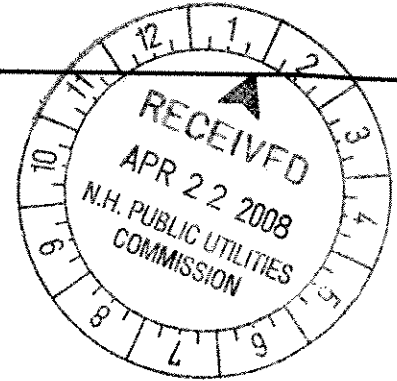


NHPUC. Tariff No. 1
PNG TELECOMMUNICATIONS. INC
Original Title Page



TITLE SHEET

NEW HAMPSHIRE TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold toll telecommunications services by PNG Telecommunications, Inc. ("PNG") within the State of New Hampshire. PNG's principal offices are located at 100 Commercial Drive, Fairfield, Ohio 45014. This Tariff is on file with the New Hampshire Public Utilities Commission ("NHPUC") and copies may be inspected during normal business hours at the NHPUC and at PNG's principal place of business.

(T)

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Effective:	Title:	President
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CHECK PAGE

The effective date of each page contained in this Tariff is shown at the bottom of the respective page. Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>PAGE</u>	<u>REVISION</u>
1	1 st Revised*
2	1 st Revised*
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	1 st Revised*
18	1 st Revised*

* indicates page is included in this filing

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TABLE OF CONTENTS

CHECK PAGE 2

TABLE OF CONTENTS 3

SYMBOLS 6

TARIFF FORMAT 7

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS 9

SECTION 2. TERMS AND CONDITIONS 11

 2.1 Application of Tariff 11

 2.2 No Joint Undertaking 11

 2.3 Switching Primary Interexchange Carriers 11

 2.4 Liability of PNG 11

 2.5 Responsibilities of Customer 12

 2.6 Discontinuance or Interruption of Service 13

 2.6.1 Discontinuance of Service 13

 2.6.1.A Residential Customers 13

 2.6.1.B Business Customers 14

 2.6.2 Procedures for discontinuance of existing service 15

 2.6.2.A Residential Customers 15

 2.6.2.B Business Customers 16

 2.6.4 Interruption of Service 16

Issued: _____ Issued by: Bernie Stevens
Effective: _____ Title: President
Authorized by NHPUC Order No. _____ in Case No. _____, dated _____

2.7	<u>Billing Arrangements</u>	17
2.8	<u>Creditworthiness</u>	17
2.9	<u>Contested Charges</u>	17
2.10	<u>Deposits</u>	17
2.11	<u>Taxes</u>	17
2.12	<u>Promotions</u>	17
SECTION 3	<u>DESCRIPTION OF SERVICES</u>	18
3.1	<u>Description of Services</u>	18
3.2	<u>Dial 1+ Service or 10xxx Interexchange Service</u>	18
3.3	<u>800 Service</u>	18
3.4	<u>Travel Card Service</u>	18
SECTION 4 -	<u>RATES</u>	19
4.1	<u>PNG "Easy One" Service</u>	19
4.2	<u>PNG "Easy Call" Service</u>	19
4.3	<u>PNG "Easy 800" Service</u>	19
4.4	<u>PNG "Personal 800" Service</u>	20
4.5	<u>PNG "Easy Card" Travel Card Service</u>	20

Issued: _____ Issued by: Bernie Stevens

Effective: _____ Title: President

Authorized by NHPUC Order No. _____ in Case No. _____, dated _____

SYMBOLS

The following symbols are used for the purposes indicated below:

- C - To signify Changed Regulation
- D - Delete or Discontinue
- I - Change Resulting in an Increase to a rate
- M - Moved from another Tariff Location
- N - New
- R - Change Resulting in a Reduction to a rate
- S - Matter Appearing Elsewhere or Repeated for Clarification
- T - Change in Text but no Change to Rate or Charge
- Z - Correction

