 917	281 - 291	
214 - 358	214 - 520	214 - 661	214 - 782	214 - 920	281 - 293	
214 - 360	214 - 521	214 - 664	214 - 787	214 - 922	281 - 315	
214 - 361	214 - 522	214 - 665	214 - 792	214 - 928	281 - 345	
214 - 363	214 - 523	214 - 670	214 - 800	214 - 939	281 - 346	
214 - 365	214 - 524	214 - 671	214 - 806	214 - 941	281 - 368	
214 - 366	214 - 525	214 - 672	214 - 812	214 - 942	281 - 372	
214 - 367	214 - 526	214 - 678	214 - 815	214 - 943	281 - 390	
214 - 368	214 - 527	214 - 688	214 - 818	214 - 944	281 - 397	
214 - 369	214 - 528	214 - 689	214 - 819	214 - 946	281 - 398	
214 - 370	214 - 539	214 - 691	214 - 820	214 - 947	281 - 405	
214 - 371	214 - 553	214 - 692	214 - 821	214 - 948	281 - 412	
214 - 372	214 - 559	214 - 694	214 - 823	214 - 951	281 - 416	
214 - 373	214 - 565	214 - 696	214 - 824	214 - 953	281 - 423	
214 - 374	214 - 567	214 - 698	214 - 826	214 - 954	281 - 436	
214 - 375	214 - 570	214 - 706	214 - 827	214 - 956	281 - 437	
214 - 376	214 - 571	214 - 712	214 - 828	214 - 962	281 - 438	
214 - 378	214 - 573	214 - 720	214 - 840	214 - 965	281 - 440	
214 - 381	214 - 574	214 - 721	214 - 841	214 - 969	281 - 442	

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6.3 NETWORK EXCHANGE SERVICE ZONES, Continued
6.3.3 Zone 3, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
281 - 448	281 - 544	281 - 774	281 - 920	469 - 593	713 - 236	713 - 321
281 - 449	281 - 550	281 - 775	281 - 922	469 - 624	713 - 237	713 - 329
281 - 452	281 - 552	281 - 776	281 - 926	469 - 658	713 - 238	713 - 330
281 - 454	281 - 556	281 - 784	281 - 927	469 - 665	713 - 242	713 - 334
281 - 456	281 - 558	281 - 786	281 - 929	469 - 671	713 - 243	
281 - 457	281 - 560	281 - 792	281 - 930	469 - 726	713 - 244	
281 - 458	281 - 561	281 - 807	281 - 931	469 - 730	713 - 245	
281 - 459	281 - 564	281 - 810	281 - 933	469 - 737	713 - 246	
281 - 461	281 - 568	281 - 820	281 - 936	469 - 759	713 - 247	
281 - 463	281 - 575	281 - 821	281 - 938	469 - 791	713 - 250	
281 - 464	281 - 578	281 - 829	281 - 955	469 - 828	713 - 257	
281 - 466	281 - 579	281 - 835	281 - 966	469 - 941	713 - 259	
281 - 469	281 - 580	281 - 842	281 - 970	682 - 237	713 - 260	
281 - 470	281 - 583	281 - 847	281 - 983	682 - 286	713 - 262	
281 - 471	281 - 584	281 - 853	281 - 985	682 - 518	713 - 263	
281 - 474	281 - 586	281 - 855	281 - 986	682 - 605	713 - 264	
281 - 476	281 - 587	281 - 856	281 - 987	682 - 606	713 - 265	
281 - 477	281 - 588	281 - 858	281 - 988	682 - 647	713 - 266	
281 - 478	281 - 589	281 - 859	281 - 990	682 - 672	713 - 267	
281 - 479	281 - 590	281 - 860	281 - 991	682 - 730	713 - 268	
281 - 480	281 - 591	281 - 861	281 - 992	682 - 831	713 - 270	
281 - 481	281 - 594	281 - 862	281 - 993	682 - 867	713 - 271	
281 - 482	281 - 596	281 - 864	281 - 996	682 - 885	713 - 272	
281 - 483	281 - 597	281 - 866	281 - 997	713 - 207	713 - 273	
281 - 484	281 - 599	281 - 867	281 - 998	713 - 209	713 - 276	
281 - 485	281 - 604	281 - 870	281 - 999	713 - 210	713 - 277	
281 - 486	281 - 618	281 - 871	469 - 201	713 - 214	713 - 278	
281 - 487	281 - 631	281 - 872	469 - 227	713 - 215	713 - 283	
281 - 488	281 - 646	281 - 873	469 - 232	713 - 216	713 - 284	
281 - 489	281 - 647	281 - 874	469 - 255	713 - 217	713 - 285	
281 - 492	281 - 648	281 - 875	469 - 272	713 - 218	713 - 286	
281 - 493	281 - 649	281 - 876	469 - 330	713 - 219	713 - 287	
281 - 495	281 - 652	281 - 877	469 - 334	713 - 220	713 - 289	
281 - 496	281 - 656	281 - 878	469 - 335	713 - 221	713 - 290	
281 - 497	281 - 669	281 - 879	469 - 357	713 - 222	713 - 293	
281 - 498	281 - 675	281 - 880	469 - 364	713 - 223	713 - 295	
281 - 514	281 - 679	281 - 884	469 - 372	713 - 224	713 - 296	
281 - 517	281 - 692	281 - 890	469 - 374	713 - 225	713 - 297	
281 - 518	281 - 721	281 - 891	469 - 417	713 - 226	713 - 307	
281 - 529	281 - 730	281 - 893	469 - 420	713 - 227	713 - 308	
281 - 530	281 - 742	281 - 894	469 - 430	713 - 228	713 - 309	
281 - 531	281 - 749	281 - 895	469 - 477	713 - 229	713 - 313	
281 - 533	281 - 752	281 - 897	469 - 522	713 - 230	713 - 314	
281 - 537	281 - 754	281 - 899	469 - 524	713 - 232	713 - 315	
281 - 539	281 - 759	281 - 909	469 - 549	713 - 233	713 - 316	
281 - 542	281 - 765	281 - 919	469 - 567	713 - 235	713 - 319	