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TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new Pages are occasionally added to the tariff. When a new Page is added to the Tariff between Pages which are already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be Page 14.1.
- B. Page Revisions - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current version of the page on file with the NHPUC. For example, the 4th revision of page 14 would cancel the 3rd revision of that page. Because of the various suspension periods, deferrals, etc. the NHPUC follows in their tariff approval process, the most current page number on file with the NHPUC is not always the tariff page in effect. Consult the Check Page for the page currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph numbering designating paragraphs, subparagraphs, etc. Each level of coding is a division of the next higher level paragraph:
- 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Pages - When a tariff filing is made with the NHPUC, an updated Check Page accompanies the tariff. The check page lists the pages contained in the tariff and provides a cross reference to the current revision number. When new pages are added, the check page is changed to reflect the revision. All revisions made in a given filing are designated by

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TARIFF FORMAT (cont.)

D. Check Pages (cont.)

an asterisk (*). There will be no other symbols used on this page if there are the only changes made to it (i.e. the format, etc. remains the same; revision levels on some pages have merely been revised). The tariff user should refer to the latest Check Page to find out if a particular page is the most current on file with the NHPUC.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

- 1.1 Authorization Code - A numerical code, one or more of which may be assigned to a Customer, which enables PNG to identify the Customer's call for the purpose of tracking and billing the call. All authorization codes will be the sole property of PNG and no Customer will have any property or other right or interest in the use of any particular authorization code.
- 1.2 Commission - New Hampshire Public Utilities Commission.
- 1.3 Company or Carrier - PNG Telecommunications, Inc.
- 1.4 Customer - The person or legal entity which subscribes to, utilizes, or enters into arrangements for PNG's telecommunications services and is responsible for payment for PNG's services.
- 1.5 Day - From 8:00 A.M. up to but not including 5:00 P.M., every day including Saturday and Sunday.
- 1.6 Delinquent Bill - Any bill not paid within 30 days of the date on which the bill was rendered.
- 1.7 Discontinuance of Service - Disconnection of telephone service initiated by PNG and not requested by the Customer.
- 1.8 Facilities Based Carrier - A company owning equipment for the purpose of providing telecommunications services to the public.
- 1.9 Holidays - New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.
- 1.10 Interruption - The inability to complete calls due to equipment malfunction or human errors. Interruption will not include, and no allowance will be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Any Interruption allowance provided within this Tariff by PNG will not apply where service is interrupted by the Customer or where PNG, pursuant to the terms of this Tariff, terminates service because of nonpayment of bills, unlawful

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SECTION 1 TECHNICAL TERMS AND ABBREVIATIONS (cont.)

1.10 Interruption (cont.)

or improper use of PNG's service, or any other reason covered by this Tariff or by applicable law.

1.11 Local Access and Transport Area (LATA) - A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communication services.

1.12 Local Exchange Company (LEC) - Entity providing local exchange telecommunications services.

1.13 Non-Day - From 5:00 P.M. up to but not including 8:00 A.M., every day including Saturday and Sunday.

1.14 Primary Interexchange Carrier - The Interexchange Carrier to whom a customer's interexchange or interLATA calls are automatically routed by the LEC pursuant to the customer's instructions.

1.15 Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other communications.

1.16 Travel Card - A postpaid calling card issued by PNG which allows Customers to make telephone calls and charge the calls to a credit account. Calls charged to a PNG-issued credit travel card will appear on the Customer's regular monthly bill.