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6.3 NETWORK EXCHANGE SERVICE ZONES, Continued
6.3.3 Zone 3, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
713 - 336	713 - 438	713 - 523	713 - 624	713 - 673	713 - 741	713 - 798
713 - 339	713 - 439	713 - 524	713 - 625	713 - 674	713 - 742	713 - 799
713 - 340	713 - 440	713 - 525	713 - 626	713 - 675	713 - 743	713 - 802
713 - 342	713 - 441	713 - 526	713 - 627	713 - 676	713 - 744	713 - 803
713 - 348	713 - 442	713 - 527	713 - 629	713 - 677	713 - 745	
713 - 349	713 - 445	713 - 528	713 - 630	713 - 678	713 - 746	
713 - 350	713 - 448	713 - 529	713 - 631	713 - 679	713 - 747	
713 - 355	713 - 450	713 - 532	713 - 632	713 - 680	713 - 748	
713 - 356	713 - 451	713 - 533	713 - 633	713 - 681	713 - 749	
713 - 359	713 - 453	713 - 534	713 - 634	713 - 682	713 - 750	
713 - 361	713 - 454	713 - 535	713 - 635	713 - 683	713 - 751	
713 - 362	713 - 455	713 - 536	713 - 636	713 - 684	713 - 752	
713 - 363	713 - 456	713 - 537	713 - 637	713 - 685	713 - 753	
713 - 365	713 - 458	713 - 538	713 - 638	713 - 686	713 - 754	
713 - 368	713 - 460	713 - 541	713 - 639	713 - 688	713 - 755	
713 - 371	713 - 461	713 - 543	713 - 640	713 - 689	713 - 756	
713 - 374	713 - 462	713 - 544	713 - 641	713 - 690	713 - 757	
713 - 378	713 - 463	713 - 546	713 - 643	713 - 691	713 - 758	
713 - 383	713 - 464	713 - 547	713 - 644	713 - 692	713 - 759	
713 - 384	713 - 465	713 - 548	713 - 645	713 - 693	713 - 767	
713 - 386	713 - 466	713 - 551	713 - 646	713 - 694	713 - 770	
713 - 387	713 - 467	713 - 552	713 - 647	713 - 695	713 - 771	
713 - 388	713 - 468	713 - 558	713 - 649	713 - 696	713 - 772	
713 - 390	713 - 472	713 - 561	713 - 650	713 - 697	713 - 773	
713 - 391	713 - 473	713 - 563	713 - 651	713 - 699	713 - 774	
713 - 393	713 - 475	713 - 566	713 - 652	713 - 701	713 - 776	
713 - 394	713 - 476	713 - 567	713 - 653	713 - 704	713 - 777	
713 - 402	713 - 477	713 - 571	713 - 654	713 - 706	713 - 778	
713 - 403	713 - 479	713 - 572	713 - 655	713 - 715	713 - 779	
713 - 405	713 - 483	713 - 573	713 - 656	713 - 718	713 - 780	
713 - 407	713 - 484	713 - 578	713 - 657	713 - 721	713 - 781	
713 - 413	713 - 488	713 - 584	713 - 658	713 - 722	713 - 782	
713 - 414	713 - 491	713 - 585	713 - 659	713 - 723	713 - 783	
713 - 418	713 - 495	713 - 589	713 - 660	713 - 726	713 - 784	
713 - 420	713 - 497	713 - 592	713 - 661	713 - 728	713 - 785	
713 - 422	713 - 499	713 - 596	713 - 662	713 - 729	713 - 787	
713 - 426	713 - 500	713 - 599	713 - 663	713 - 730	713 - 788	
713 - 427	713 - 505	713 - 602	713 - 664	713 - 731	713 - 789	
713 - 428	713 - 507	713 - 609	713 - 665	713 - 732	713 - 790	
713 - 430	713 - 510	713 - 610	713 - 666	713 - 733	713 - 791	
713 - 432	713 - 512	713 - 613	713 - 667	713 - 734	713 - 792	
713 - 433	713 - 513	713 - 615	713 - 668	713 - 735	713 - 793	
713 - 434	713 - 514	713 - 620	713 - 669	713 - 737	713 - 794	
713 - 435	713 - 520	713 - 621	713 - 670	713 - 738	713 - 795	
713 - 436	713 - 521	713 - 622	713 - 671	713 - 739	713 - 796	
713 - 437	713 - 522	713 - 623	713 - 672	713 - 740	713 - 797	

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6.3 NETWORK EXCHANGE SERVICE ZONES, Continued
6.3.3 Zone 3, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
713 - 807	713 - 918	713 - 987	817 - 280	817 - 385	817 - 491	817 - 625
713 - 808	713 - 920	713 - 988	817 - 281	817 - 387	817 - 492	817 - 626
713 - 812	713 - 921	713 - 989	817 - 282	817 - 390	817 - 493	817 - 633
713 - 827	713 - 923	713 - 991	817 - 283	817 - 392	817 - 496	817 - 640
713 - 831	713 - 924	713 - 993	817 - 284	817 - 399	817 - 498	
713 - 834	713 - 926	713 - 994	817 - 285	817 - 404	817 - 503	
713 - 837	713 - 928	713 - 995	817 - 292	817 - 412	817 - 514	
713 - 838	713 - 932	713 - 996	817 - 293	817 - 413	817 - 515	
713 - 839	713 - 934	817 - 206	817 - 294	817 - 415	817 - 516	
713 - 840	713 - 935	817 - 207	817 - 295	817 - 417	817 - 530	
713 - 842	713 - 937	817 - 212	817 - 297	817 - 419	817 - 531	
713 - 843	713 - 939	817 - 213	817 - 298	817 - 420	817 - 534	
713 - 844	713 - 940	817 - 215	817 - 299	817 - 423	817 - 535	
713 - 845	713 - 941	817 - 222	817 - 303	817 - 426	817 - 536	
713 - 847	713 - 942	817 - 224	817 - 306	817 - 427	817 - 539	
713 - 849	713 - 943	817 - 226	817 - 310	817 - 428	817 - 540	
713 - 850	713 - 944	817 - 230	817 - 314	817 - 429	817 - 542	
713 - 852	713 - 946	817 - 231	817 - 315	817 - 430	817 - 543	
713 - 853	713 - 947	817 - 232	817 - 316	817 - 433	817 - 545	
713 - 856	713 - 948	817 - 234	817 - 317	817 - 436	817 - 547	
713 - 861	713 - 951	817 - 236	817 - 318	817 - 439	817 - 548	
713 - 862	713 - 952	817 - 237	817 - 321	817 - 441	817 - 551	
713 - 863	713 - 953	817 - 238	817 - 323	817 - 443	817 - 557	
713 - 864	713 - 954	817 - 244	817 - 332	817 - 446	817 - 560	
713 - 865	713 - 956	817 - 245	817 - 333	817 - 447	817 - 561	
713 - 866	713 - 957	817 - 246	817 - 334	817 - 448	817 - 563	
713 - 867	713 - 960	817 - 249	817 - 335	817 - 449	817 - 568	
713 - 868	713 - 961	817 - 250	817 - 336	817 - 451	817 - 569	
713 - 869	713 - 963	817 - 252	817 - 338	817 - 453	817 - 570	
713 - 871	713 - 964	817 - 255	817 - 339	817 - 457	817 - 571	
713 - 873	713 - 965	817 - 257	817 - 346	817 - 459	817 - 572	
713 - 874	713 - 966	817 - 258	817 - 347	817 - 460	817 - 577	
713 - 877	713 - 967	817 - 261	817 - 348	817 - 461	817 - 580	
713 - 878	713 - 968	817 - 262	817 - 350	817 - 462	817 - 581	
713 - 880	713 - 970	817 - 263	817 - 352	817 - 465	817 - 588	
713 - 881	713 - 972	817 - 264	817 - 354	817 - 466	817 - 589	
713 - 884	713 - 973	817 - 265	817 - 355	817 - 467	817 - 590	
713 - 885	713 - 974	817 - 267	817 - 358	817 - 468	817 - 593	
713 - 888	713 - 975	817 - 268	817 - 359	817 - 469	817 - 595	
713 - 890	713 - 977	817 - 272	817 - 361	817 - 472	817 - 605	
713 - 892	713 - 978	817 - 273	817 - 367	817 - 473	817 - 606	
713 - 895	713 - 981	817 - 274	817 - 370	817 - 477	817 - 607	
713 - 896	713 - 982	817 - 275	817 - 375	817 - 478	817 - 608	
713 - 910	713 - 983	817 - 276	817 - 376	817 - 483	817 - 615	
713 - 914	713 - 984	817 - 277	817 - 377	817 - 485	817 - 619	
713 - 917	713 - 985	817 - 278	817 - 378	817 - 490	817 - 624	