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SECTION 2. TERMS AND CONDITIONS

- 2.1 Application of Tariff - This Tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by PNG for communications originating or terminating throughout the State of Louisiana. The company's services are provided, subject to availability, on a monthly basis and are accessible 24 hours a day, seven days a week.
- 2.2 No Joint Undertaking - PNG's services are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the services of underlying Facilities Based Carriers.
- 2.3 Switching Primary Interexchange Carriers - PNG may act as the customer's agent for ordering access to connection facilities provided by other carriers or entities, when authorized by the customer, to allow provision of services by PNG. The customer will be responsible for all charges due for such service arrangement. All orders for switching a customer's Primary Interexchange Carrier will be verified according to the procedures set forth by the Federal Communications Commission in 47 C.F.R. §§64.1100-64.1101.
- 2.4 Liability of PNG
- 2.4.1 General Limitation of Liability - The liability of PNG, if any, for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission during the course of furnishing service shall in no event exceed an amount equivalent to the charge to the Customer for the service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occurred. Under no circumstances shall PNG be liable for any consequential, special, indirect, incidental or exemplary damages.
- 2.4.2 Liability for Acts of Customer - Any mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused by or contributed to by the negligence or willful act of Customer, or which arise from facilities or equipment used by Customer, shall not result in the imposition of any liability whatsoever upon PNG.

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SECTION 2. TERMS AND CONDITIONS (cont.)

2.4 Liability of PNG(cont.)

2.4.3 Liability for Acts of Other Carriers or Government - PNG shall not be liable for the quality of service provided by any local exchange carrier (LEC). PNG is not liable for any act, omission or negligence of any LEC or other provider whose facilities are used in furnishing any portion of the service received by Customer. In addition, PNG shall not be liable for any failure of performance hereunder due to necessary network reconfigurations; system modifications due to technical upgrades; or regulations established or actions taken by any court or government agency having jurisdiction over PNG.

2.4.4 Force Majuer - PNG shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to civil disorders; labor problems; and fire, flood, atmospheric conditions or other phenomena of nature.

2.5 Responsibilities of Customer

2.5.1 Compliance with Law - The Customer will comply with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided.

2.5.2 Payment of Charges - The Customer is responsible for payment of the charges set forth in this Tariff.

2.5.3 Compliance with Tariff - The Customer is responsible for compliance with the applicable terms and conditions of service set forth in this Tariff.

2.5.4 Hold Harmless - The Customer will indemnify and save PNG harmless from all liability disclaimed by PNG as specified in Section 2.3 above, arising in connection with the provision of service by PNG, and will protect and defend PNG from any suits or claims against PNG in connection therewith. PNG will notify the Customer of any suit or claim against PNG of which it is aware.

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SECTION 2. TERMS AND CONDITIONS (cont.)

2.5 Responsibilities of Customer (cont.)

2.5.5 Security of Authorization Code - It is the Customer's responsibility to secure its Authorization Code from unauthorized use.

2.6 Discontinuance or Interruption of Service

2.6.1 Discontinuance of Service

2.6.1.A. Residential Customers

2.6.1.A.1 Discontinuance of Service after Notice - Without incurring liability, PNG may discontinue services to a Customer upon written notice or may withhold the provision of ordered services subject to the procedures set forth in Section 2.6.3.A of this tariff.

2.6.1.A.1.a For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over PNG's services,

2.6.1.A.1.b By reason of the Customer's insolvency,

2.6.1.A.1.c By reason of any order or decision of any state or federal court, the NHPUC, the FCC or other federal or state regulatory body or other governing authority prohibiting PNG from providing services,

2.6.1.A.1.d For violation of any of the provisions of this Tariff,

2.6.1.A.1.e For nonpayment of undisputed charges of \$25 or less outstanding for more than 60 days,

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SECTION 2. TERMS AND CONDITIONS (cont.)

2.6 Discontinuance or Interruption of Service (cont.)

2.6.1 Discontinuance of Service (cont.)

2.6.1.A. Residential Customers (cont.)

2.6.1.A.1 Discontinuance of Service after Notice (cont.)

2.6.1.A.1.f for nonpayment of any undisputed and delinquent amount over \$25.

2.6.1.A.2 Discontinuance of Service without Notice - Without incurring liability, PNG may discontinue services to a Customer without notice for fraudulent procurement or use of PNG services.

2.6.1.B Business Customers

2.6.1.B.1 Discontinuance of Service after Notice - Without incurring liability, PNG may discontinue services to a Customer or may withhold the provision of ordered services subject to the procedures set forth in Section 2.6.3.B of this tariff:

2.6.1.B.1.a For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over PNG's services,

2.6.1.B.1.b By reason of the Customer's insolvency,

2.6.1.B.1.c By reason of any order or decision of any state or federal court, the NHPUC, the FCC or other federal or state regulatory body or other governing authority prohibiting PNG from providing services,

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SECTION 2. TERMS AND CONDITIONS (cont.)

2.6 Discontinuance or Interruption of Service (cont.)

2.6.1 Discontinuance of Service (cont.)

2.6.1.B Business Customers (cont.)

2.6.1.B.1 Discontinuance of Service after Notice (cont.)

2.6.1.B.1.d For violation of any of the provisions of this Tariff,

2.6.1.B.1.e For any delinquent bill.

2.6.1.B.2 Discontinuance of Service without Notice - Without incurring liability, PNG may discontinue services to a Customer without notice for fraudulent procurement or use of PNG services.

2.6.2 Procedures for discontinuance of existing service

2.6.2.A Residential Customers

2.6.2.A.1 Timing of Notice - Type and timing of notice before discontinuance of service vary according to amount outstanding.

2.6.2.A.1.a Bills of \$25 or less - Where the unpaid amount is \$25 or less and has been due for more than 60 days, PNG will send the Customer written notice postmarked at least 12 days before the proposed discontinuance of service.

2.6.2.A.1 Timing of Notice

2.6.2.A.1.b Bills of \$50 to \$500 - Where the delinquent amount is greater than \$50 but less than \$500, PNG will send the Customer written notice postmarked at least 10 days before the proposed discontinuance of service.

2.6.2.A.1.c Bills over \$500 - Where the delinquent amount is greater than \$500, PNG will notify the Customer by telephone at least 3 days before the proposed discontinuance of service.

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SECTION 2. TERMS AND CONDITIONS (cont.)

2.6 Discontinuance or Interruption of Service (cont.)

2.6.2 Procedures for discontinuance of existing service (cont.)

2.6.2.A Residential Customers (cont.)

2.6.2.A.2 Content of Notice - The notice of proposed discontinuance of service shall include the name, address and telephone number of Customer, a statement of the reason for the proposed discontinuance of service, the date on or after which service will be discontinued unless appropriate action is taken and PNG's toll-free customer service number.

2.6.2.B Business Customers

2.6.2.B.1 Timing of Notice - PNG will provide the Customer with written notice postmarked at least five days before the proposed discontinuance .

2.6.2.B.2 Content of Notice - The notice of proposed discontinuance of service shall include the name, address and telephone number of Customer, a statement of the reason for the proposed discontinuance of service, the date on or after which service will be discontinued unless appropriate action is taken and PNG's toll-free customer service number.

2.6.4 Interruption of Service - Credit allowance for the interruption of service which is not due to testing or adjusting by Facilities Based Carriers, negligence of the customer, violation of the provisions of this Tariff or failure of equipment provided by the Customer are subject to the provisions of Section 2.4 of this Tariff. It will be the obligation of the Customer to notify PNG immediately of any interruption of service for which credit is desired. Before giving such notice, the Customer will ascertain that the interruption is not the result of any act or omission of the Customer or the failure of any equipment provided by the Customer.

2.6.4.A Amount of Credit and Method of Application - During any interruption of PNG service, the Customer may access any competitor's network by using the competitor's 10xxx code. The Customer will be credited the difference in the cost of using the competitor's service and the cost of using PNG's service had it not been interrupted.

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SECTION 2. TERMS AND CONDITIONS (cont.)