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6.3 NETWORK EXCHANGE SERVICE ZONES, Continued
6.3.3 Zone 3, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
817 - 649	817 - 852	832 - 243	832 - 826	972 - 277	972 - 391	972 - 595
817 - 652	817 - 854	832 - 249	832 - 828	972 - 279	972 - 392	972 - 601
817 - 654	817 - 856	832 - 251	832 - 830	972 - 280	972 - 401	972 - 602
817 - 655	817 - 858	832 - 252	832 - 842	972 - 282	972 - 402	972 - 603
817 - 656	817 - 860	832 - 260	832 - 851	972 - 283	972 - 404	
817 - 673	817 - 861	832 - 288	832 - 852	972 - 284	972 - 405	
817 - 679	817 - 862	832 - 328	832 - 854	972 - 285	972 - 406	
817 - 684	817 - 864	832 - 348	832 - 955	972 - 286	972 - 407	
817 - 685	817 - 867	832 - 351	903 - 974	972 - 287	972 - 409	
817 - 695	817 - 868	832 - 354	956 - 473	972 - 288	972 - 419	
817 - 696	817 - 870	832 - 355	972 - 203	972 - 289	972 - 432	
817 - 698	817 - 871	832 - 358	972 - 204	972 - 290	972 - 437	
817 - 730	817 - 877	832 - 366	972 - 206	972 - 291	972 - 443	
817 - 731	817 - 878	832 - 379	972 - 216	972 - 293	972 - 444	
817 - 732	817 - 882	832 - 386	972 - 217	972 - 296	972 - 447	
817 - 735	817 - 884	832 - 393	972 - 218	972 - 298	972 - 448	
817 - 737	817 - 885	832 - 394	972 - 222	972 - 299	972 - 450	
817 - 738	817 - 890	832 - 395	972 - 223	972 - 301	972 - 454	
817 - 740	817 - 892	832 - 397	972 - 224	972 - 308	972 - 455	
817 - 759	817 - 912	832 - 398	972 - 225	972 - 325	972 - 458	
817 - 762	817 - 920	832 - 466	972 - 226	972 - 329	972 - 470	
817 - 763	817 - 921	832 - 467	972 - 227	972 - 336	972 - 479	
817 - 777	817 - 922	832 - 484	972 - 228	972 - 337	972 - 480	
817 - 782	817 - 923	832 - 486	972 - 230	972 - 338	972 - 481	
817 - 784	817 - 924	832 - 487	972 - 231	972 - 339	972 - 484	
817 - 787	817 - 926	832 - 488	972 - 233	972 - 340	972 - 488	
817 - 788	817 - 927	832 - 513	972 - 234	972 - 341	972 - 490	
817 - 792	817 - 930	832 - 584	972 - 235	972 - 343	972 - 497	
817 - 794	817 - 931	832 - 587	972 - 237	972 - 344	972 - 498	
817 - 795	817 - 935	832 - 593	972 - 238	972 - 348	972 - 501	
817 - 801	817 - 952	832 - 601	972 - 239	972 - 349	972 - 503	
817 - 804	817 - 955	832 - 618	972 - 241	972 - 352	972 - 504	
817 - 810	817 - 956	832 - 657	972 - 243	972 - 361	972 - 506	
817 - 816	817 - 961	832 - 668	972 - 247	972 - 362	972 - 522	
817 - 820	817 - 962	832 - 673	972 - 248	972 - 364	972 - 528	
817 - 826	817 - 963	832 - 675	972 - 250	972 - 368	972 - 556	
817 - 831	817 - 967	832 - 676	972 - 260	972 - 371	972 - 557	
817 - 834	817 - 968	832 - 681	972 - 262	972 - 373	972 - 558	
817 - 835	817 - 976	832 - 688	972 - 263	972 - 376	972 - 559	
817 - 837	817 - 978	832 - 730	972 - 264	972 - 380	972 - 561	
817 - 838	817 - 989	832 - 736	972 - 266	972 - 381	972 - 566	
817 - 841	830 - 365	832 - 778	972 - 267	972 - 383	972 - 572	
817 - 844	832 - 237	832 - 782	972 - 269	972 - 385	972 - 583	
817 - 847	832 - 238	832 - 822	972 - 270	972 - 386	972 - 584	
817 - 849	832 - 239	832 - 824	972 - 274	972 - 387	972 - 588	
817 - 850	832 - 242	832 - 825	972 - 275	972 - 388	972 - 591	