- 2.7 Billing Arrangements - Customers are billed directly by PNG. PNG will render bills monthly. Payment is due upon receipt. PNG may impose a late payment charge of 1.5% on any bill not paid within 30 days of receipt. A charge of \$20 will be assessed for checks returned for insufficient funds.
- 2.8 Creditworthiness - PNG may, with its customers' written permission, obtain credit reports on its Customers for purposes of determining a Customer's creditworthiness.
- 2.9 Contested Charges - All bills are presumed accurate, and will be binding on the Customer unless an objection is received by PNG within 20 days from the date on which the bill was rendered. The Customer may notify PNG of its objection either by phone at PNG's toll-free customer service number (1-800-860-9495) or in writing. A PNG representative will then try to resolve the dispute over the phone. In the case of a billing dispute between the Customer and PNG which cannot be settled with mutual satisfaction, the Customer may request and PNG will provide a detailed review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the Customer's service may be discontinued. PNG will notify the Customer of the results of PNG's review in writing by ordinary U.S. Mail. The notification will include the following language:
- If you remain dissatisfied with our resolution of your complaint, you may contact the Public Utilities Commission, 8 Old Suncook Road, Concord, N.H. 03301-7319.
- 2.10 Deposits - PNG does not require a deposit from the Customer.
- 2.11 Taxes - All federal excise taxes and state and local sales taxes are billed as separate items and are not included in the quoted rates.
- 2.12 Promotions - PNG may from time to time offer promotional services with the approval of the NHPUC.

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SECTION 3 DESCRIPTION OF SERVICES

3.1 Description of Services

PNG provides interexchange telecommunications services including 10xxx dialing or dial 1+ service, 800 service and travel card service. PNG offers all of the above described services throughout the State of New Hampshire. These services are offered directly to end users and are not offered for resale.

3.2 Dial 1+ Service or 10xxx Interexchange Service

Customers are provided access to interexchange service purchased by PNG from Facilities Based Carriers by dialing a 10xxx code.

3.3 800 Service

800 Service is an inbound-only service in which callers located within the state may place toll-free calls to a telephone with a predesignated 800 access number assigned to the Customer.

3.4 Travel Card Service

Callers are issued one or more travel cards which allow them to place long distance calls from any touch tone phone and have the charges for the call billed to their account with PNG.

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SECTION 4 - RATES

4.1 PNG "Easy One" Service.

"Easy One" Dial 1+ Service is designed for customers whose peak calling period is between 8:00 A.M. and 5:00 P.M. The service is offered at a flat rate per minute regardless of distance or time of call. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up. (I)

A monthly service charge of \$2.50 applies to this service.

Per minute rate: \$.129

4.2 PNG "Easy Call" Service.

"Easy Call" Dial 1+ Service is designed for customers whose peak calling period is between the hours of 5:00 P.M. and 8:00 A.M. The service is offered at a flat rate per minute regardless of distance called. Calls are billed on one minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up.

A monthly service charge of \$2.50 applies to this service for all monthly bills less than \$10.00.

	Day	Non-Day
Per minute rate:	\$.175	\$.099

4.3 PNG "Easy 800" Service.

"Easy 800" Service is designed for businesses. The service is offered at a flat rate per minute regardless of distance called. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up. (I)

A monthly service charge of \$2.50 applies to this service for all monthly bills less than \$10.00.

Per minute rate: \$.139

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in Case No.

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SECTION 4 - RATES (cont.)

4.4 PNG "Personal 800" Service.

"Personal 800" Service is designed for residential customers. The service is offered at a flat rate per minute regardless of distance called. A PIN code is included with the service which callers must use to complete the call, a process which serves to screen out wrong numbers meant for commercial 800 numbers. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up. (1)

A minimum monthly charge of \$3.00 applies to this service.

Per minute rate: \$.18

4.5 PNG "Easy Card" Travel Card Service.

PNG "Easy Card" Travel Card Service is offered to both business and residential customers. The service is offered at a flat rate per minute regardless of distance called. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up. (1)

A monthly service charge of \$2.50 applies to this service for all monthly bills less than \$10.00.

Per minute rate: \$.175

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