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6.3 NETWORK EXCHANGE SERVICE ZONES, Continued
6.3.3 Zone 3, Continued

NPA-NXX	NPA-NXX	NPA-NXX
972 - 606	972 - 744	972 - 913
972 - 613	972 - 761	972 - 917
972 - 614	972 - 766	972 - 918
972 - 620	972 - 770	972 - 919
972 - 623	972 - 773	972 - 927
972 - 628	972 - 774	972 - 930
972 - 630	972 - 776	972 - 931
972 - 638	972 - 778	972 - 933
972 - 641	972 - 779	972 - 934
972 - 642	972 - 780	972 - 946
972 - 643	972 - 783	972 - 949
972 - 644	972 - 788	972 - 952
972 - 647	972 - 789	972 - 953
972 - 660	972 - 792	972 - 956
972 - 661	972 - 795	972 - 960
972 - 663	972 - 808	972 - 968
972 - 664	972 - 818	972 - 969
972 - 669	972 - 820	972 - 975
972 - 671	972 - 828	972 - 980
972 - 680	972 - 830	972 - 982
972 - 681	972 - 831	972 - 983
972 - 682	972 - 844	972 - 988
972 - 684	972 - 851	972 - 991
972 - 685	972 - 855	972 - 994
972 - 686	972 - 856	972 - 995
972 - 687	972 - 857	972 - 997
972 - 690	972 - 858	
972 - 698	972 - 859	
972 - 699	972 - 860	
972 - 701	972 - 861	
972 - 702	972 - 863	
972 - 705	972 - 866	
972 - 706	972 - 868	
972 - 708	972 - 869	
972 - 709	972 - 870	
972 - 713	972 - 871	
972 - 715	972 - 882	
972 - 716	972 - 883	
972 - 720	972 - 884	
972 - 726	972 - 888	
972 - 730	972 - 889	
972 - 732	972 - 901	
972 - 733	972 - 906	
972 - 735	972 - 907	
972 - 738	972 - 910	

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SECTION 7 – GRANDFATHERED RATES AND CHARGES

7.1. NETWORK SWITCHED SERVICES

7.1.1. Residential Services

	Monthly Rate
A. Residential Network Exchange Dial Tone Service	
Per line, per month	
Zone 1	\$29.99
Zone 2	\$19.99
Zone 3	\$15.99
Feature Package, per month, per line	\$7.99
Direct Dialed local exchange calls, per minute	\$0.050
Direct Dialed InterLATA Toll, per minute	\$0.119
Direct Dialed IntraLATA Toll, per minute	\$0.119
B. Residential Network Exchange Bundled Services	
1. PowerNet Global Unlimited Bundled Service	
Per Line, Per Month	
Zone 1	\$59.99
Zone 2	\$49.99
Zone 3	\$49.99
2. PowerNet Global Basic Plus Bundled Service	
Per Line, Per Month	
Zone 1	\$39.99
Zone 2	\$29.99
Zone 3	\$29.99
Direct Dialed InterLATA Toll, per minute	\$0.119
Direct Dialed IntraLATA Toll, per minute	\$0.119
3. PowerNet Global Basic Bundled Service	
Per Line, Per Month	
Zone 1	\$34.99
Zone 2	\$22.99
Zone 3	\$22.99
Direct Dialed InterLATA Toll, per minute	\$0.119
Direct Dialed IntraLATA Toll, per minute	\$0.119

SECTION 7 – GRANDFATHERED RATES AND CHARGES, Continued

7.2. CUSTOM CALLING FEATURES

7.2.1. Individual Calling Features

Caller ID w/Name	\$3.50
Call Forwarding Variable	\$3.50
Call Forwarding – No Answer/Busy Line	\$3.50
3-Way Calling	\$3.50
Call Waiting	\$3.50
Call Waiting w/ID	\$3.50
Speed Dial 8	\$3.50
Speed Dial 30	\$3.50
All Call Blocking	\$3.50
Automatic Call Rejection	\$3.50

7.3. DIRECTORY LISTINGS

Per Month

Non-Published Listing	\$2.40
Additional Listing	\$2.40
Non-Listed	\$2.40